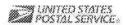
Postal Regulatory Commission Submitted 10/20/2011 5:16:48 PM Filing ID: 76925 Accepted 10/21/2011

OFFICE NAME: Rhodell WV

DOCKET #: 1379175 - 25915

- 1. Request/approval to study for discontinuance.
- 2. Notice (If appropriate) to Headquarters of suspension.
- 3. Notice (If appropriate) to customers/district personnel of suspension
- 4. Highway map with community highlighted
- 5. Eviction notice (If appropriate)
- 6. Building inspection report and original photos of deficiencies (If appropriate)
- 7. Post Office and community photos
- 8. PS Form 150, Postmaster Workload Information
- 9. Worksheet for calculating work service credit
- 10. Window transaction record
- 11. Record of incoming mail
- 12. Record of dispatched mail
- 13. Administrative postmaster/OIC comments
- 14. Inspection Service/local law enforcement vandalism reports
- 15. Post Office fact sheet
- 16. Community fact sheet
- 17. Alternate service options/cost analysis
- 18. Form 4920, Post Office fact sheet
- 19. Recommendation and Service Replacement Type
- 20. Questionnaire instruction letter to postmaster/OIC
- 21. Cover letter, questionnaire, and enclosure
- 22. Returned customer questionnaires and Postal Service response letters
- 23. Analysis of questionnaires
- 24. Community meeting roster
- 25. Community meeting analysis
- 26. Community meeting letter
- 27. Petition and Postal Service response letter (If appropriate)
- 28. Congressional inquiry and Postal Service response letter (If appropriate)
- 29. Proposal checklist
- 30. District notification to Government Affairs
- 31. Instructions to postmaster/OIC to post proposal
- 32. Invitation for comments exhibit
- 33. Proposal exhibit
- 34. Comment form exhibit
- 35. Instruction for postmaster/OIC to remove proposal
- 36. Round-date stamped proposals and invitations for comments from affected offices
- 37. Notification of taking proposal and comments under internal consideration
- 38. Proposal comments and Postal Service response letters
- 39. Premature PRC appeal and Postal Service response letter (If appropriate)
- 40. Analysis of comments
- 41. Revised proposal (If appropriate)

- 42. Updated PS Form 4920 (If appropriate)
- 43. Certification of record
- 44. Log of Post Office discontinuance actions
- 45. Transmittal to Vice President, Delivery and Retail, from manager, Customer Service and Sales
- 46. Headquarters' acknowledgment of receipt of record
- 47. Final determination transmittal letter from Headquarters
- 48. Instruction letter to postmaster/OIC on posting
- 49. Round date stamped final determination
- 50. Postal Bulletin Post Office Change Announcement
- 51. Vice President, Delivery and Retail instruction letter



02/07/2011

ROBERT CAVINDER DISTRICT MANAGER APPALACHIAN PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 3rd congressional district.

Post Office Name:	RHODELL
Zip+4 Code:	25915-9998
EAS Level:	11
Finance Number:	556900
County;	Raleigh
Proposed Admin Office:	STEPHENSON PO
ADMIN Miles Away:	2.9
Near Office Name:	STEPHENSON PO
Near Miles Away:	2.9
Number of Customers:	
Post Office Box:	107
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	52
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	159
ZIP Code Change:	Yes NO ZIP Code
The above office became vacant when	n the postmaster retired on 01/01/2010.
transactions. The Postal Service feels The close proximity of the Stephenso	with the small number of customers and minimal number of daily retail continued operations of the Rhodell post office may not be warranted in post office and HCR delivery within the community will continue to and effective service to the community.
WILLIAM AKERS Manager, Post Office Operations	
Approval to Study for Discontinuance	r

02/07/2011

DATE

cc: Area Manager, Public Affairs and Communication

ROBERT CAVINDER

DISTRICT MANAGER

APPALACHIAN PFC

1379175 Z Dockect 1379175



LIVOLINO	Y SUSPENSION		
	State: WV	Zip Code:	25915
District:	APPALACHIAN PFC		1 -
County:	Raleigh		
	Finance Number	556900	
	Classified Branch	CP CP	0 🗌
	County:	District: APPALACHIAN PFC County: Raleigh	District: APPALACHIAN PFC County: Raleigh Finance Number: 556900

• There was no Emergancy Supension for this office

Prepared by:	Teresa Price	Date:	02/17/2011
Title:	APPALACHIAN PFC Post Office Review Coordinator		
Tele No:	(304) 561-1052	Fax No:	(304) 561-1209



Dockect: 1379175 Page Nbr. 3

			NO	TICE TO CUSTOMERS	DISTRIC	r PERSOI	NNEL OF SUSPENS	ION	
A. Offic	e								
Name:	RHODEL	L_					State: W	V Zip	Code: 25915
Area:	EASTER ssional Distr	N ict:	3rd			District: County:	APPALACHIAN PF Raleigh	· C	
EAS Gr	ade:	ICL.	13			County.	Finance Numb	per: 55690	00
Post Of		1		Classified Station			Classified Branch		сро 🗌
There w	vas no Emer	gancy	Supens	ion for this office					
Prepar	ed by:	_	sa Price					Date:	02/17/2011
Title:		APP	ALACHI	AN PFC Post Office Rev	iew Coord	linator			
Tele N	0;	(304) 561-10	52				Fax No:	(304) 561-1209

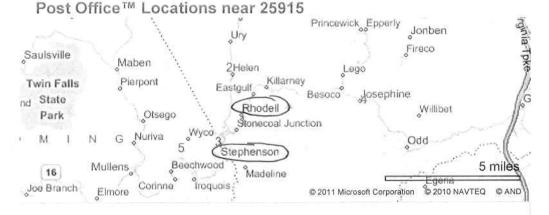




Post Office™ Locations

PRINT | BACK

1379175



Post Office™
Location RHODELL
7230 COAL CITY RD
RHODELL, WV 259159998
(800) ASK-USPS

(800) 275-8777 (304) 683-3100

1.5 mi

Business Hours

Mon-Fri 7:30am-12:30pm 1:00pm-4:00pm Sat 7:30am-11:00am Sun

closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

2 Post Office™ Location - HELEN 5011 TAMS HWY HELEN, WV 25853-9998

(800) ASK-USPS

(800) 275-8777

(304) 774-0272

1.5 mi

Business Hours

Mon-Fri 8:00am-12:00pm 12:30pm-4:30pm Sat 8:00am-9:45am

Sun closed Services PO Boxes Online

Service hours may vary. Please check link for business hours.

3 Post Office™ Location - AMIGO 6566 TAMS HWY AMIGO, WV 25811-9998 (800) ASK-USPS

> (800) 275-8777 (304) 774-0264

2.6 mi

Business Hours

Mon 8:00am-12:00pm 12:30pm-4:30pm Tue-Thu 8:00am-2:00pm Fri

8:00am-12:00pm 12:30pm-4:30pm Sat

8:00am-10:00am Sun closed Services PO Boxes Online

Service hours may vary. Please check link for business hours.



Name: RHODELL State: WV Zip Code: 25915 Area: EASTERN District: APPALACHIAN PFC Congressional District: 3rd County: Raleigh EAS Grade: 11 Finance Number: 556900			***************************************	Eviction Notice			SDSSEADSDSACAAAA		
Area: EASTERN District: APPALACHIAN PFC Congressional District: 3rd County: Raleigh EAS Grade: TT Raleigh Post Office: Classified Station Classified Branch CPO There was no eviction notice for this office Prepared by: Paul Bradshaw Title: APPALACHIAN PFC Post Office Review Coordinator (304)	A. Office								
Area: EASTERN District: APPALACHIAN PFC Congressional District: 3rd County: Raleigh EAS Grade: TT Raleigh Post Office: Classified Station Classified Branch CPO There was no eviction notice for this office Prepared by: Paul Bradshaw Title: APPALACHIAN PFC Post Office Review Coordinator (304)	Name: RH	ODELL				State: WV	Zip	Code: 2	5915
Prepared by: Paul Bradshaw Prepared by: Paul Bradshaw Prepared by: APPALACHIAN PFC Post Office Review Coordinator Raleigh Finance Number: 556900 Finance Number: 556900			~	Distric				BOOK ALAN	ecatalon:
Prepared by: Paul Bradshaw Prepared by: Paul Bradshaw APPALACHIAN PFC Post Office Review Coordinator Classified Branch CPO Classified Branch CPO Date: 04/27/201	The second secon	Control of the Contro		Count					
Prepared by: Paul Bradshaw Title: APPALACHIAN PFC Post Office Review Coordinator (304)	EAS Grade:	11			Fi	nance Numbei		00	
Prepared by: Paul Bradshaw Date: 04/27/201 Title: APPALACHIAN PFC Post Office Review Coordinator (304)	Post Office:	r	Classified Station		Classifie	ed Branch		CPO	
Prepared by: Paul Bradshaw Date: 04/27/201 Title: APPALACHIAN PFC Post Office Review Coordinator (304)									
Title: APPALACHIAN PFC Post Office Review Coordinator (304)	There was no	eviction notice fo	or this office						
Title: APPALACHIAN PFC Post Office Review Coordinator (304)									
Title: APPALACHIAN PFC Post Office Review Coordinator (304)									
Title: APPALACHIAN PFC Post Office Review Coordinator (304)									
Title: APPALACHIAN PFC Post Office Review Coordinator (304)									
Title: APPALACHIAN PFC Post Office Review Coordinator (304)									
Title: APPALACHIAN PFC Post Office Review Coordinator (304)	Prepared him	Paul Bros	lshaw				Date:	Ŷ	04/27/201
(304)	himselven server server server	-		ew Coordinator			Louis Co.	-	
				on Coolumator			P-5-200 (\$14.500)	ş	(304)



***************************************	***************************************		Build	ling Inspe	ction Rep	ort		***************************************
A. Office								
	RHODELL EASTERN ional District:	3rd			District: County:	State: WW APPALACHIAN PFO Raleigh		Code: 25915
EAS Grad		11		2****		Finance Numbe		
• There			Classified Station	or photo	os for th	classified Branch		CPO
Preparec Title:	AF	ul Brads PPALACH 04) 561-1	IIAN PFC Post Office Rev	riew Coord	inator		Date:	04/27/2011
Tele No:	10	A Property of the	10000				Fax No:	561-1209





PS Form 150, Postmaster Workload Information

Pos	t Office, State & Zip Code DDELL, WV 25915		Postmaster's Signature	Date
APF	rict Office, State & Zip Code PALACHIAN PFC, VW 25350		District Manager's Signature Robert Cavinder	Date 02/17/2011
(Ch	eck Box)			
	✓ Vacancy Management Review	RFR	See Instru Reverse	ctions on
1	Current Office Level			11
2	Finance Number	(1-6)	55	56900
3.	General Delivery Families Served	(7-9)	W I	0
4.	Post Office Boxes/Call Boxes Rented	(10-15	5)	107
5.	Possible City Deliveries	(16-20))	0
6.	Administrative Rural Boxes Served	(21-2	5)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-3	5)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39))	52
10	Intermediate Highway Contract/Star Route Boxes Served	(40-43	3)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47	7)	0
12.	Number of Carrier Stations/Branches	(48-49))	0
13.	Number of Finance Stations/Branches	(50-5	1)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53	3)	0
15a	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b		(55-56	3)	0
16	Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17	Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23.	Is Postmaster Lessor for Government Owned Building?	(64)		N
24.	Does Office Have MPLSM/SPLSM?	(65)		N
25.	Does Office Distribute Food Stamps?	(65)		N
De c	orm 450 January 1983		_	

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

Docket 1379175 Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	107	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	O	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	52	0
Intermediate Highway Contract/Star Route Boxes Served	O	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- 1. Enter ourrent evaluated office level
- 2. Enter the 6 digst post office finance number
- 3. Enter number of general delivery families served.
- 4 Enter total number of post office boxes and call boxes rented Donot confuse with the total number available. This total should induce boxes rented at classified stations/branches as well as the main office including GPD's.
- 5 Enter total possible day deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period.
- 6 Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7 Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a camer administratively reporting to another postmaster. For credit, the mail most be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- 8 Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- 9 Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZiP Code CMLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZiP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star notite boxies served. This is the total number of star route boxies served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail most be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route because for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- 12 Enter the number of classified stations and/or branches that have camer delivery service.

- Enter the number of classified finance stations and/or branches (without camer derivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community sost offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - employees.

 (b) A tural station is a post office box delivery unit serviced by a rural.
 - carrier.
 A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the terms shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No!

- 16. Does office separate massed outgoing mail originating in other associate affices to three digit ZIP CODE sesignating offices and/or area distribution centers and demonstrate a outling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or starcores?
- Does office separate all incoming fats to bity and/or roral camer routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

Docket: 1379175 - 25915 Item Nbr: 9 Page Nbr: 1

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for calculating	Worklo	ad Servi	ce Cred	it (WSC) for Po	st Offices		
Office Name:	RHODELL								
Office Zip+4:	25915 -9998 District.	APP.	ALACHIA	N PFC					
		Act	ivity WS0	S					
General Deliver	y Families Served (Item 3, PS For	n 150) .	and the second	onder i		0	X 1.0		0
Post Office Boxe	es/Call Boxes Rented (Item 4, PS	Form 15	60)			107	X 1.0	=	107
Possible City De	eliveries (Item 5, PS Form 150)				777	0	X 1.33	=	0
Administrative R	Rural Boxes Served (Item 6, PS Fo	rm 150)	essa essa	er er er e	****	0	X 1.0	*	0
Intermediate Ru	ral Boxes Served (Item 7, PS Forr	n 150) .		4 7 4 4 4 4	170	0	X 0.7	=	0
	Responsibility for Intermediate Rura								
(Item 8, PS Fo	orm 150)					0	X 0.3	=	0
Administrative H	lighway Contract/Star Route Boxe	s Serve	Ŀ		-				
(Item 9, PS Fo	orm 150)	TELLINES		. siisaa i	SEC. 13	52	V 1 0		52
Intermediate His	ghway Contract/Star Route Boxes	Sanrad			-	JZ	X 1.0	35=	
	orm 150)		4124 14119		eraw in				
70						0	X 0.7	1 ==	0
Administrative R	esponsibility for Intermediate High Offices (Item 11, PS Form 150)	way Co	ntract/Sta	r Route		0	X 0.3	=	0
50,000 101 04101	Total Activ								159
			enue WS						
First	25 revenu	e units:	1.00	X	25 un	its	_	25.00	
Next	275 revenu			× —	12 un		=	6.00	
Next	700 revenu			×	0 un			0.00	
Next	5000 revenu	e units:	0.10	×	0 un		= 1	0.00	
	Balance of revenue	e units:	0.01	×	0 un		=	0.00	
	Total revenue WSCs:							31.00	
Activity WSCs	159 + Revenue WSCs =	31.0	00 Bas	se WSCs	s 19	90.00	= EAS Grade	11	
Previous evalua	ition: EAS grade 11								
Effective date of	f change in service hours:						(if	appropriate	∋)
(when a vacanc	y exists, hours must reflect the ap	propriate	e EAS gra	de)					5.90
Worksheet com	pleted by:								
PAUL BRADSH	AW		PAL	JL.D.BR	ADSHA	W@US	PS.GOV		
Printed Name			Sign	nature					
APPALACHIAN	PFC District Review Coordinator		02/1	7/2011					
Title			Date	9.					

Window Transaction Survey

		Wine	Mindow Transaction Survey		
PO Name:	RHODELL	ZIP+4:	25915 - 9998	Completed By:	KHKB60
Survey Period:	01/29/2011	through	02/11/2011		

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period

Average Number Daily Transactions: 14.0	Daily Average 7.2 4.5 0.0 0.0	Time Factor X .777 1.083 X 1.969 X 5.0	TOTALS 111 50 0 0	Fri - 02/11 11 3 0 0	Thu - 02/10 8 3 0 0	Wed - 02/09 8 3 0 0	Tue - 02/08 6 2 0 0	Mon - 02/07 7 2 0 0	Sun - 02/06 0 0 0 0	Sat - 02/05 4 1 0 0	Fri - 02/04 15 9 0 0	Thu - 02/03	Wed - 02/02 12 3 0 0	Tue - 02/01 10 4 0 0	Mon - 01/31 10 1 0 0	Sun - 01/30 0 0 0 0	Sat - 01/29 10 4 0 0	Postage Money Registered Meta Sales Orders C.O.D Settin C.777 (1.083) (1.969) (5.064)
	0		50 0	3 0	3 0	3 0	2 0	2 0	0 0	1 0	0 6	15 0	3 0	4 0	1 0	0 0	4 0	Money Registe Orders C.O.[1.083) (1.969
	0.0	X 5.06	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Meter Settings (5.06)
Averag Workloa	0.5	X 2.875	2	0	0	1	1	0	0	0	0	0	0	0	0	0	0	Box Rent (2.875)
Average Daily Retail Workload in Minutes:	0.0	X 1.792	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Special Service (1.792)
etail tes:	0,6	X 1.787	4	0	1	1	1	0	0	0	0	0	0	0	0	0	1	Misc. Services (1.787)
12.9	0.1	X 1.188	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	Nonrevenue Services (1.188)

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

RHODELL 25915 - 9998

Dates Recorded

01/29/2011 through 02/11/2011

Date	Le	tters	F	lats	Pai	rcels	Other		
	First Class	Standard	First Class	Standard	Priority	Standard			
Sat - 01/29	286	0	48	0	3	0	6	0	
Sun - 01/30	0	0	0	0	0	0	0	0	
Mon - 01/31	457	0	115	0	6	0	3	0	
Tue - 02/01	304	0	96	0	2	0	0	0	
Wed - 02/02	305	0	29	0	9	0	7	0	
Thu - 02/03	381	0	38	0	4	0	7	0	
Fri - 02/04	342	0	29	0	6	0	1	0	
Sat - 02/05	228	0	19	0	2	0	1	0	
Sun - 02/06	0	0	0	0	0	0	0	0	
Mon - 02/07	399	0	38	0	6	0	1	0	
Tue - 02/08	228	0	77	0	8	0	2	0	
Wed - 02/09	456	0	38	0	1	0	3	0	
Thu - 02/10	266	0	105	0	9	0	2	0	
Fri - 02/11	323	0	57	0	2	0	6	0	
TOTALS	3,975	0	689	0	58	0	39	0	
Daily Average	331.3	0.0	57.4	0.0	4.8	0.0	3.3	0.0	

Signature of Person Making Count:

KHKB60

Printed Name:

KHKB60

Date:

03/09/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

RHODELL 25915 - 9998

Dates Recorded

01/29/2011 through 02/11/2011

Date	Letters		F	lats	Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 01/29	47	0	1	0	1	0	6	0
Sun - 01/30	0	0	0	0	0	0	0	0
Mon - 01/31	275	0	6	0	2	0	2	0
Tue - 02/01	65	0	4	0	0	0	0	0
Wed - 02/02	77	0	5	0	1	0	0	0
Thu - 02/03	50	0	4	0	1	0	4	0
Fri - 02/04	73	0	5	0	2	0	4	0
Sat - 02/05	35	0	1	0	1	0	0	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	49	0	3	0	1	0	2	0
Tue - 02/08	43	0	0	0	0	0	1	0
Wed - 02/09	49	0	1	0	4	0	1	0
Thu - 02/10	45	0	1	0	1	0	3	0
Fri - 02/11	55	0	0	0	1	0	1	0
TOTALS	863	0	31	0	15	0	24	0
Daily Average	71.9	0.0	2.6	0.0	1.3	0.0	2.0	0.0

Signature of Person Making Count:

Printed Name:

KHKB60

Date:

KHKB60

03/09/11



02/23/2011

OIC/POSTMASTER

SUBJECT: RHODELL Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the RHODELL Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the RHODELL Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to PAUL BRADSHAW by 03/09/2011. This information will be entered into the official record for public viewing.

Post Office Box	107
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	52
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	159

If you have any comments on alternate means of providing services to the RHODELL customers, please provide them below:

PAUL BRADSHAW
Post Office Review Coordinator

Comments:

Rhodell Church of God, Gospel Tabernacle, First Baptist Church, Rhodell City Hall, Rhodell Fire Dept, Rhodell Health Clinic, Open Door

cc: Official Record





Docket: 1379175 Page Nbr: 14

02/07/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the RHODELL Post Office, 25915 - 9998, located in Raleigh County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

TERESA PRICE
Post Office Review Coordinator
APPALACHIAN PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record





Docket: 1379175 Page Nbr; 14a

02/09/2011

Raleigh County Sheriff 201 south Eisenhower Drive Beckley, WV 25801-4931

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the RHODELL Post Office, 25915 - 9998, located in Raleigh County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

TERESA PRICE
Post Office Review Coordinator
APPALACHIAN PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism:
Comments/Findings:

cc: Official Record

ASCOTT, RECORD

WYOGOGO 2/14/11

RECORD THYSION

RALPTLI LETT SEERIFF'S DEPARTMENT

BECKELI, WEST VIRGINIA 25801-4689

Docket: 1379175 - 25915 Item Nbr: 15 Page Nbr: 1

		Pos	t Office Survey Sheet	
	Post Office Name	RHODELL	ZIP+4	25915-9998
	Congressional District	3rd	Date	05/09/2011
Î.	List specific information al where restrooms are availa no know deficiencies	bout the facility, such as ble), security, and other	s structural defects, safety hazards, lack of running deficiencies or factors to consider.	water or restrooms (if so,
2.	Is the facility accessible	to persons with disabili	ities? Yes No	
3.	Lease terms? 30-day car	ncellation clause? po	ostal owned	
4.	Are suitable alternate qu N/A	arters available for an i	ndependent Post Office? If so, where?	
5.	List potential CPO sites. N/A			
6.	Are there any postage m If yes, please identify th		it mailers? Yes 📝 No	
7.	Which career and nonca Postmaster relief may be		affected and what accommodations will be made t	for them?
8.	How is mail received and box be retained? Will a lo		and at what times? How will this be affected by d	iscontinuance? Will a collection
	Mail dispatched fromt the	Beckley post office arri	ives around 07:30. Dispatch of outgoing mail is ar	ound 16:45.
	How many Post Office l	boxes are installed?	600	
	How many Post Office I	boxes are used?	107	
	What are the window se	rvice hours?	07:30 to 12:30 and 13:00 to 16:00 M-F	
			07:30 to 11:00 S	
	What are the lobby hour	rs?	7:30 to 16:00 M-F	
			7:30 to 16:00 S	
9.			ndalism reported to the postmaster/OIC? Explain.	
	the Postal Inspection ser	rvice and the Raleigh Co	ounty Sheriff's Department report zero incidents in	the Rhodell community.

Post Office Survey Sheet(continued)

Docket: 1379175 - 25915

Page Nbr: 15 Page Nbr: 2

2.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or phy handicaps, etc.) How can these people be accommodated? N/A					
13.		delivery/HCR delivery.				
	a.	What is current evaluation?				
	b.	Will this change result in the route being overburdened?	Yes 🖊 No			
		If so, what accommodations will be made to adjust the route?				
	c.	How many boxes and miles will be added to the route?	82, box 2.00 Miles			
	d.	What would be the additional annual expense if the route is increased?	5959			
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0			
	f.	At what time of the day does the carrier begin delivery to the community?	N/A			
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes 🖊 No			
		If so, how?	0			

Community Survey Sheet

Post Office Name	RHODELL	ZIP+4	25915-9998
Congressional District	3rd	Date	05/26/2011
Incorporated?		Yes No	
Local government provide	ded by:	the Rhodell city hall	
Police protection provide	ed by:	Rhodell Police Departn	nent
Fire protection provided	by:	Rhodell Fire Department	nt
School location:		N/A	
	is expected? (Please document f .05% is projected. Zip code de	- C	
What residential, commo	ercial, or business growth is exp	pected? (Please document your source)	
Are there any special con Is the Post Office facility	pecial historical events related mmunity events to consider? a state or national historic land estate office when verification	dmark (see ASM 515.23)?	
What is the geographic/e retirees and commuters.	conomic make-up of the comm	nunity (e.g., retirees, commuters, self-emp	loyed, farmers)?
school bus stop, commun Do employees of the office	are provided by the Post Officity meeting location, voting place offer assistance to senior citinade for these services if the Po	ice, government form distribution center. zens and handicapped)?	
The postal employees of	the Stephenson post office will	assist senior citizens and disabled custom	ers with any of their mailing

ZIP CODE DEMOGRAPHIC REPORT

16 th

Post Office Name:

Rhodell, WV

ZIP Code:

25915

Total Population:

Total Households:

2010

1,056

2010 406

2015

1,047

2015 405

Projected Annual Household Growth Rate: -0.05%

Facility Planning 2010 Dataset

New ZIP Code Search

| Home | USPS Blue | Assistance |

Highway Contract Route Cost Analysis Form

				ighway Contract Route d Cost for Alternative S	Service	
Office I	Name:	RHODELL				
Office 2	Zip+4:	25915 -9998	District:	APPALACHIAN PFC		
1.		number of additional be added to the route		80	x 3.64 hours per year	291.20
2.		number of additional be added to the route		2.00	x 10.40 hours per year	20.80
					Total time added to the route	312.00
3.		HCR hourly rate Area Manager, Purcha	sing/Contrac	ting		19.10
		Total addition	nal compens	ation (HCR hourly rate	x total time added to the route)	5,959.20

POST OFFICE	U.S. Postal Se CLOSING OR CON Fact Shee	SOLIDATION PROPOSAL	ê	1. Date Prepared
2. Post Office Name 3. State and ZIP + 4 Code RHODELL WV 25915-9998				
4. District, Customer Service 5. Area, Cu	stomer Service	WV, 25915-9998 6. County	7. Congre	ssional District
	O Emergency Suspend Suspension	Raleigh ((Reason and Date)	3rd	ent Alternate Service
11. Staffing			12. Hours of Service	
a PM PM Vacancy Reason Occupied 01/01/2010	n & Date: retired	a. Time M-F 07:30 to 12:30 and 13:00 to 16:00	Sat 07:30 to 11:00	Total Window Hours Per Week
c. Current PM POSITION Level Downg (150)EAS-11 Downg No of Clerks-0 No of Career-0 No of N	Non-Career raded from EAS-11 lon-Career- 0 lon-Career- 0	a: Lobby Time M-F 7:30 to 16:00	Sat 7:30 to 16:00	43.50
13. Number of Customers Se	rved	14.	Dally Volume (Piece	s)
a. General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	107	a. First-Class	331	71
c. City Delivery	0	b. Newspaper	57	2
d. Rural Delivery	0	c. Parcel	4	1
e. Highway Contract Route Box	52	d. Other	3	- 2
f. Total	159	e. Total	395	76
Constitution of the contract o	0		350	
g. No. Receiving Duplicate Service h. Average No. Daily Transactions	14.00	f. No. of Postage Meters g. No. of Permits		0
Finances a. FY 2008 2009 2010	16a. ú	Receipts \$18,076 \$16,304 \$14,152	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benefit (33.5% of b.) \$11,111
Postal Owned Leas 30-day cancellation clause? Yes No Located in Business Home Ot 16b. Explain 17. Schools, Churches and Organization in Service Rhodell Church of God, Gospel Tabernacle, First Ba City Hall, Rhodell Fire Dept	her S	victed? Yes No (i uitable alternate quarters availal 19. Administrative/Emanatir Name STEPHENSON P Window Service Hours: M-F1	f Yes, must vacate by ble? Yes X golfice (Proposed) EAS O Level 1 08:00 to 12:00 - 2:30 to 16:15	
18. Businesses in Service Area: Rhodell Health Clinic, Open Door	No: 2	Window Service Hours: M-F1	O EAS Level 08:00 to 12:00 - 2:30 to 16:15	1Miles Away 2.9 SAT 08:30 to 10:15 SAT 08:00 to 10:50
	21. Pre	pared by		
Printed Name and Title PAUL BRADSHAW PO Discontinuance Coordinator Name	[Telephone No. AC ()	Signature PAUL BRADSHAW Location		Telephone No. AC () (304) 561-1251
PAUL BRADSHAW	(304) 561-1251	CHARLESTON, WV		
S Form 4920, June 1993	A			



A. Office	<u>e</u>									
Name:	RHODELL						State: WV		Code: 2	5915
Area:	EASTERN					District:	APPALACHIAN PFO	2		
	sional Distric	ot:	3rd			County:	Raleigh	======		
EAS Gra	ide:		13				Finance Number		U	
Post Offi	ice:	1		Classified Station			Classified Branch		CPO	
This form	n is a place l	nolde	r for num	nber 19. And the verifical	tion of new	v service t	ype is complete.			
Prepare Title: Tele No		APP/	Bradsha ALACHIA 561-129	AN PFC Post Office Rev	iew Coord	inator		Date:	-	304) 61-1209



03/16/11

OIC/POSTMASTER

SUBJECT: RHODELL Post Office

Enclosed are questionnaires addressed to customers of the RHODELL Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/01/11 for further review.

Paul Bradshaw Post Office Review Coordinator Enclosures



Docket: 1379175 - 25915

Item Nbr. 21 Page Nbr. 1

03/21/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the RHODELL Post Office retired on 01/01/2010. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 14.00 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at RHODELL may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Highway Contract Route Service emanating from the STEPHENSON PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the STEPHENSON PO, located 2.9 miles away. Hours of service at this office are 08:00 16:15, Monday through Friday, and 08:30 10:15 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Highway Contract Route Service. Please return the enclosed questionnaire by 04/13/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Rhodell Fire Department, 7064 Coal City Road on 04/13/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Teresa Price at (304) 561-1052.

Thank you for your assistance.

The Club

Sincerely,

KEVIN CLARK

Manager, Post Office Operations

PO Box 59992

Charleston, WV. 25350-9992

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,

Carrier delivery information CBU information sheet (when appropriate),

Summary of Post Office change regulations



03/21/2011

POSTAL CUSTOMER RHODELL POST OFFICE RHODELL, WV 25915

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Rhodell Post Office retired on 01/01/2010. The Office is being studied for possible closing or consolidation for the following reasons: Workload and revenue has declined with the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Rhodell post office may not be warranted. The close proximity of the Stephenson post office and HCR delivery within the community will continue to provide a maximum degree of regular and effective service to the community.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by highway contract route service emanating from the Stephenson Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Stephenson Post Office, located 2.9 miles away. Hours of service at this office are 08:00 to 12:00 - 12:30 to 16:15, Monday through Friday, and 08:30 to 10:15 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to highway contract route service. Please return the enclosed questionnaire by 04/13/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Rhodell Fire Department, 7064 Coal City Road on Wednesday, April 13, 2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Paul Bradshaw at (304) 561-1251.

Thank you for your assistance.

Sincerely,

WILLIAM AKERS

Manager, Post Office Operations

PO Box 59992

Charleston, WV, 25350-9992

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)

Docket: 1379175 - 25915 Item Nbr: 21 Page Nbr: 2

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RHODELL Post Office for each of the following:

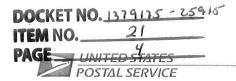
Pos	stal Services	Daily	Weekly	Monthly	Never			
a.	Buying Stamps			A second design	-			
b.	Mailing Letters	Tonomeron (A STANDARD OF THE STANDARD OF		Total American			
C.	Mailing Parcels	and the second s						
d.	Pick up Post Office box mail							
e.	Pick up general delivery mail	and an analysis of the second		And the second				
f.	Buying money orders				Administration			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	10000000000000000000000000000000000000	Annual metal	Additional to the second				
h.	Sending Express Mail	74000000000000000000000000000000000000	Annual State of State) department of the control of the c			
i.	Buying stamp-collecting material			CONTRACTOR OF THE PARTY OF THE				
Oth	er Postal Services							
a.	Entering permit mailings	☐ YES	□ NO					
b.	Resetting/using postage meter] YES	NO					
Noi	npostal Services							
a.	Picking up government forms (such as tax forms)	☐ YES	NO					
b.	Using for school bus stop	YES	☐ NO					
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO					
	If yes, please explain:							
d.	Using public bulletin board	YES	NO					
e.	Other	YES	NO					
	If yes, please explain:							
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?								
50	you padd and not 1 out office during business hours will actuming to or hours we	YES	NO NO					
	If yes, please explain:							

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B. Post of will co	Office box service or ger ompare to your current s	neral delivery service, complete this service?	ection. How do you think carrier i	oute delivery service
	Better	Just as Good	No Opinion	Worse
<u>If</u>	yes, please explain:			
_				
	or which of the following orvices?	do you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
-	Shopping			
-	Personal needs			
-	Banking			
The second	Employment			
	Social needs			
5. Do	o vou currently use local	businesses in the community?		
). DO	Yes No			
If v	* comments	to use them if the Post Office is disc	ontinued?	
,	Yes No			
	I would			
/lailing	Address			
naming	Address			
ame:				
ddress:				
elephone	9:			
1-7,1				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

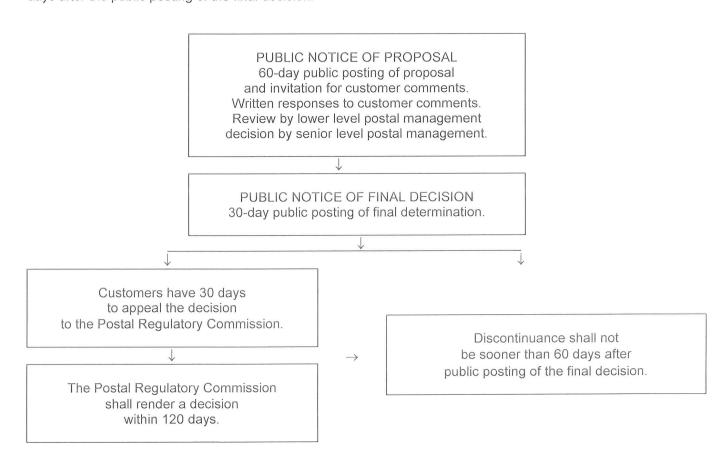


Summary of Postal Service Retail Facility Change Regulations

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.



DOCKET NO.	1379175-	25915
ITEM NO	21	
PAGE	5	all processes the same of the



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.



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Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps					
	b.	Mailing Letters	YJ.				
	c.	Mailing Parcels					
	d.	Pick up Post Office box mail	D				
	e.	Pick up general delivery mail	A				
	f.	Buying money orders			E		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		A			
	h.	Sending Express Mail		D			
	i.	Buying stamp-collecting material					
	Oth	er Postal Services	~				
	a.	Entering permit mailings	YES	D NO			
	a.	Resetting/using postage meter	YES	NO			
	Nonpostal Services						
	a.	Picking up government forms (such as tax forms)	YES.	☐ NO			
	b.	Using for school bus stop	YES	☐ NO			
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO			
		If yes, please explain: Have People Cantastout toget mai	Theli	athen	, wi	t bid t	
	d.	Using public bulletin board	YES	☐ NO			
	e.	Other	☐ YES	□ №			
		If yes, please explain:				ď	
2.	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
		20	YES	ОИ 🔟			
		If yes, please explain:					

3. previously i	received Post Office box service or general delivery service, complete this section. How do you think carrier service compares to your previous service?				
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse				
If yes, I	please explain: Because lan gone a lot in the summer				
-	e are some people that can't leave peoples thing alor				
*	The Color of all the transfer NAMeson do you go to obtain those				
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain services?					
7	Shopping				
	Personal needs				
B	Banking				
	Employement				
	Social needs				
5. Do you currently use local businesses in the community? Yes No There are not any husinesses in the Town If yes, would you continue to use them if the Post Office is discontinued? Yes No Name: Dathy Farward					
Address: 9	Box 267 Rhodell. WVg 25915				
Telephone:	304-683-9650				
Date: 4 -	- 4 - 11				
Date: 4 -	9-11				
complete this q					
Wea	don't need our Post Office I if they do it will distroy				
closed of they do it will distroy					
luy thing					



04/27/2011

DORTHY FARRUGGIA PO BOX 267 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers Manager, Post Office Operations

William W. Chiew

PO Box 59992

Charleston, WV, 25350-9992



Postal Services

Docket: 1379175 - 25915

Weekly

Monthly Never

Item Nbr. 21 Page Nbr. 2

Daily

Postal Service Customer Questionaire

	a.	Buying Stamps			\Box_{r}		
	b.	Mailing Letters			Ø		
	C,	Mailing Parcels				Q .	
	d.	Pick up Post Office box mail				M	
	e.	Pick up general delivery mail					
	f.	Buying money orders					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø	
	h.	Sending Express Mail					
	i.	Buying stamp-collecting material					
	Oth	er Postal Services		1			
	a.	Entering permit mailings	YES	☑ NO			
	a.	Resetting/using postage meter	YES	NO			
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	YES	☑ NO			
	b.	Using for school bus stop	YES	NO			
	c.	Assisting senior citizes, persons with disabilities, ect.	☐ YES	NO			
		If yes, please explain:					
	d.	Using public bulletin board	YES	NO NO			
	e,	Other	YES	☑ NO			
		If yes, please explain:				*	
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for p	ersonal n	eeds?	
۷.	50	you pado anotto. Foot onto an any service of		□ №			
		If yes, please explain:					
		I PASS JOSEPHINE-PRINCESWICK- I- BUY MY STAMPSO MONEY C	COAL	Cita	1-5	OPA,	A
		I- RUN MY STOMDER MANDUR	plo	De n'	+ T	00017	1
		July My Station Sollient A E	naci	NJ M	1 06	36%	MIN

3.	previously red	sly received carrier de ceived Post Office box service compares to	service or general del	ivery service, complet	ry service — procee e this section. How	ed to question 4. If you do you think carrier	
		Better	Just as Good		No Opinion	Worse	
	If yes, ple	ase explain:					
	-						
4.	For which services?	of the following do you	ı leave your communit	y? (Check all that app	ly.) Where do you g	o to obtain these	
Shopping Beckley							
	F	Personal needs 🕡	AL MAI	et			
		Banking Soph	iA Legt	ER SAUA	RE		
		Employement R	eTiRed				
		Social needs	ONC				
5.	Do you cu	rrently use local busin	esses in the communi	ty?			
		Yes No					
	If yes, wor	uld you continue to use	them if the Post Office	e is discontinued?			
		Yes No					
Nan	ne: A	Days ()	Jus				
Add	ress: // L	17low	er/I	n/			
Tele	ephone: N	ONP		7-7-			
Date	11-1	1-11					
Date	1						



JOAN DIESS 114 FLOWER LANE RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chew



If yes, please explain:

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Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Monthly Daily Weekly Never Postal Services a. Buying Stamps Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material Other Postal Services NO YES Entering permit mailings a. Resetting/using postage meter a. Nonpostal Services Picking up government forms a. (such as tax forms) Using for school bus stop b. 1 NO YES Assisting senior citizes, persons with disabilities, ect. If yes, please explain: INO YES Using public bulletin board NO YES Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

3. pr	reviously	received Post Office	rier delivery, there will be no cha ce box service or general deliver res to your previous service?	nge to your delivery so y service, complete thi	ervice — proceed t is section. How do	o question 4. If you you think carrier
		☐ Better	Just as Good	☐ No	Opinion	Worse
	If yes,	please explain:				
4.	For wh	ich of the following s?	do you leave your community? (Check all that apply.) \	Where do you go to	o obtain these
	M	Shopping				
	0	Personal needs				
		Banking				
		Employement				
	\Box	Social needs			2	
5.	Do you	ı currently use local	businesses in the community?			
	1.5	Yes No				
	If yes,	would you continue	to use them if the Post Office is	discontinued?		
		Yes N	0			
Name		Nous	McKinn	ed I		
Addre	iss:	16	BX113 4	Notell U) V 25	5915
Telepi	hone:	(300	A 683-6	2153		
Date:	und() AP I	4/7	711			



COY MCKINNEY JR. PO BOX 113 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers Manager, Post Office Operations

William Mr. Chew

PO Box 59992



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Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Weekly Monthly Never Daily Postal Services X Buying Stamps a. X Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail X Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured X g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. × Buying stamp-collecting material Other Postal Services NO NO YES Entering permit mailings X NO YES Resetting/using postage meter a. Nonpostal Services Picking up government forms YES XI NO a. (such as tax forms) Using for school bus stop b. YES Assisting senior citizes, persons with disabilities, ect. If yes, please explain: YES X NO Using public bulletin board K NO YES Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:



ROBER AND LINDY SHREWSBURY PO BOX 4 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chiew

PO Box 59992



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Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				1
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				1
	Oth	er Postal Services		/		
	a.	Entering permit mailings	YES	NO NO		
	a.	Resetting/using postage meter	YES	NO		
	No	npostal Services		/		
	a.	Picking up government forms (such as tax forms)	YES	NO NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	1 NO		
	e.	Other	YES	NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	oing, or for	personal n	eeds?
der 4	00	jou pade diletter to the constraints of the constra		□ №		
		If yes, please explain:				
		go to wall must of Joshia AND money orders Be Post office well has	Jok	Stan	15	
		AND MONEY OFDERS BE	Ca 05	e Kho	Dell	- 4
		Post office Never has	Char	use a	NY W	17.

3. pr	eviously	viously received co received Post Of very service comp	fice box service	there will be no char e or general delivery evious service?	nge to your del service, comp	ivery service – lete this section	– proceed to quon. How do you	uestion 4. If you think carrier
		Better		Just as Good	[No Opinio	n	Worse
	If yes,	please explain:						
4.	For wh		g do you leave	your community? (C	Check all that a	pply.) Where o	do you go to ob	tain these
	\square	Shopping	20-14-41-0					
		Personal needs	5					
		Banking						
	D.	Employement						
	a/	Social needs						
5.	Do you	currently use loc		in the community?				
	If yes,	would you continu	e to use them	if the Post Office is	discontinued?			
		Yes 1	No					
Name:		Danny	m.	Hansfor	Δ			
Addres	ss:	218	Riffe	Branch	Rhone	11 25	915	
Teleph	none:	304-	683	3489				
Date:		march	23,	011				



DANNY M. HANSFORD 218 RIFFE BRANCH RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Cherd

PO Box 59992



2.

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Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	四			
b.	Mailing Letters	4			
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders		Z		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	□ NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	MO MO		
	If yes, please explain:				-
d.	Using public bulletin board	YES	No		
e.	Other	YES	NO		
	If yes, please explain:				*
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal r	needs?
Do	you pass another Post Office during business field with a devoting to at here.	YES	₩ NO		
	If yes, please explain:				

3. pr	eviously re	usly received ca ceived Post Offi y service compa	ce box service	or general delivery	ge to your deliv service, comple	ery service — proce te this section. How	eed to question 4. If you v do you think carrier
	Γ	Better		Just as Good		No Opinion	Worse
	If yes, pl	ease explain:					
4.	For which services?		do you leave	your community? (C	heck all that ap	ply.) Where do you	go to obtain these
		Shopping					
		Personal needs					
		Banking					
		Employement					
		Social needs					
5.	Do you c	urrently use loca	I businesses i	n the community?			
		Yes N					
	If yes, wo	ould you continue	e to use them	if the Post Office is d	iscontinued?		
	_	Yes N	0				
Name	G	ek Aldi	Ne L	LASH			
Addre	ss:	P. O. L	Bo x 5	9 RHOW	leil W	25915	
Teleph	none:	304	683-	3595			
Date:		3/24)1	1				



GERALDINE LASH PO BOX 59 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chew

PO Box 59992



If yes, please explain:

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Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Daily Weekly Monthly Never Postal Services a. **Buying Stamps** Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material Other Postal Services YES Entering permit mailings Resetting/using postage meter a. Nonpostal Services Picking up government forms NO a. (such as tax forms) NO Using for school bus stop b. V NO Assisting senior citizes, persons with disabilities, ect. If yes, please explain: YES NO Using public bulletin board d. NO YES Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES M NO

3. (previously	rece	ly received carrier de lived Post Office box service compares to	service	there will be no chang e or general delivery s evious service?	ge to your de service, com	eliver iplete	ry service — proce e this section. How	eed to question do you think	on 4. If you carrier
			Better		Just as Good			No Opinion		Worse
	If yes,	plea	se explain:							
		_								
4.	For whi		f the following do yo	u leave	your community? (Ch	neck all that	appl	y.) Where do you	go to obtain t	these
		Sh	opping							
	M	Pe	rsonal needs							
10	V	Ва	nking							
		En	nployement							
		So	cial needs							
5.	53	M	ently use local busin Yes No							
	If yes,	would		e them	if the Post Office is di	scontinued?	?			
			Yes No							
Nam	e: R	ok	pert Fa	00	JR.					
Addr	ess: T	0.0	. Box 14	62						
Teler	ohone:									
Date		3/<	22/11							



ROBERT FANN JR. PO BOX 162 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

William Akers Manager, Post Office Operations PO Box 59992

William W. Chiew



If yes, please explain:

OFWORK

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Stop Because

CAN NOT

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Weekly Monthly Never Daily Postal Services V a. **Buying Stamps** Mailing Letters b. C. Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material Other Postal Services YES I NO Entering permit mailings I NO Resetting/using postage meter a. F HAUR ANY Nonpostal Services Picking up government forms I NO YES a. (such as tax forms) YES NO Using for school bus stop b. Assisting senior citizes, persons with disabilities, ect. YES I NO If yes, please explain: 4 NO YES Using public bulletin board d. NO Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

3. pre	viously	recei	y received carrier ived Post Office b ervice compares	ox service	e or general delive	ange to your de ry service, comp	ivery service — proce lete this section. How	eed to question 4. If you v do you think carrier
			Better		Just as Good	[.	No Opinion	Worse
	If yes,	pleas	se explain:					
	For whi		the following do	you leave	your community?	(Check all that a	pply.) Where do you	go to obtain these
	M	Sho	opping	Ba	ckley			
		Per	rsonal needs					
	V	Bai	nking	Bee	(2 - 2 - 1 - 1			
	<u>.</u>	Em	ployement					
		So	cial needs					
5.	Do you	curre	ently use local bu	sinesses	in the community?			
	1.52		Yes No					
	If yes,	would	I you continue to	use them	if the Post Office is	s discontinued?		
			Yes No					
Name:		GE	EORGE	Ed	word	CARR	, co	
Addres	s:]	> 0	Box	84	RhodeL	LW	IR 2391	5-0084
Telepho	one:		304 6	83	3508			
Date:			Rech 2					



GEORGE EDWARD CARRICI PO BOX 84 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

William Akers Manager, Post Office Operations PO Box 59992

Charleston, WV, 25350-9992

William W. Chew



Docket: 1379175 - 25915

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Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			W	
	b.	Mailing Letters		U		
	C.	Mailing Parcels			Y	
	d.	Pick up Post Office box mail				V
	e.	Pick up general delivery mail				L
	f.	Buying money orders				B
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			W	
	h.	Sending Express Mail				1
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO NO		
	a.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services	/			
	a,	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	NO NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	ANO		
		Othor	YES	1 NO		
	e.	Other	110	110		
		If yes, please explain:				*
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	oing, or for	personal r	eeds?
		ent companies and the second s	YES	NO		
		If yes, please explain:				

		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
					A CONTRACTOR OF THE CONTRACTOR
4.	For wh		to you leave your community? (Che	ck all that apply.) Where do yo	u go to obtain these
		Shopping			University of the second of th
		Personal needs			
		Banking			
		Employement			
		Social needs			
5.	Do you	i currently use local	businesses in the community?		
5.	Do you	Yes No	businesses in the settinging .		
	If yes,	would you continue	to use them if the Post Office is disc	continued?	
		Yes No			
Name	e: Ro	BERT	C. William	5	
Addre	ess: /t	02 RIF	FES BRANCH	+ ROAD, RH	HODE 12, WV 25915
		304 -68:	3-2038		
Telep	onone: <				



ROBERT C. WILLIAMS 102 RIFFES BRANCH ROAD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

William Akers Manager, Post Office Operations

William W. Chew

PO Box 59992



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Postal Service Customer Questionaire

D	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		П		
	1000 (#1000 #1000 00 00 00 00 00 00 00 00 00 00 00 00	П	(0)		П
b.	Mailing Letters	<u></u>	1965	11	I amad
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				9
f.	Buying money orders				0
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				0
h.	Sending Express Mail				(20)
i.	Buying stamp-collecting material				0
Oth	er Postal Services		4		
a.	Entering permit mailings	YES	MO NO		
a.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	W YES	☐ NO		
b.	Using for school bus stop	YES	MO NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	MO NO		
	If yes, please explain:				
			lical litera		
d.	Using public bulletin board	YES	₩ NO		
e,	Other	YES	MO NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for	personal n	eeds?
	Annual An	YES	ON O		
	If yes, please explain:				

3.	previously	viously received car y received Post Offic very service compa	ce box service	or general delive	ange to your delive ry service, comple	ery service — proceed te this section. How d	d to questio to you think	n 4. If you carrier
		Better		Just as Good		No Opinion		Worse
	If yes	, please explain:						
4.	For wh		do you leave		2	oly.) Where do you go	to obtain t	hese
	0	Shopping	m	ellers	40,0			
		Personal needs						
		Banking	mul	lens	40,0			
		Employement						
		Social needs						
5.		u currently use local Yes W No would you continue Yes W No	to use them					
Nan	ne; (Shirley	m.	Corp				
Add	ress:	Boy 2	3	Rhode	el yu.	259	15	
Tele	phone:	None		550 				
Date	s:	3-23-	2011					



SHIRLEY M. COX PO BOX 23 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

William Akers

Manager, Post Office Operations

PO Box 59992



2.

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Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	W			
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail	W			
e.	Pick up general delivery mail				
f.	Buying money orders		V		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	NO F		
c.	Assisting senior citizes, persons with disabilities, ect.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				0
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for	personal n	eeds?
20	Jou had and let 1 out office adming admined from the serving to at from the	YES	☑ NO	• seriem areareath treath i fuil	
	If yes, please explain:				

 pr 	eviously	received Post Office	rier delivery, there will be no change be box service or general delivery ser res to your previous service?	to your delivery service — provice, complete this section. H	oceed to question 4. If you ow do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh		do you leave your community? (Che	ck all that apply.) Where do yo	ou go to obtain these
	Y	Shopping			
	Y	Personal needs			
	¥	Banking			
		Employement			X
		Social needs			
5.	Do you	u currently use local	businesses in the community?		
		Yes No	Ĺ		
	If yes,		to use them if the Post Office is disc	ontinued?	
		Yes No	í		
Name:	_	THOMAS	LASH		
Addres	ss:	P. O. Bo	x 59 RHodel	1 W 25915	
Teleph	none:	304-68	13 - 3595		-
Date:	3	124/11			46



THOMAS LASH PO BOX 59 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William Mr. Chin

PO Box 59992



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Postal Service Customer Questionaire

	_		Daily	Weekly	Monthly	Never
		tal Services Buying Stamps				V
	a.	Constitution (Inc.)				
	b.	Mailing Letters			12	
	C.	Mailing Parcels		\Box		\square
	d.	Pick up Post Office box mail				\checkmark
	e.	Pick up general delivery mail				
	f.	Buying money orders				\checkmark
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\checkmark
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	✓ NO		
	a.	Resetting/using postage meter	YES	✓ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☑ NO		
	b.	Using for school bus stop	YES	☑ NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	☑ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☑ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				*
2	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oina, or for	personal n	eeds?
2.	50	you pass another I out office during basiness heard thing agreeming to a memory	☐ YES	₫ ио	• enum och anna (f.) 1920 till (1920	
		If yes, please explain:				

3. 1	previously rec	sly received carrie eived Post Office t service compares	oox service	or general delivery	nge to your d service, con	leliver nplete	y service — proceed e this section. How do	to question 4. If you you think carrier
		Better		Just as Good			No Opinion	Worse
	If yes, ple	ase explain:						
4.	For which services?	of the following do	you leave	our community? (0	Check all that	t appl	y.) Where do you go	to obtain these
	☑ s	hopping	wal-	mart				
	☑ P	ersonal needs	05	gootoine	nents	- Q	ppointme	nts
	√ в	anking	500				ak	
		mployement	1	2 02				
	☑ s	ocial needs	fam	ily				
5.		rrently use local bu Yes No Ild you continue to Yes No		the community? f the Post Office is	discontinued'	?		
Nam	e: Crys	stal Zorr	105					
Addr	ess: 116	cree all	ex Rh	well W	.U. 25	91.	5	
Date	2 1/	2						



CRYSTAL ZORNES 116 CREE ALLEY RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chew



2.

Docket: 1379175 - 25915

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Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps					
b.	Mailing Letters	\overline{A}				
C.	Mailing Parcels					
d.	Pick up Post Office box mail	M				
e.	Pick up general delivery mail				M	
f.	Buying money orders			\square	, 🗆	5
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					metimes
h.	Sending Express Mail			3		/
i.	Buying stamp-collecting material				5	
Oth	er Postal Services					
a.	Entering permit mailings	YES	1 NO			
a.	Resetting/using postage meter	YES	M NO			
Noi	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	☐ NO			
b.	Using for school bus stop	YES	MO			
c.	Assisting senior citizes, persons with disabilities, ect.	YES	M NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	☐ NO			
e.	Other	YES	☐ NO			
	If yes, please explain:				4	
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or før	personal r	needs?	
-	jou page and an arrange and arrange arrange and arrange arrange and arrange arrang	YES				
	If yes, please explain:	1				

	☐ Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
For w		you leave your community? (Che	ck all that apply.) Where do you g	to obtain these
Servic	Shopping Ma	st Shopping is	thru the mail	for the depr
	Personal needs			
	Banking dire	ct Deposit		
	Employement	d ₂		
	Social needs			
	ou currently use local bus	sinesses in the community?	continued?	
	ou currently use local bus	sinesses in the community? use them if the Post Office is disc	continued?	
If yes	ou currently use local bus Yes No , would you continue to			nf (Patricia Chief
	ou currently use local bus Yes No , would you continue to	ase them if the Post Office is disc	6	nf (Patricia
If yes	Yes No Wes No Yes No Yes No No No Rhode II V	ase them if the Post Office is disc	6	nf (Patricia Chief



RHODELL VFD / PATRICIA COX PO BOX 201 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chew

PO Box 59992



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Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			V	
	b.	Mailing Letters	V			
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail	4			
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			1	
	h.	Sending Express Mail				id
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
				_/		
	d.	Using public bulletin board	YES	NO		
	ė.	Other	YES	NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
			YES	□ №		
		If yes, please explain:				
		Helen				

3.	previously r	received Post O	carrier delivery, there wi ffice box service or gen pares to your previous s	eral delivery service,	r delivery service — proce complete this section. How	eed to question of v do you think ca	4. If you rrier
		Better	☐ Just as		No Opinion	_ v	/orse
	If yes, p	olease explain:					
4,	For which		g do you leave your co	mmunity? (Check all	hat apply.) Where do you	go to obtain the	se
		Shopping	Agartion	way war	1d Lester	Square	Crabartaro
	19	Personal need	,	,		/	
		Banking	Sophia				
		Employement		=20	1		
		Social needs	mountians				
5.	Do you	currently use loc	cal businesses in the co	mmunity?			
	If yes, w	ould you conting	ue to use them if the Po	st Office is discontinu	ed?		
	Γ	Yes 🔽	No				
Nar	ne: M	ichaeL.D.	COX 9 K	Athleen. V	BROOKS		
Ado	iress:	P.O BO	x 44	Rhodell	WV 259	715	
Tele	ephone: 🛫	304-les	3-5268				
Dat	e: <i>p</i>	nsech	23 201	1			



MICHAEL D. COX AND KATHLEEN V. BROOKS PO BOX 44 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chiew



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Postal Service Customer Questionaire

	Pos	tal Services		Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X		
	b.	Mailing Letters			×		
	c.	Mailing Parcels	Sometimes				
	d,	Pick up Post Office box mail		X			
	e.	Pick up general delivery mail					\boxtimes
	f.	Buying money orders	Rarely				
	g.	Obtaining special services, including Certified Mail, R Mail, Delivery Confirmation, or Signature Confirmation	egistered Mail, Insured				
	h.	Sending Express Mail	RAYE				
	i.	Buying stamp-collecting material					M
	Oth	er Postal Services					
	a.	Entering permit mailings		YES	Д ио		
	a.	Resetting/using postage meter		YES	M MO		
	Not	npostal Services					
	a.	Picking up government forms (such as tax forms)		YES	X NO		
	b.	Using for school bus stop		YES	M MO		
	C.	Assisting senior citizes, persons with disabilities. ect.		YES	₩ NO		
		If yes, please explain:					
					printed to the con-		
	d.	Using public bulletin board		YES	NO		
	e.	Other		YES	☐ NO		
		If yes, please explain:				d	
2.	Do	you pass another Post Office during business hours w	hile traveling to or from wo	ork, or shopp	oing, or for	personal r	eeds?
				YES	□ №		
		If yes, please explain:	- 1				
		Just if we have to Go) DOMEWHERE				

3.	previously	viously received can received Post Offic very service compar	e box service	or general delivery	ge to your deli service, comp	very service — proce ete this section. How	ed to question 4. If you do you think carrier		
		Better		Just as Good		No Opinion	Worse		
	If yes,	please explain:							
4.	For wh		do you leave y	our community? (Cl	neck all that a	oply.) Where do you g	go to obtain these		
	M	Shopping							
	A	Personal needs							
	Ø	Banking							
		Employement							
	K	Social needs							
5.	If yes,	Yes No	to use them in	the community? The Post Office is d	iscontinued?				
Nan	ne:	oe CAO	,,(
Add	iress: B	0x 9 1	RHode	11 Wa	25	7/5			
Tele	ephone:	304)68	-3-62	22					
Date	e:	3-23-	20//						
		y additional comme	nts on a sepa	rate piece of paper a	and attach it to	this form. Thank you	for taking the time to		

I'm in favor of Keeping RHochell Post office open



JOE CADLE PO BOX 9 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chew



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			W	
	b.	Mailing Letters				
	c.	Mailing Parcels				1
	d.	Pick up Post Office box mail				4
	e.	Pick up general delivery mail				1
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				L
	h.	Sending Express Mail				4
	i,	Buying stamp-collecting material				4
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	- NO		
	a.	Resetting/using postage meter	YES	□ NO		
	Nonpostal Services					
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	■ NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	□ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	NO		
		If yes, please explain:				· ·
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
			YES	☐ NO		
		If yes, please explain: SophiA				
		COAL CITY SOPNIA				

3. p	reviously red	ceived Post Office	ier delivery, there will be no chang e box service or general delivery s es to your previous service?	ge to your delivery servic service, complete this sec	e — proceed to question 4. If yo ction. How do you think carrier	ou
		Better	Just as Good	☐ No Opin	nion Worse	
	If yes, ple	ease explain:			1	
4.	For which services?	of the following of	lo you leave your community? (Cl	neck all that apply.) When	re do you go to obtain these	
	<u> </u>	Shopping	Beckley, 1	Lesten Egu	IAKE, MULLER	15
		Personal needs		Church		
		Banking	Beckley			
		Employement	/			
		Social needs				
5.	Do you cu	rrently use local	businesses in the community?			
Α.		Yes W No	*			
	If yes, wo		to use them if the Post Office is di	scontinued?		
	_	Yes No				
Name	GA	ENNA	Burdiss			
Addre	ess:	331	RIFFES BN.	RhodeLL	25915	
Telep	hone:	304 -	-683-9405			
Date:	3	- 23-	2011			



GLENNA BURDISS 337 RIFFES BRANCH RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

William Akers Manager, Post Office Operations PO Box 59992

William W. Chew



2.

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Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never		
a.	Buying Stamps		1/				
b.	Mailing Letters	Z					
C.	Mailing Parcels		M				
d.	Pick up Post Office box mail	Z,					
e.	Pick up general delivery mail	Ø,					
f.	Buying money orders	W					
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation						
h.	Sending Express Mail			V			
j,	Buying stamp-collecting material		V				
Oth	er Postal Services		/				
a.	Entering permit mailings	YES	NO M				
a.	Resetting/using postage meter	YES	NO				
Noi	npostal Services	/					
a.	Picking up government forms (such as tax forms)	YES	☐ NO				
b.	Using for school bus stop	YES	□ NO				
C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO				
	If yes, please explain:						
		_/					
d.	Using public bulletin board	YES	_ ио				
e.	Other	YES	☐ NO				
	If yes, please explain:				ě		
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
### E		YES	NO	9			
	If yes, please explain:						

		Better	Just as Good	No Opinion	Worse	
	If yes,	please explain:				
4.	For wh service		you leave your community? (Check all that apply.) Where do you g	o to obtain these	
		Shopping				
	V	Personal needs				
	W	Banking				
	W.	Employement				
	\Box	Social needs				
5.	До уоц	intown or	lose by			
	If yes,	would you continue to	use them if the Post Office is	discontinued?		
		Yes No				
Name	e: 70]	arie Me	lles			_
Addr	ess: P.	O. Boy 187	Rhodele W	25915	17	-
						-
Date	3/8	23/11				-
		y additional comment	s on a separate piece of pape	and attach it to this form. Thank you	for taking the time to	



MARIE MILLER PO BOX 187 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

Willow Mr. Chew



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters		To the same of the		
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	1			
	e.	Pick up general delivery mail	4			
	f.	Buying money orders		W.	2	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		4		
	h.	Sending Express Mail			E	
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	□ мо		
	a.	Resetting/using postage meter	V YES	☐ NO		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	₽ NO		
	b.	Using for school bus stop	YES	☐ NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO NO		
	e.	Other	☐ YES	☑ NO		
		If yes, please explain:				-
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for	personal n	eeds?
	.00	Ton know arranger i and arrange arrange in a second arrange in a s	YES	NO	x00.05447730344470	
		If yes, please explain:				

3. c	reviously	viously received ca received Post Offi very service compa	ce box service	e or general delivery	ge to your deliv service, compl	very service — proceete this section. How	eed to question 4. If you v do you think carrier		
		Better		Just as Good		No Opinion	Worse		
	If yes,	please explain:							
4.	For wh		do you leave	your community? (C	heck all that ap	oply.) Where do you	go to obtain these		
		Shopping							
	2	Personal needs							
		Banking							
	日	Employement							
	1	Social needs							
5.	Do you	currently use loca		n the community?					
	If yes,	would you continue	to use them	if the Post Office is d	iscontinued?				
		Yes N	D						
Name	e: C 1	lifford	R. Jo	huston					
Addre	ess: /	OBOY	254						
Telep	hone:		,						
	0/	02/11							
Date:	- 3/	27/11							



CLIFFORD R. JOHNSON PO BOX 254 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992 Charleston, WV, 25350-9992

Willow Mr. Chierd



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Postal Service Customer Questionaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				19
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				1
h.	Sending Express Mail				4
i.	Buying stamp-collecting material				Ш
Otl	ner Postal Services		7.25		
a.	Entering permit mailings	YES	U NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	ON		
	If yes, please explain:				
d.	Using public bulletin board	✓ YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal n	eeds?
	Too bace attended to our comoc during backings from the assistants to or from the		NO		
	If yes, please explain:				

3. p	f you previously received carri reviously received Post Office oute delivery service compare	er delivery, there will be no change box service or general delivery se s to your previous service?	to your delivery service — procest rvice, complete this section. How	ed to question 4. If you do you think carrier				
	Better	Just as Good	No Opinion	Worse				
	If yes, please explain:							
4.	For which of the following d services?	o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these				
	Shopping	Mullens and	Beckley					
	Personal needs	mullens and	Beckley					
	Banking	Mullens						
	Employement							
	Social needs	Social needs						
5.	Yes No	ousinesses in the community? o use them if the Post Office is disc	continued?					
Name	· Charlotte	Powell						
Addre	ess: Box 263							
Telepi	hone: 304-683	-9682						
Date:	2-13-11							



CHARLOTTE POWELL PO BOX 263 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers Manager, Post Office Operations PO Box 59992

William Mr. Chiew



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Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:
 Postal Services
 Daily Weekly Monthly Never

	Pos	tal Services	Dany	**COMIS	monuny	110101	
	a.	Buying Stamps			1		
	b.	Mailing Letters					
	C.	Mailing Parcels			W		
	d.	Pick up Post Office box mail					
	e.	Pick up general delivery mail	Ū/				
	f.	Buying money orders				U	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					,
	h.	Sending Express Mail					6
	i.	Buying stamp-collecting material			U /		
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	NO			
	a.	Resetting/using postage meter	YES	DINO			
	Nor	npostal Services					
	a.	Picking up government forms (such as tax forms)	YES	□ NO			
	b.	Using for school bus stop	YES	NO			
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	THO			
		If yes, please explain:					
					_		
	d.	Using public bulletin board	YES	UNO			
	e.	Other	YES	NO			
		If yes, please explain:				4	
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal n	eeds?	
4.	50	You have another 1 out office against a grant and a strain a serious to	YES	NO			
		If yes, please explain:					

3. pr	reviously	rece	y received carrie ived Post Office ervice compares	oox service	there will be no cha e or general deliver evious service?	ange to your d y service, con	eliver iplete	y service — procee this section. How	ed to do yo	question 4. If you ou think carrier
			Better		Just as Good			No Opinion		Worse
	If yes,	pleas	se explain:							
	_									
4.	For wh	ich of	f the following do	you leave	your community? (Check all that	apply	y.) Where do you g	jo to	obtain these
		Sh	opping							
		Pe	rsonal needs							
		Ва	nking							
		Em	nployement							
		So	cial needs							
5.	Do voi	ı cum	ently use local bu	sinesses	in the community?					
0.	50,00		Yes No		en de vertre de comme de commente de commente de commente de la commente de commente de commente de commente d					
	If yes,	would	d you continue to	use them	if the Post Office is	discontinued	?			
			Yes No							
Name		Ro	bert 1	$\leq r$	Mumm-	erT				
Addre	ss:	P	0 B	×	184	Rho	de	11 W	/,	25915
Telepi	hone:	,	304-6	§3 -	6395					
Date:		-	3-23-	20	1/			557		



ROBERT E. MUMMERT PO BOX 184 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992 Charleston, WV, 25350-9992

William W. Chiew



If yes, please explain:

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Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Daily Weekly Monthly Never Postal Services V **Buying Stamps** a. V Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material Other Postal Services YES Entering permit mailings a. Resetting/using postage meter a. Nonpostal Services Picking up government forms a. (such as tax forms) Using for school bus stop b. NO Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain: YES Using public bulletin board YES Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

	Better	Just as Good	No Opinion	Worse
If yes,	please explain:			
Forwh	ich of the following do yo	u leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
service		d leave your community? (One	ok all that apply.) Whole do you g	id.
	Shopping			
	Personal needs			
9	Banking			
	Employement			<u> </u>
	Social needs			
15.1	Social needs			
	Social needs			
	14	nesses in the community?		1
	14	nesses in the community?	other bus	INESS he
Do you	14	nesses in the community? here in No e them if the Post Office is disc	other bus	iness he
Do you	14	hesses in the community? here in NO e them if the Post Office is discovered.	other bus	tress her
Do you	14	here in the community? here in No e them if the Post Office is discovered.	other bus	tness her
Do you	currently use local busing Yes No 7 would you continue to us Yes No 1	nesses in the community? There in No e them if the Post Office is discovered. Olease Ke	other bus	iness he he Post
Do you If yes,	currently use local busing Yes No 7 would you continue to us Yes No 1 Weeg	dox		INESS her
Do you	currently use local busing Yes No 7 would you continue to us No 1 Yes No 1 Weeg Y A	dox		INESS he



PAUL A. COX 7200 COAL CITY RD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers Manager, Post Office Operations PO Box 59992

Willow Mr. Chew



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			V	Ш
	b.	Mailing Letters				
	C.	Mailing Parcels				Y
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders			W	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
	h.	Sending Express Mail				2
	j.	Buying stamp-collecting material				4
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	NO NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				- e
6	р.	you pass another Post Office during business hours while traveling to or from we	ork or shope	oing, or for	personal n	eeds?
2.	סכו	you pass another Post Office during business flours write traveling to or from wi	YES	NO E		
		If yes, please explain:				
		A Superior Control of the Control of				

3.	previously re	ously received carrier eceived Post Office b ry service compares	ox service or ger	eral delivery serv	o your deliv vice, comple	ery service — proceet te this section. How	ed to question 4. If you do you think carrier			
	f.	Better	Just a	s Good		No Opinion	Worse			
	If yes, p	lease explain:								
4.	For which services?	h of the following do y	you leave your co	mmunity? (Chec	k all that ap	oly.) Where do you g	o to obtain these			
	V	Shopping								
		Personal needs								
		Banking								
		Employement								
		Social needs								
5.		currently use local but								
	If yes, wo	ould you continue to	use them if the P	ost Office is disco	ontinued?					
	1_	Yes No								
Nam	e: W`	IMA R	eed							
Addı	ress: P (DB01 10	14 Rh	odell	NU	25915				
Tele	phone:		9							
	2	25-11								
Date	_)	00 11					MAN TO THE RESERVE TO THE PARTY OF THE PARTY			



WILMA REED PO BOX 194 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers Manager, Post Office Operations PO Box 59992

William Mr. Chawl



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters	Z			
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	D			
	e.	Pick up general delivery mail	F			
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		B		
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material			N	
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	ОИ		
	a.	Resetting/using postage meter	YES Y	NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
		If yes, please explain: Have Prople Cantastout toget mai	Thelp	then	, wi	F bid
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	□ №		
		If yes, please explain:				e .
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal r	eeds?
		And the second s	☐ YES	ОИ 🔟		
		If yes, please explain:				
		69-C NO				

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	there are some people that cant beau peoples thing alone
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employement
	Social needs
5.	Do you currently use local businesses in the community? Yes No There are not any businesses in the Town If yes, would you continue to use them if the Post Office is discontinued? Yes No
<u>Nar</u>	
Tele	sphone: 304 - 683 - 9650
Dat	e: 4 - 4 - 1 /
com	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this questionnaire. We don't need our Post Office lose of they do it will distroy Muy thing



DORTHY FARRUGGIA PO BOX 267 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers Manager, Post Office Operations

William W. Chew

PO Box 59992



Postal Services

a. Buying Stamps

2.

Docket: 1379175 - 25915

Weekly Monthly Never

Item Nbr: 21 Page Nbr: 2

Daily

Postal Service Customer Questionaire

b.	Mailing Letters			Ø					
c.	Mailing Parcels								
d.	Pick up Post Office box mail								
e.	Pick up general delivery mail	V							
f.	Buying money orders								
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation								
h.	Sending Express Mail								
i.	Buying stamp-collecting material								
Oth	er Postal Services								
a.	Entering permit mailings	YES	☑ NO						
a.	Resetting/using postage meter	YES	NO						
No	npostal Services								
a.	Picking up government forms (such as tax forms)	YES	☑ NO						
b.	Using for school bus stop	YES	NO						
c.	Assisting senior citizes, persons with disabilities. ect.	YES	NO						
	If yes, please explain:			×					
d.	Using public bulletin board	YES	NO						
e.	Other	YES	☑ NO						
	If yes, please explain:				*				
De	you pass another Post Office during business hours while traveling to or from w	ork or shop	oing, or for p	ersonal r	needs?				
Do	you pass another Post Office during business flours while traveling to or from w	YES	∏ NO						
	If yes, please explain:		I—III		0 W				
I-PASS JOSEPHINE-PRINCESWICK-COALCITY-SOPAIA									
	I- Buy My Stamps o MONEY C	Rde	RS A-	+ Ja	DSEPhin				
		A 51	see to						

3. p	reviously rec	eived Post Office box	livery, there will be no change service or general delivery ser rour previous service?	to your delivery service — pr vice, complete this section. H	oceed to question 4. If you low do you think carrier				
		Better	Just as Good	No Opinion	Worse				
	If yes, plea	ase explain:							
4.	For which of services?	of the following do you	leave your community? (Chec	ck all that apply.) Where do yo	ou go to obtain these				
	☐ S	shopping Beckley							
	P	ersonal needs W	AL MART						
	В	anking Soph	in Legter	SAUARE					
	□ E	mployement Re	TiRed	Here a Modern State of the Stat					
	□ s	ocial needs	ONE						
5.	Do you cur	rently use local busine	esses in the community?						
		Yes No							
	If yes, wou	_/	them if the Post Office is disc	ontinued?					
		Yes No							
Name	· Qu	Loun ()	Jies						
Addre	ss: [14	Flow	erten	1					
Telep	hone: N	ONIP	V						
Date:	4-4	1-11							
500	1	1-6-							



JOAN DIESS 114 FLOWER LANE RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chew



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		1		
	b.	Mailing Letters		W		
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders		V		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i,	Buying stamp-collecting material				
	Oth	er Postal Services		-		
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	NO		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				- 4
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for	personal r	needs?
4.	DO	you pass another I ost office during business made in the same and the same same same same same same same sam	YES	NO	ā	
		If yes, please explain:				

3 pr	reviously re	usly received carr ceived Post Offic r service compare	e box service	e or general delivery s	ge to your delive service, complet	ry service — procee e this section. How	ed to question 4. If you do you think carrier
		Better		Just as Good		No Opinion	Worse
	If yes, ple	ease explain:					
4.	For which services?	of the following	do you leave	your community? (Ch	neck all that app	ly.) Where do you g	o to obtain these
		Shopping					
		Personal needs					
		Banking					
		Employement					1
	₽.	Social needs				42	
5.	Do you cu	urrently use local	businesses i	n the community?			
		Yes No					
	If yes, wo	uld you continue	to use them	if the Post Office is d	iscontinued?		
		Yes- No		12			
Name	: (Your	me	Kinne	4/		
Addre	ess:	10	BXÍ	13 HV	dell	WV 2	5915
Telepi	hone:	(304	16	83-2	153		
Date:	<	7/7/	111				



COY MCKINNEY JR. PO BOX 113 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

William Akers

Manager, Post Office Operations

William Mr. Chiew

PO Box 59992



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Monthly Never Weekly Daily Postal Services X **Buying Stamps** a. X Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. X Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured X g. Mail, Delivery Confirmation, or Signature Confirmation X Sending Express Mail h. X Buying stamp-collecting material i. Other Postal Services X NO YES Entering permit mailings a. X NO YES Resetting/using postage meter a Nonpostal Services Picking up government forms YES NO NO a. (such as tax forms) YES Using for school bus stop b. NO NO Assisting senior citizes, persons with disabilities. ect. YES If yes, please explain: XI NO YES Using public bulletin board d. X NO YES Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:



ROBER AND LINDY SHREWSBURY PO BOX 4 RHODELL, WV 25915

Dear Postal Service Customer:

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Sincerely,

William Akers

Manager, Post Office Operations

William W. Chierd

PO Box 59992



2.

Docket: 1379175 - 25915

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
ì.	Buying stamp-collecting material				
Oth	er Postal Services		7		
a.	Entering permit mailings	YES	NO	•	
a.	Resetting/using postage meter	YES	NO		
No	npostal Services		/	321	
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	1 NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	needs?
	you pado another took only a same		□ №		
	If yes, please explain:	Ank	5/40	R	
	and money orders Be Post office well has	caus	e RL	ovell	
	Post office well has	Char	VSE C	NY W	ay.

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If yo previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?	1
Better Just as Good No Opinion Worse	
If yes, please explain:	
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
Shopping	
Personal needs	
Banking	
Employement	
Social needs	
 Do you currently use local businesses in the community? 	
Yes No	
If yes, would you continue to use them if the Post Office is discontinued?	
Yes No	
Name: Danny M. Hansford	
Address: 218 Riffe Branch Rhonell 25915	
Telephone: 304 - 683 - 3487	
Date: March 23, 2011	



DANNY M. HANSFORD 218 RIFFE BRANCH RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

William Akers

Manager, Post Office Operations

William Mr. Chew

PO Box 59992



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	U			
	b.	Mailing Letters	Ty.			
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders		V		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services		/		
	a.	Entering permit mailings	YES	MNO		
	a.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	9 NO		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	M NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				0
2	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for	personal r	needs?
2.	DO	you pass another rost office during business floure finds as tomig to a first the	YES	₩ NO	Mn⊃Z	
		If yes, please explain:				

3. p	reviously	rece	ly received carrie lived Post Office service compare	box service	e or general deliver	inge to your deli y service, compl	very service — proceete this section. How	ed to question 4. If you do you think carrier
			Better		Just as Good		No Opinion	Worse
	If yes,	plea	se explain:			4		
4.	For wh	s?	2	o you leave	your community? (Check all that a	oply.) Where do you g	go to obtain these
		Sh	opping					
		Pe	rsonal needs					
		Ва	ınking					
		En	nployement					
		So	ocial needs					
5.	11 - Valve - 10-10-10-10-10-10-10-10-10-10-10-10-10-1		Yes No		n the community?	discontinued?		
	ii yes,	Would	Yes No	o use them	il the rost office is	Wildow i i i i i i i i i i i i i i i i i i i		
Name	a: (RAIDIA	10 6	LAS H			
Addre		f	0			de 11 W	V 25915	
Telep	hone:		304 6	83 -	3595			
Date:		Įv.	3/24/11					- Control of the cont



GERALDINE LASH PO BOX 59 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chew

PO Box 59992



2.

Docket: 1379175 - 25915

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps				
b.	Mailing Letters	abla		\Box	
C.	Mailing Parcels			\square	
d.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail				\square
f.	Buying money orders			\square	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail			M	
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	U NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services	/			
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	NO IN		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO M		
	If yes, please explain:				
d.	Using public bulletin board	✓ YES	ио		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal r	eeds?
טט	you pass another rost Office during business notice while during to or norm.	YES	NO E	1	
	If yes, please explain:				

3.	previously	iously received carrie received Post Office ery service compares	oox service or ge	neral delivery	ge to your delive service, comple	ery service — procee te this section. How o	ed to question 4. If you do you think carrier		
		Better	Just	as Good		No Opinion	Worse		
	If yes,	please explain:							
	-								
4.	For whi	ch of the following do s?	you leave your o	community? (C	heck all that app	oly.) Where do you go	to obtain these		
	5	Shopping							
	V	Personal needs							
	V	Banking							
	Employement								
		Social needs							
5.		currently use local bu							
	If yes, v	would you continue to Yes No	use them if the I	Post Office is d	iscontinued?				
Nam	ie: R	obert F	ann	JR.					
Addr	ress:	0. Box	162						
Tele	phone:								
Date		3/22/11	1						



ROBERT FANN JR.

PO BOX 162 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William Mr. Chind



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never	
	а.	Buying Stamps					
	b.	Mailing Letters	d				
	C.	Mailing Parcels					
	d.	Pick up Post Office box mail	V				
	e.	Pick up general delivery mail					
	f.	Buying money orders					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
	h.	Sending Express Mail					
	L	Buying stamp-collecting material					
	Oth	ner Postal Services					
	a.	Entering permit mailings	YES	☐ NO			
	a.	Resetting/using postage meter	YES	☐ NO			
	No	npostal Services	1.5			LAUR	AN.
	a.	Picking up government forms (such as tax forms)	YES	☐ NO	F	LAUL	,
	b.	Using for school bus stop	YES	☐ NO			
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO			
		If yes, please explain:	10-1-0-7-1				
	d.	Using public bulletin board	YES	L NO			
	e.	Other	YES	NO			
		If yes, please explain:				e	
2.	Do	you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or for	personal	needs?	
en e	20	Too bage attential Look attings against the second of the	YES	□ NO	A CONTRACTOR OF THE STATE OF TH		
		If yes, please explain:	CANN	rot 5	Hop	BRCAL	15 R
		of work Shift times			,		8

3.	previous	eviously received carr ly received Post Office ivery service compare	e box service	or general delivery s	e to your deliv ervice, comple	ery service — proces te this section. How	ed to question 4. If you do you think carrier
		☐ Better		Just as Good		No Opinion	Worse
	If yes	s, please explain:					
4.	For w	hich of the following d	o you leave y	our community? (Ch	eck all that ap	ply.) Where do you g	o to obtain these
	\square	Shopping	Bee	KLEY			
		Personal needs					
	V	Banking	Bec	KLEY			
	Ø	Employement		Ley			
		Social needs					
5.	5.	ou currently use local l Yes No would you continue			scontinued?		
Nan	ne:	GEORGE	Ed	ward (ARRI	co	
Add	ress:	Po Box	84	RhodeLL	WY	R 2391	5-0084
Tele	ephone:	304	483	3508			
Date	9:	MARCH	2.5	2011			



GEORGE EDWARD CARRICI PO BOX 84 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers Manager, Post Office Operations PO Box 59992

Charleston, WV, 25350-9992

William W. Chew



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			V	
	b.	Mailing Letters		U		
	c.	Mailing Parcels			Y	
	d.	Pick up Post Office box mail				V
	e.	Pick up general delivery mail				L
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
	h.	Sending Express Mail				P
	i,	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO.		
	a.	Resetting/using postage meter	YES	NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	NO NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	NO		
		If yes, please explain:				£
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for	personal r	eeds?
(Be)		Tam Bana and the same and an and and an analysis and	YES	1 NO	A.COM PUBLICATION - 1920	
		If yes, please explain:				

		Better	res to your previous service? Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh		do you leave your community? (Che	eck all that apply.) Where do you g	go to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employement			
		Social needs			
5.		Yes N	e to use them if the Post Office is dis	continued?	
Nam	e: RC	BERT	C. William	5	
Addı	ress: /	02 RIF	FES BRANCI	4 ROAD, RHO	DE 12, WV. 259/5
Tele	phone: <	304 -68	3-2038		
Date	3-2	14-11			



ROBERT C. WILLIAMS 102 RIFFES BRANCH ROAD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

William Akers

Manager, Post Office Operations

William W. Chew

PO Box 59992



If yes, please explain:

Docket: 1379175 - 25915

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YES

ON NO

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Weekly Monthly Never Daily Postal Services **Buying Stamps** a. (8) Mailing Letters b. 0 Mailing Parcels C. Pick up Post Office box mail d. P Pick up general delivery mail e. 0 Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured 1 g. Mail, Delivery Confirmation, or Signature Confirmation (30) Sending Express Mail h. 0 Buying stamp-collecting material ì. Other Postal Services M NO YES Entering permit mailings M NO YES Resetting/using postage meter a. Nonpostal Services Picking up government forms NO YES a. (such as tax forms) YES MO NO Using for school bus stop b. Assisting senior citizes, persons with disabilities, ect. NO NO YES If yes, please explain: M NO YES Using public bulletin board d. M NO YES Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

3. pr	revious	ly re	ceived Post O	ffice box service	there will be no che or general delive evious service?	ange to your delivery service, comple	ery service — procee ete this section. How o	d to question 4. If you do you think carrier
			Better		Just as Good		No Opinion	Worse
	If ye	s, ple	ease explain:					<u> </u>
	-							
4.	For w			g do you leave	your community?	(Check all that ap	ply.) Where do you go	to obtain these
	(25)		Shopping	m	loers	40,0		
		1	Personal need	s				
		I	Banking	Mul	lens	40.0		
			Employement					
		3	Social needs					
r:	David		and the constant	al businesses i	n the community?			
5.	Бо ус	ou cu	Yes 🕡		in the community?			
	If yes	, wo			if the Post Office i	s discontinued?		
			Yes 💯	No				
Name:	: (8	hirle	2 m.	Cort			
Addres	ss:	1	304 2	3	Rhode	el 41).	V 259	15
Teleph	none:	9	Jone		1		1.1	
Date:		3	- 23 -	2011				
				- 20				



SHIRLEY M. COX PO BOX 23 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	W/			
	b.	Mailing Letters				
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	12			
	e,	Pick up general delivery mail				
	f.	Buying money orders		V		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
	h.	Sending Express Mail				
	ŧ.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	1 NO		
	a.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO NO		
	b.	Using for school bus stop	YES	NO		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	NO NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	oing, or for	personal n	eeds?
	55		YES	NO NO		
		If yes, please explain:				

3. pr	reviously	viously received can y received Post Offic very service compar	e box service	e or general delivery s	ge to your d service, con	elivery service — procee plete this section. How	ed to question 4. If you do you think carrier
		Better		Just as Good		No Opinion	Worse
	If yes	, please explain:					
4.	For wh		do you leave	your community? (Ch	heck all that	apply.) Where do you g	o to obtain these
	V	Shopping					
	1	Personal needs					
	¥	Banking					
		Employement					
		Social needs					
5.	Do yo	u currently use local		n the community?			
	If yes,	-		if the Post Office is di	iscontinued ⁴	>	
		Yes No					
Name:	:	1 Homas	LAST	+			
Addre	ss:	P. O. Bo	x 5°	7 RHode	11 W	V 25915	
Teleph	hone:	304 - 68	3-	3595			
Date:	Š	3/24/11					



THOMAS LASH PO BOX 59 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992



If yes, please explain:

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J NO

YES

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Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Weekly Monthly Never Daily Postal Services V **Buying Stamps** 1 Mailing Letters b. 1 Mailing Parcels C. V Pick up Post Office box mail d. $\sqrt{}$ Pick up general delivery mail e. $\sqrt{}$ Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured V g. Mail, Delivery Confirmation, or Signature Confirmation V Sending Express Mail h. 1 Buying stamp-collecting material i. Other Postal Services V NO YES Entering permit mailings a V NO YES Resetting/using postage meter a. Nonpostal Services Picking up government forms V NO YES a. (such as tax forms) V NO YES Using for school bus stop YES V NO Assisting senior citizes, persons with disabilities. ect. If yes, please explain: V NO YES Using public bulletin board d. YES NO Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2.

3. p	reviously re	ously received carri eceived Post Office ry service compare	box service	e or general delivery s	ge to your delive service, complet	ery service — proces e this section. How	ed to question 4. If you do you think carrier *
	Ţ	Better		Just as Good		No Opinion	Worse
	If yes, p	lease explain:					
4.	For which services		o you leave	your community? (Cl	neck all that app	ly.) Where do you g	o to obtain these
	\checkmark	Shopping	wal-	mart			
	<u> </u>	Personal needs	00	GOOLDIAN	ents c	appointme	ents
		Banking	500	hig uni	a Arres	1.1.	
		Employement	1				
	\checkmark	Social needs	far	rily			
5.	Do you o	currently use local I	ousinesses i	n the community?			
		Yes No	· 520				
	If yes, we	ould you continue t	o use them	if the Post Office is d	iscontinued?		
	1						
Name	: Cry	Stal Zor	nes				
Addre	ess: 116	CSPP GI	ev RI	rodell, Wil	0. 2591	5	
			1				
Telep	hone: 5	04-683-	6040				
Date:	3-16	2011					



CRYSTAL ZORNES 116 CREE ALLEY RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chew

PO Box 59992



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps					
	b.	Mailing Letters	Ø				
	c.	Mailing Parcels			V		
	d.	Pick up Post Office box mail	M				
	e.	Pick up general delivery mail				M	
	f.	Buying money orders				, 🗆	5
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					metimes
	h.	Sending Express Mail					/
	i.	Buying stamp-collecting material				D	
	Oth	er Postal Services		1			
	a.	Entering permit mailings	YES	Y NO			
	a.	Resetting/using postage meter	YES	M NO			
	Nor	postal Services					
	a.	Picking up government forms (such as tax forms)	V YES	☐ NO			
	b.	Using for school bus stop	YES	MNO			
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	V NO			
		If yes, please explain:					
	d.	Using public bulletin board	✓ YES	☐ NO			
	e.	Other	YES	☐ NO			
		If yes, please explain:	15			ø	
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or før	personal r	eeds?	
		The standard service consists of the Standard contribution of the Standard	YES	NO NO			
		If yes, please explain:					

	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
3				
For w		ou leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
		st Shopping is	thru the mail	for the dept
	Personal needs			
	Banking direc	of Deposit		
	Employement	,		
	Social needs			
7 3. 200 200 2 00	ou currently use local busi	nesses in the community?	ontinued?	
AN 73,700,20 ,0 00	ou currently use local busi Yes No , would you continue to us	nesses in the community? se them if the Post Office is disc		
530 200 200 2 00 200	ou currently use local busi			nf (Patricia
If yes	ou currently use local busi Yes No , would you continue to us	se them if the Post Office is disc		nf Patricia Chief
If yes	vu currently use local busing Yes No	Slun feet fi		nf (Patricia Chief



RHODELL VFD / PATRICIA COX PO BOX 201 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

William Akers

Manager, Post Office Operations

William W. Gherd

PO Box 59992



Item Nbr. 21 Page Nbr: 2

Postal Service Customer Questionaire

					88 41 5 -	M
	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail	V			
	f.	Buying money orders			V	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			W	
	h.	Sending Express Mail				i
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	MO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO		
	e,	Other	YES	NO		
		If yes, please explain:				4 .
2	Do	you pass another Post Office during business hours while traveling to or from wo	ork or shops	oing or for	personal n	eeds?
2.	טט	you pass another rost office during business flours willoutered to be from we	YES	☐ NO		
		If yes, please explain:				
		TOUT				

3. p	reviousl	y received Post C	carrier delivery, there wi Office box service or gen pares to your previous s	eral delivery service,	our delivery service — proc complete this section. Ho	eed to question with do you think ca	4. If you arrier
		Better	Just as	Good	No Opinion	□ v	/orse
	If yes	s, please explain:					
4.	For w		ng do you leave your co	mmunity? (Check all	that apply.) Where do you	go to obtain the	se
		Shopping	Agartion	ugaya iva	nd Lester	Square	Crabartaro
	4	Personal need	17.				
		Banking	Sophia				
		Employement	Genndview	Beckle	4		
		Social needs			'		
5.	Do yo	u currently use lo	cal businesses in the co	mmunity?			
	If yes	would you contin	nue to use them if the Po	est Office is discontin	ued?		
Name	: //	nichael, D	COX 9 K	Athleen. V	-BROOKS		
Addre	ess:	P.O BO	X 44	Rhodell	WV 25	915	
Telep	hone:	304- les	3-5268				
Date:		msech	23 201	1			



MICHAEL D. COX AND KATHLEEN V. BROOKS PO BOX 44 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

William Akers

Manager, Post Office Operations

William W. Chierd

PO Box 59992



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		X		
	b.	Mailing Letters		×		
	c.	Mailing Parcels Sometimes				
	d.	Pick up Post Office box mail	Ø			
	e.	Pick up general delivery mail				\boxtimes
	f.	Buying money orders Rarel Y				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	į,	Buying stamp-collecting material				\boxtimes
	Oth	er Postal Services		7		
	a.	Entering permit mailings	YES	Д ио		
	a.	Resetting/using postage meter	YES	MO 🖄		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO 🖾		
	b.	Using for school bus stop	YES	M NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO 🔣		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	□ №		
		If yes, please explain:				ě.
2.	Do	you pass another Post Office during business hours while traveling to or from	n work, or shop	oing, or for	personal n	eeds?
-		y y	YES	□ №		
		If yes, please explain:				
		Just it we have to Go Somewhere				

3. r	reviously	received Post Office	er delivery, there will be no change box service or general delivery ser s to your previous service?	to your delivery service — procee vice, complete this section. How	d to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:	115-115		
4.	For wh		o you leave your community? (Chec	sk all that apply.) Where do you go	o to obtain these
	X	Shopping			
	TA	Personal needs			
	K	Banking			
		Employement			
		Social needs			
5. Name	If yes,	☐ Yes 🏻 No	ousinesses in the community? ouse them if the Post Office is disc	ontinued?	
	13	ox 9 k	Hodell Wa	25915	
Addre	ohone:		3-6222	40 1/-	
Date:		3-23-	F 4		
Pleas	se add an	y additional commen	ts on a separate piece of paper and	attach it to this form. Thank you	for taking the time to

I'm in favor of Keeping RHochell Post office open



JOE CADLE PO BOX 9 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

William Akers

Manager, Post Office Operations

William W. Chew

PO Box 59992



Item Nbr. 21 Page Nbr: 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			V	
	b.	Mailing Letters		V		
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				4
	e.	Pick up general delivery mail				2
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4
	h.	Sending Express Mail				4
	i.	Buying stamp-collecting material				4
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	□ NO		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	W NO		
		Other	T YES	[] NO		
	e.	Other		<u> </u>		3.5
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal r	needs?
			YES	□ №		
		If yes, please explain: Sophi A				
		V-FIF VI				

		Better	Just as Good	No Opinion	Worse
	If yes, ple	ease explain:			
4.	For which services?	of the following d	o you leave your community? (Che		
		Shopping	Beckley, L	ester Equare	MULLENS
		Personal needs	COAL CITY	Church	
		Banking	Beckley		
		Employement	/		
		Social needs			
5.		Yes No	ousinesses in the community? To use them if the Post Office is disc	ontinued?	
Name:	GA	enNA	Burdiss		
Addre	ss:	331	RIFES BN.	Rhodell 2	5915
Teleph	none:	304 -	683-9405		
Date:	3	- 23-	2011		



GLENNA BURDISS 337 RIFFES BRANCH RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers Manager, Post Office Operations PO Box 59992

William W. Chew



2.

Docket: 1379175 - 25915

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Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never			
a.	Buying Stamps		1					
b.	Mailing Letters	$ \sqrt{} $						
c.	Mailing Parcels		M					
d.	Pick up Post Office box mail	V,						
e.	Pick up general delivery mail	Ø,						
f.	Buying money orders	W						
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation							
h.	Sending Express Mail			V				
i,	Buying stamp-collecting material		V					
Oth	er Postal Services		/					
a.	Entering permit mailings	YES	NO M					
a.	Resetting/using postage meter	YES	NO					
No	npostal Services	/						
a.	Picking up government forms (such as tax forms)	YES	☐ NO					
b.	Using for school bus stop	YES	□ NO					
c.	Assisting senior citizes, persons with disabilities, ect.	YES	NO					
	If yes, please explain:							
			r					
d.	Using public bulletin board	YES	ио					
e.	Other	YES	NO					
	If yes, please explain:				ě			
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?								
Do	you pass another Post Office during business hours write traveling to or from we	YES	NO T	parasirary				
	If yes, please explain:							

			Better	Just as Good	No Opinion	Worse	
	If yes,	pleas	e explain:				
4.	For whi		the following do yo	ou leave your community? (Ch	eck all that apply.) Where do you go	to obtain these	
	V	Sho	pping				
	W	Per	sonal needs				
	W	Bar	nking				
		Em	ployement				
		Soc	cial needs				
5.		vould	ently use local busing Yes No Veryou continue to use Yes No	nesses in the community? リー トロピ りの も se them if the Post Office is dis	ther businesses	intown or	lose
Name	: m	are	i Mell	i			_0
Addre	ss: P.	0.8	Boy 187	Phodele WV	35915		— 8
							-0
Date:	3/3	3/	1/1				-
Pleas	e add an lete this o	y addi juesti	itional comments o	on a separate piece of paper an	nd attach it to this form. Thank you f	or taking the time to	



MARIE MILLER PO BOX 187 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chew



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters		d		
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	1			
	e.	Pick up general delivery mail	W			
	f.	Buying money orders		JEP .	V	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		5		
	h.	Sending Express Mail			4	
	i.e	Buying stamp-collecting material			2	
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	V YES	□ №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☑ NO		
	b.	Using for school bus stop	YES	□ №		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	□ №		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO NO		
	e.	Other	YES	NO		
		If yes, please explain:				*
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for	personal n	eeds?
-	50	Los base attaines i par attae aguid aguida transfer attaine de a transfer attaine de a transfer attaine de actual de	YES	☑ NO	 in vent vivez sztárák tezőlőlől 	
		If yes, please explain:				

3. pr	eviously	y rece	ly received carri vived Post Office service compare	box service	there will be no char or general delivery evious service?	ige to your d service, con	elivery nplete	service — proce this section. How	eed to ques do you thin	tion 4. If you nk carrier
			Better		Just as Good			No Opinion		Worse
	If yes	, plea	se explain:							
4.	For wh		f the following d	o you leave	your community? (C	heck all that	apply	.) Where do you	go to obtair	these
		Sh	opping							
	4	Pe	rsonal needs							
	Q/	Ва	nking							
	1	En	nployement					-		
	2	So	cial needs							
5.	377.000.0	1	Yes No		n the community?	liscontinued'	?			
Name:	Ĉ,	L:-	ffords	P. J.	huston)				
Addres	ss: /	0,0	Bay	254						
Teleph	none:			37.						
Date:	3/	23	1/11					-		
	X)									



CLIFFORD R. JOHNSON PO BOX 254 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

Willow W. Chiew

PO Box 59992



2.

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Postal Service Customer Questionaire

Dos	atal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
D.	an and safe				
C.	Mailing Parcels				Ш
d.	Pick up Post Office box mail	4			
e.	Pick up general delivery mail				4
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				W
h.	Sending Express Mail				4
ì.	Buying stamp-collecting material				Y
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	UNO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	LINO		
b.	Using for school bus stop	YES	□ №		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	- NO		
	If yes, please explain:				
d.	Using public bulletin board	✓ YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				9
Do	you pass another Post Office during business hours while traveling to or from we	ork or shop	ping, or for	personal n	eeds?
Do	you pass another Post Office during business hours while duvoling to or norm we	YES	NO	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
	If yes, please explain:				

3. p	reviously rece	eived Post Office	er delivery, there will be no ch box service or general delive s to your previous service?	nange to your delive ery service, complete	ry service — procee e this section. How	ed to question 4. If you do you think carrier
		Better	Just as Good		No Opinion	Worse
	If yes, plea	ase explain:				
4.	For which of services?	of the following do	you leave your community?	(Check all that app	ly.) Where do you g	o to obtain these
	⊡ sı	nopping	Mullons an	d Beckle	Y	
	D Po	ersonal needs	mullens a	nd Beckt	ey	
	Ū B:	anking	Phullens			
	☐ E	mployement				
	s	ocial needs				
5.		Yes No	usinesses in the community? use them if the Post Office i			
Name	s: (J/)	ettola	Powell			
Addre	ess: Bo	0x 263				
Telep	phone: 3	04-683	9682			
Date:		23-11				
		i de				



CHARLOTTE POWELL PO BOX 263 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chiew

PO Box 59992



2.

Docket: 1379175 - 25915

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

Postal Sei	vices	Daily	Weekly	Monthly	Never	
a. Buyin	g Stamps			W		
b. Mailin	g Letters					
c. Mailir	g Parcels					
d. Pick	up Post Office box mail					
e. Pick	up general delivery mail					
f. Buyin	g money orders					
g. Obtai Mail,	ning special services, including Certified Mail, Registered Mail, Insured Delivery Confirmation, or Signature Confirmation					/
h. Send	ing Express Mail					
i. Buyir	g stamp-collecting material			Q/		
Other Pos	etal Services					
a. Enter	ing permit mailings	YES	NO			
a. Rese	tting/using postage meter	YES	NO	-		
7.3	I Services		-			
a. Pickii	ng up government forms as tax forms)	YES	NO			
	g for school bus stop	YES	NO			
c. Assis	ting senior citizes, persons with disabilities. ect.	YES	TINO			
If yes	s, please explain:					
d. Using	g public bulletin board	YES	UNO			
e. Othe	r	YES	□ NO			
If yes	s, please explain:				*	
Do you pa	ass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal n	eeds?	
		YES	NO			
If yes	s, please explain:					

3 1	previously re-	usly received carrier de ceived Post Office box y service compares to	service or ge	eneral delivery	nge to your de service, comp	livery se plete this	rvice — proceed section. How do	to question 4. o you think carr	If you ier
		Better	Just	as Good	[No (Opinion	Wo	rse
	If yes, ple	ease explain:							
4.	For which services?	of the following do you	ı leave your	community? (C	theck all that a	apply.) W	Vhere do you go	to obtain these)
		Shopping							
		Personal needs							
		3anking							
		Employement							
		Social needs							
5.		rrently use local busin Yes No uld you continue to use Yes No			discontinued?				
Nam	e: <i>R</i>	obert E	Mu	mme	vT				
Addr	ess:	Do Box	(]	84	Rho	de//	/ WV	259	15
Tele	phone:	304- 68	3 -63	395					
Date	(4) e.s.	3-23-	2011				59		



ROBERT E. MUMMERT PO BOX 184 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992 Charleston, WV, 25350-9992

William W. Chard



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Daily Weekly Monthly Never Postal Services V **Buying Stamps** V Mailing Letters b. Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material Other Postal Services YES Entering permit mailings a. YES Resetting/using postage meter a. Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop b. Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain:

d. Using public bulletin board

e. Other

If yes, please explain:

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

YES NO

YES NO

YES NO

If yes, please explain:

If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employement Social needs Do you currently use local businesses in the community? Yes No There in No other business here if yes, would you continue to use them if the Post Office is discontinued? Yes No Please Kee Ofen The Post Offices: 7200 Coal City Rd Iddress: 7200 Coal City Rd	route deli	received Post Office box service or general delivery service compares to your previous service?	No Opinion	□ Worse
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping		Better Just as Good	Me Oblition	worse
Shopping Personal needs Banking Employement Social needs Do you currently use local businesses in the community? Yes No There in No ather business here If yes, would you continue to use them if the Post Office is discontinued? Yes No Please Kee Open The Post Offices: The Need it Meess: 7200 COAI City Rd Jephone: 304 - 683 - 4347	If yes	, please explain:		
Shopping Personal needs Banking Employement Social needs Do you currently use local businesses in the community? Yes No There in No other business here If yes, would you continue to use them if the Post Office is discontinued? Yes No Please Kee Open The Post Offices: The No Please The Post Offices: The No Plea				
Personal needs Banking Employement Social needs Do you currently use local businesses in the community? Yes No There in No other business here If yes, would you continue to use them if the Post Office is discontinued? Yes No Please Kee open The Post Office is discontinued? Yes No Please Kee open The Post Office is discontinued? We need it Ame: Payl A Coy Address: 7200 Coal City Rd Address: 7200 Coal City Rd Address: 7200 Coal City Rd			(Check all that apply.) Where do you go	to obtain these
Banking Employement Social needs Do you currently use local businesses in the community? Yes No There in No other business here If yes, would you continue to use them if the Post Office is discontinued? Yes No Please Kee Open The Post Office is discontinued? We need it ame: Payl A Coy didress: 7200 COAI City Rd elephone: 304 - 683 - 4347		Shopping		
Employement Social needs Do you currently use local businesses in the community? Yes \int No There in No other business here If yes, would you continue to use them if the Post Office is discontinued? Yes \int No Please Kee open the Post Office is discontinued?		Personal needs		
Social needs Do you currently use local businesses in the community? Yes No There in No other business here If yes, would you continue to use them if the Post Office is discontinued? Yes No Please Kee open the Post Office is discontinued? We Need it arme: Payl A Coy ddress: 7200 Coal City Rd slephone: 304 - 683 - 4347	9	Banking		
Do you currently use local businesses in the community? Yes No There in No other business here If yes, would you continue to use them if the Post Office is discontinued? Yes No Please Kee Open The Post Office is discontinued? Yes No Please Kee Open The Post Office is discontinued?		Employement		
ame: PA41 A COY ddress: 7200 COA1 City Rd elephone: 304 - 683 - 4347		Social needs		
ame: PA41 A COY address: 7200 COA1 City Rd elephone: 304 - 683 - 4347				
ame: PA41 A COY ddress: 7200 COA1 City Rd elephone: 304 - 683 - 4347	Do you	currently use local businesses in the community?	+/ 01/ 6	Impss here
ame: PA41 A COY address: 7200 COA1 City Rd elephone: 304 - 683 - 4347		· Yes No There IN 1	NO OTHER DUS.	1100
ame: PAY1 A COY address: 7200 COA1 City Rd elephone: 304 - 683 - 4347	If yes,	would you continue to use them if the Post Office	is discontinued?	he Post of
ame: PA41 A COY address: 7200 COA1 City Rd elephone: 304 - 683 - 4347		Yes No Please	nee ofen "	12 1001 01
ddress: 7200 COAI C:44 Rd elephone: 304 - 683 - 4347		we Need it		
elephone: 304 - 683 - 4347	ame: PA	41 A COX		
elephone: 304 - 683 - 4347		2 / 2:/	2 /	
	ldress: /	200 COAI City	Rd	
	elephone:	304 - 683 - 434	7	
	~	22 22	11	



PAUL A. COX 7200 COAL CITY RD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

Willow W. Chew

PO Box 59992



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			V	
	b.	Mailing Letters		S/		
	c.	Mailing Parcels				Y
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				4
	f.	Buying money orders			W	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
	h.	Sending Express Mail				W
	i.	Buying stamp-collecting material				4
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO MO		
	b.	Using for school bus stop	YES	NO NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	NO		
		If yes, please explain:				
2	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for	personal r	eeds?
2.	Do	you pass another Post Office during business floure while duvering to at home.	YES	Y NO		
		If yes, please explain:				

3. pre	eviously r	ously received of received Post Of ry service comp	fice box service	e or general delivery s	ge to your delive service, complete	ry service — procee e this section. How	ed to question 4. If you do you think carrier			
	Î	Better		Just as Good		No Opinion	☐ Worse			
	If yes, p	olease explain:								
4.	For which services		g do you leave	your community? (Cl	neck all that appl	ly.) Where do you g	o to obtain these			
	V	Shopping								
		Personal need	3							
	V	Banking								
		Employement								
		Social needs								
5.	Do you currently use local businesses in the community? Yes No									
	If yes, w			if the Post Office is d	iscontinued?					
	Γ.	Yes	No							
Name:	w.	IMA	Reed	ĺ						
Addres	ss: P (O Box	194	Rhodell	MU	25915				
Teleph	ione:	,					4			
Date:	3-	25-11								



WILMA REED PO BOX 194 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992 Charleston, WV, 25350-9992

William W. Chew



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

		90% NC1 19				
	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			\boxtimes	
	b.	Mailing Letters			\boxtimes	
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	\boxtimes			
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	☐ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	□ №		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ NO		
	e.	Other	YES	□ NO		
		If yes, please explain:				ė
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
۷.	טט	you pass another 1 ost office during business hours will be seening to or home	YES	□ ио	•eenirumeetti timetti til	
		If yes, please explain:				

3. pi	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?									
		Better	Just as Good		No Opinion	Worse Worse				
	If yes, p	olease explain:								
4.		For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?								
	Shopping Beckley									
	\boxtimes	Personal needs	Beckley							
	\boxtimes	Banking Be	ckhey'							
		Employement								
		Social needs								
5.	Do you	currently use local busin	esses in the communi	ty?						
	[☐ Yes ☒ No		ne nam 12 000						
	If yes, w	ould you continue to use	them if the Post Office	e is discontinued?						
Name	Yes No Frances Reed									
Addre	ss: $arphi$	10, Box	297	Phode	LLWC	125915				
Teleph	hone; B	04-683	-5120							
Date:	3	-26-2	-0(1							



FRANCES REED PO BOX 297 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chiew

PO Box 59992



If yes, please explain:

If yes, please explain:

d.

Using public bulletin board

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YES

| YES

NO

NO

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Weekly Monthly Never Daily **Postal Services** X **Buying Stamps** a. Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material i. Other Postal Services M NO YES Entering permit mailings a. × NO YES Resetting/using postage meter a. Nonpostal Services Picking up government forms YES a (such as tax forms) NO NO Using for school bus stop b. YES X NO Assisting senior citizes, persons with disabilities, ect.

Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES X NO

3. pr	eviously	received Post Office b	delivery, there will be no change ox service or general delivery se to your previous service?	e to your delivery service — pervice, complete this section.	roceed to question 4. If you How do you think carrier				
		☐ Better	Just as Good	No Opinion	₩ Worse				
	If yes,	please explain:							
	-								
4.	For whices		ou leave your community? (Che	eck all that apply.) Where do y	you go to obtain these				
	Shopping he ctify								
	X	Personal needs	beckley						
	Ø	Banking Be	ckley						
		Employement	*						
		Social needs							
5.	Do vou	currently use local bus	sinesses in the community?						
	☐ Yes ☑ No								
	If yes, w	vould you continue to u	use them if the Post Office is dis-	continued?					
	ĺ	Yes No							
Name:	(Cole	n Keed						
Addres	ss:	3022	97 Rhode	IL W	25915				
Teleph	ione:	304-	683-5120						
Date:		3-26.	- //		We will be a second of the sec				



COLEN REED PO BOX 297 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chew



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			M15.6.	Ш
	b.	Mailing Letters				
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				1
	e.	Pick up general delivery mail				
	f.	Buying money orders				1
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				V
	i.	Buying stamp-collecting material			V	
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	☑ NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	U/NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				4
	-	U. D. a Office the leaves have while traveling to or from W	ork or shope	ing or for	nereonal n	eede?
2.	Do	you pass another Post Office during business hours while traveling to or from wo	YES	NO NO	porsonal II	ocus:
		If yes, please explain:				



MAGGIE S. LARKIN 140 VAN WEED ST RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers Manager, Post Office Operations PO Box 59992

William W. Chard



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				\forall
	b.	Mailing Letters				5
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				L
	f.	Buying money orders				4
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				4
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	Y NO		
	a.	Resetting/using postage meter	YES	₽ NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	Y NO		
	b.	Using for school bus stop	YES	以 NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	Y NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	I NO		
	e,	Other	YES	NO		
		If yes, please explain:				ě
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal r	needs?
۷,	00	Jou page another 1 out office during admined from the first time at the first time.	YES	□ NO	3	
		If yes, please explain:				

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?										
		Better		Just as Good	Γ.	No Opinion	Worse				
	If yes,	please explain:									
	á 										
4.		For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?									
	Y										
	5										
	Y	Banking									
		Employement									
	V	Social needs									
5.	Do you	Do you currently use local businesses in the community?									
	If you	Yes No If yes, would you continue to use them if the Post Office is discontinued?									
	n yes, v	Yes No									
Nar	ne: Be	enny M	c Gro	w							
Add	dress: 1D	6 South	East	Gulp Rd							
	ephone: A	111		7							
Dat	2	23-11									



BENNY MCGRAW 106 SOUTH EAST GULP RD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers Manager, Post Office Operations PO Box 59992

William W. Chew



2.

Docket: 1379175 - 25915

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Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		V		
C.	Mailing Parcels				
d.	Pick up Post Office box mail	U			
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			132	
h.	Sending Express Mail				
i,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	□ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO IN		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	_ NO		
	If yes, please explain:				
D-	you pass another Post Office during business hours while traveling to or from wo	ork or shop	ning or for	nersonal n	eeds?
Do	you pass another Post Office during business hours write travelling to or horn we	YES	NO	porconarr	
	If yes, please explain:				
	transfer event discovered filtre ACCCCAACCCCCC				

3.	previous	v rece	eived Post Office	box service	there will be no chan e or general delivery evious service?	ge to your de service, com	eliver iplete	y service — proce this section. How	ed to questi do you thinl	on 4. If you k carrier
			Better		Just as Good			No Opinion		Worse
	If yes	, plea	se explain:				_			
	_				,					
4.	For wi		f the following d	o you leave	your community? (C	heck all that	appl	y.) Where do you	go to obtain	these
		Sh	nopping							
		Pe	ersonal needs							
		Ва	anking							
		En	nployement							
		Sc	ocial needs							
5.	Do yo	u curr	rently use local l	ousinesses i	n the community?					
	If yes,	would	d you continue	o use them	if the Post Office is d	discontinued?	?			
			Yes No							
Nan	ne: J	An	res + L	JUDA	Austin					
Add	ress:	P.	O. Box	424	RHode	11 W	V	25915		
Tele	phone:	2	04 68	3 - 98	205					
Date	ə:		3/23-1	/						



JAMES AND LINDA AUSTIN PO BOX 424 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992 Charleston, WV, 25350-9992

William Mr. Chard



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:
 Postal Services
 Daily Weekly Monthly Never

	Pos	tal Services	YES	weeking	Montany	
	a.	Buying Stamps	72			
	b.	Mailing Letters			M	
	C.	Mailing Parcels				D
	d.	Pick up Post Office box mail	79			
	e.	Pick up general delivery mail				4
	f.	Buying money orders			7	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	4			
	h.	Sending Express Mail				N
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	D-NO		
	a.	Resetting/using postage meter	☐ YES	NO I		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES YES	☐ NO		
	b.	Using for school bus stop	YES	NO I		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	NO E		
		If yes, please explain:				
	d.	Using public bulletin board	YES	ИО ГД		
	e.	Other	YES	NO P		
		If yes, please explain:	7			
2	De	you pass another Post Office during business hours while traveling to or from v	work or shope	oing, or for	personal r	needs?
2.	Do	you pass another Post Office during business hours write develing to or norm	_	NO I		*.anomoni at 150
		If yes, please explain:				

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?	
	Better Just as Good No Opinion Worse	
	If yes, please explain:	
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
	Shopping	
	Personal needs	
	Banking	
	Employement	
	Social needs	
5.	Do you currently use local businesses in the community?	
	Yes No	
	If yes, would you continue to use them if the Post Office is discontinued?	
	Yes No	
Nar	me: Frankie Reet	
Ado	tress: P.O. BOX 74 Rhodell wu 25915 330 Tommy creek Rodell wu 259	d
Tele	ephone: 304-683-906304 Rhodell WUSDT	C
Dat	ne: 4 - 1-2011	



FRANKIE REED PO BOX 74 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William Mr. Chew



2.

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Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	卤			
b.	Mailing Letters	V,			
C.	Mailing Parcels	T,			
d.	Pick up Post Office box mail	$\overline{\checkmark}$			
e.	Pick up general delivery mail	V			
f.	Buying money orders	V			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	귤.			
h.	Sending Express Mail	I,			
i.	Buying stamp-collecting material				
Oth	er Postal Services	,			
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	□ №		
Noi	npostal Services	/			
a.	Picking up government forms (such as tax forms)	YES YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	VES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shoor	ning or for	nersonal n	eeds?
Do	you pass another Fost Office during business flours write traveling to or from we	YES	NO NO	porsonarri	
	If yes, please explain:				

3. p	reviously r	ously received carrier received Post Office ery service compare	box service	or general delivery	ge to your deli service, compl	very service — proce ete this section. How	eed to question 4. If you v do you think carrier	
		Better		Just as Good		No Opinion	Worse	
	If yes, p	olease explain:						-
								7
4,	For which services		o you leave	your community? (Cl	neck all that a	oply.) Where do you	go to obtain these	
	\Box_{ℓ}	Shopping						_
	\square	Personal needs				1151		-
		Banking						_
		Employement						_
		Social needs					**	_
5.	Do you	curreяtly use local b	ousinesses i	n the community?				
	[Yes No		n tra et al este este este este en				
	If yes, w		o use them	if the Post Office is di	scontinued?			
	[Yes No		19				
Name			RAT					
Addre	ess: P.	O, BOX 2	53	RHODE	14, W	12591	5	
Telep		304-68				0-51-50-50-50-50-50-50-50-50-50-50-50-50-50-		
Date:	120	PR. 1,20	~ *					_



DANNY GRATION PO BOX 253 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

PO Box 59992



Item Nbr; 21 Page Nbr; 2

Postal Service Customer Questionaire

	Post	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	7			
	b.	Mailing Letters		M		
	C.	Mailing Parcels			1	
	d.	Pick up Post Office box mail	Tal .			
	e.	Pick up general delivery mail				4
	f.	Buying money orders			4	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	10			
	h.	Sending Express Mail			M	
	i.	Buying stamp-collecting material			D	
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	□ №		
	a.	Resetting/using postage meter	YES	NO E		
	Nor	postal Services				
	a.	Picking up government forms (such as tax forms)	YES YES	☐ NO		
	b.	Using for school bus stop	YES Y	Д ио		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	№ МО		
		If yes, please explain:				
				<u></u>		
	d.	Using public bulletin board	YES	M NO		
	e.	Other	YES	NO		
		If yes, please explain:				e
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
			YES	☐ NO		
		If yes, please explain:	10 N			
			The state of the s			

prev	iously re	eceived Post Office	er delivery, there will be no o box service or general deliv s to your previous service?	change to your overy service, con	lelivery service — procenplete this section. How	ed to question 4. If you do you think carrier
		Better	Just as Good		No Opinion	Worse
1	If yes, p	lease explain:				
4. F	or which	n of the following do	o you leave your community	? (Check all tha	t apply.) Where do you	go to obtain these
1	J.	Shopping				
1	7	Personal needs				
4	9	Banking	A			
4	1	Employement				
	79	Social needs				
		Yes No	ousinesses in the community o use them if the Post Office		?	
lame.	5he	2/4 5/	rewsbur	y 11	3	
Address:	T.C	1. ROX.	14 Khod	611		
Telephor	ne: L	83-9	868	426	Tommy CI	eet Road Rhodell
Date:	4	-1-2	011			



SHEILA SHREWSBURY PO BOX 74 / 426 TOMMY CREEK RD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

Willow Mr. Chind



Item Nbr: 21 Page Nbr. 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Weekly Monthly Never Daily **Postal Services** X **Buying Stamps** X Mailing Letters b. X Mailing Parcels C. V Pick up Post Office box mail d. X Pick up general delivery mail e. ∇ Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured V g. Mail, Delivery Confirmation, or Signature Confirmation X Sending Express Mail h. X Buying stamp-collecting material i. Other Postal Services X NO YES Entering permit mailings a. YES NO NO Resetting/using postage meter a. Nonpostal Services Picking up government forms YES VI NO a. (such as tax forms) YES Using for school bus stop b. Assisting senior citizes, persons with disabilities, ect. YES X NO If yes, please explain:

V NO YES Using public bulletin board V NO YES Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES ☑ NO If yes, please explain:

3.	previously	viously received carrier del v received Post Office box very service compares to y	ivery, there will be no change to service or general delivery servi our previous service?	your delivery service — proceed ce, complete this section. How d	d to question 4. If you to you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes,	, please explain:			
	-			400000000000000000000000000000000000000	
4.	For wh		leave your community? (Check	all that apply.) Where do you go	to obtain these
		Shopping	^		
		Personal needs	A 1 A		
		Banking	/ \		
		Employement			
		Social needs			
5.	·	u currently use local busine Yes \(\overline{\sqrt{N}} \) No would you continue to use \(\overline{\sqrt{Y}} \) Yes \(\overline{\sqrt{N}} \) No	esses in the community? them if the Post Office is discor	itinued?	
Nan	ne: Li	illian I. SL	ONE		
Add	ress: (324 Coal C	ity Road Rh	odell, W OS91S	<u> </u>
Tele	ephone:	304-683-90	278		
Date	e:	3.24-11			



LILLIAN I. SLONE 6324 COAL CITY RD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

PO Box 59992



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		/	W.	
	b.	Mailing Letters			×	
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				144
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				1
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	∑ NO		
	b.	Using for school bus stop	YES	√ ио		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	□ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	NO		
		If yes, please explain:				d
2,	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for	personal n	eeds?
			YES	NO		
		If yes, please explain:				

3. p	reviously	iously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you received Post Office box service or general delivery service, complete this section. How do you think carrier ery service compares to your previous service?	
		Better Just as Good No Opinion Worse	
	If yes,	please explain:	ķ.
	1		0
4.	For whi	ch of the following do you leave your community? (Check all that apply.) Where do you go to obtain these s?	
		Shopping	
		Personal needs	
	\square	Banking	
		Employement	
		Social needs	
5.	Do you	currently use local businesses in the community?	
5.	Do you	Yes No	
	If yes, v	would you continue to use them if the Post Office is discontinued?	
		Yes No	
Name	: De	Ida Christian	_
Addre	ess:	353 Coal City Bd Meade WV	
Telep	hone:	683-9002	
Date:	3	34-11	



NELDA CHRISTIAN 5353 COAL CITY RD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William Mr. Chiew



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		X		
	b.	Mailing Letters	X			
	C.	Mailing Parcels		X		
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	×	Ø		
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	h.	Sending Express Mail			K	
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO X		
	a.	Resetting/using postage meter	YES	⊠ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b.	Using for school bus stop	YES	X NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	☐ YES	K NO		
		If yes, please explain:				
	d.	Using public bulletin board	X YES	NO		
	e.	Other	YES	NO		
		If yes, please explain:				*
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal n	eeds?
-1		▼ TENUTING CONTENT NETTUNGTONESSESSES #CT T ST	YES	NO X		
		If yes, please explain:				

3.	previously	viously received can v received Post Offic very service compar	e box service	or general delivery s	ge to your delive service, comple	ery service — proceete this section. How	ed to question 4. If you do you think carrier
		Better		Just as Good	M/	No Opinion	Worse
	If yes	please explain:					
4.	For wh		do you leave	your community? (Ch	neck all that app	oly.) Where do you g	o to obtain these
	M	Shopping					
		Personal needs					
	X	Banking					
	X	Employement					
		Social needs					
5.	Do you	u currently use local	husinesses i	the community?			
5.	Бо уос	Yes 🕢 No		Tale community ?			
	If yes,			f the Post Office is di	scontinued?		
		Yes 🛛 No					
Nan	ne: S	san Mi	ller				
Add	ress:	0. Bo	x 43	Rhadel	I W	25915	
Tele	ephone:	304-6	83-5	0990			;·
Date	a: 3-	24-11					



SUSAN MILLER PO BOX 43 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chew



If yes, please explain:

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Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Monthly Never Weekly Daily Postal Services **Buying Stamps** a, Z Mailing Letters b. ď Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material Other Postal Services T NO Entering permit mailings a. Resetting/using postage meter a. Nonpostal Services Picking up government forms NO a. (such as tax forms) Using for school bus stop b. Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain: YES NO Using public bulletin board d. YES Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:		4	
For w		you leave your community? (Chec	k all that apply.) Where do you (go to obtain these
Ø	Shopping			
1	Personal needs			
Ø	Banking			
	Employement			
	Social needs			
	Yes No	usinesses in the community?	antinued?	
If yes	s, would you continue to	use them if the Post Office is disc	ontinued?	
		00		
me: \	Same Hu	<u>-</u> F		7255 Carl 1
dress:	PO box 20	o4 Rhodell W.V.	25915	Rhadell W
		3-3623		
te: 3	123/2011			
	•			
ase add a	any additional commen	s on a separate piece of paper and	attach it to this form. Thank you	for taking the time to



JAIME HUFF PO BOX 264 / 7255 COAL CITY RD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chine

PO Box 59992



2.

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Postal Service Customer Questionaire

	and Complete	Daily	Weekly	Monthly	Never
	tal Services	П	ď	П	
a.	Buying Stamps				
b.	Mailing Letters	Ш,	\vdash	11	
C.	Mailing Parcels	9			
d.	Pick up Post Office box mail		Ø		
e.	Pick up general delivery mail			Ø	
f.	Buying money orders		D		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Ø		
h.	Sending Express Mail		D		
i.	Buying stamp-collecting material		′ 🗆	Ø	
Oth	er Postal Services	_	-		
a.	Entering permit mailings	YES	NO INO		
a.	Resetting/using postage meter	YES	₽ NO		
No	npostal Services	/			
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO I		
	If yes, please explain:				
d.	Using public bulletin board	YES	☑ NO		
e.	Other	YES	☑ NO		
	If yes, please explain:				e.
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	needs?
Do	you pass another Post Office during business neare time 12 and	YES	□ NO		
	If yes, please explain:		Hele	0	
	W Anthroping of E. The	\\			



PHILLIP DAVID MCKINNEY PO BOX 234 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William Mr. Chew

PO Box 59992



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

			Daily	Weekly	Monthly	Never
	4.75	tal Services		Veckly		
	a.	Buying Stamps	<u> </u>	_/	<u> </u>	
	b.	Mailing Letters		V	\Box	
	c.	Mailing Parcels			W	
	d.	Pick up Post Office box mail	\square			
	e.	Pick up general delivery mail				V
	f.	Buying money orders			V	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		•	V	
	h.	Sending Express Mail			V	
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	☐ NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
			2			
	d.	Using public bulletin board	YES	M NO		
	e.	Other	YES	M NO		
		If yes, please explain:				é
2	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal r	needs?
2.	טט	you pass and liet it out office during business floure will distribute to first the	YES	NO	nereditelii	
		If yes, please explain:				
		sections of the section of the secti	0.2			

3.	previously rece	ived Post Office box	ivery, there will be no char service or general delivery our previous service?	nge to your delivery service, complete	service — proceet this section. How d	d to question 4. If you to you think carrier
		Better	Just as Good		No Opinion	Worse
	If yes, plea	se explain:				
	-					
4.	For which o services?	f the following do you	leave your community? (C	Check all that apply	.) Where do you go	to obtain these
	□ Sh	opping				
	Pe	rsonal needs				
	Д∕ Ва	inking				
		nployement				
	Q so	ocial needs				
5,	Do you curr	ently use local busine	esses in the community?			
		Yes No				
	If yes, would	d you continue to use	them if the Post Office is	discontinued?		
		Yes No				
Nan	ne:	Kati	FARRU	iogia)	
Add	ress: PO	BOX	97 7	model	CU !	1. 25915
Tele	ephone: 2	04.68	3.5946	0	Version La service	
Date	3	11198				



KATIE FARRUGGIA PO BOX 97 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date, If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chine

PO Box 59992



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps			4		
	b.	Mailing Letters		4		口	
	C.	Mailing Parcels			4	-	
	d.	Pick up Post Office box mail					
	e.	Pick up general delivery mail		<u>-</u>	W		
	f.	Buying money orders					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
	h.	Sending Express Mail			P		
	i.	Buying stamp-collecting material				2	
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	NO			
	a.	Resetting/using postage meter	YES	1 NO			
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	YES	1 NO			
	b.	Using for school bus stop	YES	NO			
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO			
		If yes, please explain:	Go To	the	Post of	Fice fo	or the
	d.	Using public bulletin board	YES	□ №			
	e.	Other	YES	☐ NO			
		If yes, please explain:				-	
2.	Do	you pass another Post Office during business hours while traveling to or from w	vork, or shop	ping, or for	personal ne	eds?	
		207 	YES	☐ NO			
		If yes, please explain:	stepl	2.150-)		

3.	rou previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you eviously received Post Office box service or general delivery service, complete this section. How do you think carrier are delivery service compares to your previous service?	
	Better Just as Good No Opinion Worse	
	If yes, please explain:	- 1
		600
4,	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
	Shopping	-
	Personal needs	-0
	Banking	-
	Employement	
	Social needs	
5.	Do you currently use local businesses in the community? Yes No	
	If yes, would you continue to use them if the Post Office is discontinued?	
	Yes No	
Nan	Vietcaia Austin	_
Add	s: P.O BOX 87 Rhodell who 25915	_
Tele	one: 304 - 653 2143	
Date	3-23-11	



VICTORIA AUSTIN PO BOX 87 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chin



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Weekly Monthly Never Daily **Postal Services Buying Stamps** a. Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services YES Entering permit mailings a. Resetting/using postage meter a Nonpostal Services Picking up government forms a. (such as tax forms) Using for school bus stop b. Assisting senior citizes, persons with disabilities, ect. If yes, please explain: YES NO Using public bulletin board d.

d. Using public bulletin board

e. Other

If yes, please explain:

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

YES NO

YES NO

YES NO

YES NO



MICHELLE AUSTIN PO BOX 35 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chiew



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services		Daily	Weekly	Monthly	Never	
	a.	Buying Stamps						
	b.	Mailing Letters			\times			45
	C.	Mailing Parcels				\boxtimes		
	d.	Pick up Post Office box mail		\boxtimes				
	e.	Pick up general delivery mail					\boxtimes	
	f.	Buying money orders						
	g.	Obtaining special services, including Certified Mail, Registered Ma Mail, Delivery Confirmation, or Signature Confirmation	ail, Insured			\boxtimes		
	h.	Sending Express Mail					\boxtimes	
	i.	Buying stamp-collecting material					\square	
	Oth	er Postal Services						
	a.	Entering permit mailings		YES	⊠ ио			
	a.	Resetting/using postage meter		YES	NO ⊠			
	Noi	npostal Services						
	a.	Picking up government forms (such as tax forms)		X YES	☑ NO			
	b.	Using for school bus stop		YES	∭ NO			
	C.	Assisting senior citizes, persons with disabilities, ect.		YES	⊠ NO			
		If yes, please explain:						
	d.	Using public bulletin board		X YES	☐ NO			
	e.	Other		YES	⊠ NO			
		If yes, please explain:					· e	
2.	Do	you pass another Post Office during business hours while traveling	to or from wo	ork, or shopp	oing, or for	personal n	eeds?	
				X YES	☐ NO			
		If yes, please explain:		Pass	HELEG	1 - Cur	rice	d
		Stevenson while shopping d	CUT 12K	S and	, du	1 - Cin	OSKi	egy
		1. Strager			1	,		~1

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain:
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	X Shopping Beckley - Missiens
	Personal needs Bediley - Mullers
	Banking Beckley
	Employement
	Social needs Beckley
5.	Do you currently use local businesses in the community? Yes No all we have is the post office.
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nar	ne: Michael Meadault
Add	lress: P.D. Box 278 Rhodell WV 25915
Tele	ephone: 304-1083-3408
722 17	
Dat	e: 3-33-(\



MICHAEL MEADOWS PO BOX 278 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chew

PO Box 59992



2.

Docket: 1379175 - 25915

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		M		
b.	Mailing Letters		M		
C.	Mailing Parcels			6 XM	CONTS:
d.	Pick up Post Office box mail	A			
e.	Pick up general delivery mail				X
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				-yea
h.	Sending Express Mail				
i.	Buying stamp-collecting material			D	
Oth	er Postal Services				
a.	Entering permit mailings	YES	J_NO		
a.	Resetting/using postage meter	YES	₹ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	ON		
G.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				*
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	needs?
25	#===#cases:const-000000	YES	□ №		
	If yes, please explain: Go by Allen P.O. Couple to	485 a	/ W4	ek	

3.	previously	viously received car y received Post Offic very service compa	ce box service	e or general delivery s	ge to your delive service, complet	ry service — procee e this section. How	ed to question 4. If you do you think carrier
		☐ Better		Just as Good	×	No Opinion	Worse
	If yes	, please explain:					
							7
4.	For wh		do you leave	your community? (Ch	neck all that app	ly.) Where do you g	o to obtain these
	团	Shopping	Bec	kley			
	1	Personal needs		11			
	A	Banking	į.	1			
		Employement					
	A	Social needs	įι	- Bluefil	le		
5.	Do you	u currently use local	businesses i	n the community?) BUSINES	ses bef	+.	
	If yes,			if the Post Office is di	scontinued?		
		Yes No)				
Nam	ie:	STAN 1	CLETO	HER			
Add	ress:	7/14 (OAL	CITY Rol			
Tele	phone:	683-	339	7			
Date	£:	3-28-1	1				
		7					



STAN FLETCHER 7174 COAL CITY RD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William Mr. Chew



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never			
	a.	Buying Stamps			X				
	b.	Mailing Letters		×					
	C.	Mailing Parcels		\bowtie					
	d.	Pick up Post Office box mail	×						
	e.	Pick up general delivery mail	X		\boxtimes				
	f.	Buying money orders			\bowtie				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation							
	h.	Sending Express Mail			X				
	i.	Buying stamp-collecting material				\boxtimes			
	Oth	er Postal Services							
	a.	Entering permit mailings	YES	M NO					
	a,	Resetting/using postage meter	YES	☐ NO					
	Nor	npostal Services							
	a.	Picking up government forms (such as tax forms)	YES	NO 🔀					
	b.	Using for school bus stop	X YES	☐ NO					
	C,	Assisting senior citizes, persons with disabilities, ect.	YES	ОИ 🔀					
		If yes, please explain:							
			- MINOR -	Ingliani					
	d.	Using public bulletin board	YES	NO NO					
	e.	Other	YES	X NO					
		If yes, please explain:				4			
2.	Do	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
-		, ou pass	YES	MO MO	The state of the s				
		If yes, please explain:		ga R					

3.	previously	received Post (carrier delivery, Office box service pares to your pro	or general deli	change to your de very service, comp	ivery se lete this	ervice — proceed to q is section. How do you	uestior think	n 4. If you carrier
		☐ Better		Just as Good	[] No	Opinion		Worse
	If yes,	please explain:							
	-								
4.	For wh service		ing do you leave	your community	? (Check all that a	pply.) V	Where do you go to ob	otain th	ese
	×	Shopping							
	K	Personal nee	ds						
	X	Banking				æ			
		Employemen	t						
	M	Social needs							
5.	Do you	u currently use lo	ocal businesses i	n the community	y?				
		Yes 🛛			27 FAGO 1728 2.23				
	If yes,	200		if the Post Office	e is discontinued?				
		Yes	No				\		
Nar	me: S	herry	4 EV	erette	Rich	mi	ond		العشمالية
Add	iress: P	0.	Bax	71	Rhod	101	1 WV	ć	25915
Tel	ephone: C	3046	183-2	049					
Dat	e: 3	-24	-11						



SHERRY AND EVERETTE RICHMOND PO BOX 71 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chew

PO Box 59992



2.

Docket: 1379175 - 25915

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

	And Complete	Daily /	Weekly	Monthly	Never
	tal Services Buying Stamps	M		П	
a.	- STANDARD STANDARD AND AND AND AND AND AND AND AND AND AN	1.20			
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				T
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				, 🗆
i,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	1 NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	✓ YES	□ NO	2	
b.	Using for school bus stop	YES	INO		
c.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	M NO		
e.	Other	YES	₩ ио		
	If yes, please explain:				*
	you pass another Post Office during business hours while traveling to or from w	ork or shop	ning or for	personal r	needs?
Do	you pass another Post Office during business riods write traveling to or from w	YES	NO NO	poroonari	10000
	If yes, please explain:	The est	1100000		
	60.40.85 d. E69.00.000 C00 C00 G00 G00 C00 C00 G00 G00 G00				

3.	previously	viously received carrier d y received Post Office box very service compares to	elivery, there will be no char x service or general delivery your previous service?	nge to your delivery service, complete	y service — procee this section. How	ed to question 4. If you do you think carrier	
		Better	Just as Good		No Opinion	Worse	
	t	, please explain: he Berst and t	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	elyen	had	N 2000 8 30	
4.	For wh	nich of the following do yours?	ou leave your community? (0	Check all that apply	.) Where do you g	o to obtain these	
		Shopping					
		Personal needs					
		Banking					
		Employement					
		Social needs	none	of the	abane		
5.	Do you	u currently use local busin	nesses in the community?	5			
	If yes,	would you continue to us	se them if the Post Office is	discontinued?			
		Yes No					
Nar	me: R	onald a). Type				
Add	dress: 3	25 Ri	Jes Brance	hRd	Rhede	ll, WV 259	1/3
Tel	ephone;	304 68	3-3930				
Dat	e: M	arch 24	+, 2011				



RONALD D. TYREE 325 RIFFES BRANCH RD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

Willow W. Chew

PO Box 59992



If yes, please explain:

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YES NO

NOT ON DAILY BASIS

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Daily Weekly Monthly Never Postal Services V **Buying Stamps** Mailing Letters b. OCCASION-Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Oc CAsim. Buying money orders f. OCCASIONALY Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material Other Postal Services I NO YES Entering permit mailings NO YES Resetting/using postage meter a. Nonpostal Services NO WHEN AYAILABLE Picking up government forms a. (such as tax forms) YES NO Using for school bus stop b. YES NO Assisting senior citizes, persons with disabilities, ect. If yes, please explain: YES I NO Using public bulletin board YES NO Other е. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

3.	previously	iously received of received Post O ery service comp	ffice box service	or general delivery	ge to your delive service, comple	ery service — proceete this section. How	ed to question 4. If you do you think carrier
		☐ Better		Just as Good		No Opinion	Worse
	If yes,	please explain:					
	(37-57-0						
4.	For whi		ng do you leave	your community? (C	heck all that app	oly.) Where do you g	o to obtain these
	$ \Delta $	Shopping	BECKLE	y wys			
		Personal need		*			
	V	Banking	Beckle	y + mul	iens		
	V	Employement	wehe	h occa	SIONALI	- Y	
		Social needs					
5.	1	Yes 🗌	No ue to use them i	n the community? f the Post Office is d	liscontinued?		
Nam	e: JA	mes	E. CA	RR, CD			
Addr	ress: P	8 Box	- 77 R	hodeLL	WV	25915	-0077
Tele	phone: 3	04 68	3 996	1	1.5		
Date							



JAMES E. CARRICD PO BOX 77 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chiew



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			1	
	b.	Mailing Letters				
	C.	Mailing Parcels			B	
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	☐ NO		
	Nor	npostal Services				
	a,	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	_ NO		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	☐ YES	∐′ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				ø
0	D-	you pass another Post Office during business hours while traveling to or from we	ork or shope	ning or for	nersonal n	eeds?
Do you pass an		you pass another rost office during business flours write traveling to or from wi	YES	DING, OF IO	p of content to	
		If yes, please explain:				

3. pre	viously rece	y received carrier deli ived Post Office box s service compares to yo	ervice or	general delivery	nge to your delive service, complete	very service — procete this section. How	eed to question 4. If you w do you think carrier
		Better	☐ Ju	st as Good		No Opinion	Worse
	If yes, plea	se explain:					
	For which of services?	f the following do you	leave you	ur community? (C	Check all that ap	oply.) Where do you	go to obtain these
	☑ Sh	opping the	che	y WU			
	Pe	rsonal needs B	eck	l'eywyx	1 Mu	HENS	
	Ва	nking Mull	e N	5 + 9	nac A	uther n	
	☑ Em	nployement /	eck	lus-W	()		
	So	cial needs 130	ck	Cur N	V.		
		F		1			
5.	Do you curre	ently use local busine	sses in th	ne community?			
		Yes No					
	If yes, would	d you continue to use	them if th	ne Post Office is o	discontinued?		
		Yes No					
Name:	BI	raldine	An	denan		7,	
Addres	s: 591	O Coal	' C	ity !	2d x	hodee	e WU 35915
Telepho	one: 30	04 68:	3- 0	9415			
Date:	4-13	2-11					



GERALDINE ANDERSON 5910 COAL CITY RD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chew



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Weekly Monthly Never Daily Postal Services **Buying Stamps** a. 1 Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail 1 Pick up general delivery mail e. 1 Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured 1 Mail, Delivery Confirmation, or Signature Confirmation 1 Sending Express Mail h. 1 Buying stamp-collecting material i. Other Postal Services / NO Entering permit mailings a. NO YES Resetting/using postage meter a. Nonpostal Services Picking up government forms a. (such as tax forms) YES / NO Using for school bus stop b. INO YES Assisting senior citizes, persons with disabilities. ect. If yes, please explain: YES Using public bulletin board d. NO YES Other If yes, please explain:

If yes, please explain:

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

NO Post office Open When Boing to William Boi

3.	previously	viously received carry received Post Officivery service compare	e box service	e or general delivery	nge to your delive service, complet	ry service — procee e this section. How	ed to question 4. If you do you think carrier
		Better		Just as Good		No Opinion	Worse
	If yes	, please explain:					
	_						
4.	For wh	nich of the following o	o you leave	your community? (0	Check all that app	ly.) Where do you g	o to obtain these
	Z	Shopping	Mac	Afher			
	B	Personal needs	11	,			
		Banking	Sop.	hic			
		Employement	mT	Hope			
		Social needs					
5.		u currently use local					
	If yes,	would you continue	to use them	if the Post Office is	discontinued?		
		Yes No					
Nam	ne:	Mark a	nd c	Serina	Wilso)	
Add	ress:	Mark a. Box 54	7.	hadell	W	25915	r
Tele	phone:		,				
Date		4-10-	11				



MARK AND SERINA WILSON PO BX 54 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chew



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

	Pos	tal Services	Daily	Weekly.	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters		4		
		Mailing Parcels	П		M	
	C.	Maining Parceis		_/	_	_
	d.	Pick up Post Office box mail		4		
	e.	Pick up general delivery mail		2		
	f.	Buying money orders			W/	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i,	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	□ NO		
	a.	Resetting/using postage meter	YES	MO NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	□ №		
		If yes, please explain:				
				/		-
	d.	Using public bulletin board	YES	E NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				a .
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal n	eeds?
***		you pado district the same and	77 YES	Пио		8
		Maria de la constanta de la co	Bene	2/1/10	17	11
		If yes, please explain: + Office St A Spendin	Is mi	ny	here	- 00
			7	77		

3.	previously rec	sly received carrie eived Post Office service compare	box service	e or general delivery	ge to your deliv service, comple	ery service — proceed te this section. How d	d to question 4. If you to you think carrier
		Better		Just as Good		No Opinion	Worse
	If yes, plea	ase explain:					
4,	For which of services?	of the following do	you leave	your community? (C	heck all that ap	ply.) Where do you go	to obtain these
	☑ s	hopping					
	E P	ersonal needs					
	В	anking					
	□ E	mployement					
	s	ocial needs					
5.	Do you our	rantly use local h	ucinaccae i	n the community?			
Э.	Do you cui	Yes No	dainesses i	if the community.			
	If yes, wou	ld you continue to	use them	if the Post Office is o	discontinued?		
		Yes No		10 1			2
Nar	ne: Ma	ucilla	1 4	hiller	2 SH	urstor	
Add	ress: B	203	15	Khoi	lell i	WU 230	915
Tele	ephone:	304-	68	3-60	03		
Dat	e: <	3/	30	1//			
		/		/			



MARCILLA AND PHILLIP HAIRSTON PO BOX 315 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

PO Box 59992



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			Z	
	b.	Mailing Letters			1	
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4
	h.	Sending Express Mail				H
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	NO		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				¢
2	De	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for	personal r	eeds?
2.	DO	you pass another Post Office during business field within actioning to at New York	YES	□ №		
		If yes, please explain:				
		Pass Coal City Post Office when	. I g	a sh	oppin	9.

3. 0	reviously	riously received car received Post Officery service compa	ce box service	e or general delivery	ge to your delivery service, complete	y service — procee this section. How	ed to question 4. If you do you think carrier				
		Better		Just as Good	4	No Opinion	Worse				
	If yes,	please explain:									
4.		For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?									
	4	Shopping									
	4	Personal needs									
	J	Banking									
		Employement									
		Social needs									
5.	If yes,	Yes N	o to use them	if the Post Office is o							
Nam	e: F	urley + (Inni	Shur.	nate						
Addr	ess: P.	0. Box	3/2,	Shur Rhode	el, wo	. 259	15				
	ohone:	304-	683	3-57							
Date	: 4	-5-1	1								



FURLEY AND ANNIE SHUMATE PO BOX 312 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

Manager, Post Office Operations PO Box 59992



Item Nbr. 21 Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			$ \mathbf{x} $	
	b.	Mailing Letters				
	c.	Mailing Parcels			\subseteq	
	d.	Pick up Post Office box mail	M			
	e.	Pick up general delivery mail				
	f.	Buying money orders			4	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			K	
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	☐ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
		If yes, please explain:			-	
	d.	Using public bulletin board	YES	□ NO		
	e.	Other	☐ YES	☐ NO		
		If yes, please explain:		11-7-11-7		4
		the second secon	art arabani	sing or for	nerconal n	eede2
2.	Do	you pass another Post Office during business hours while traveling to or from w	YES	NO	personarn	ecus:
		If yes, please explain:	- A			
		. A - 1 L				

3. p	reviously	viously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you received Post Office box service or general delivery service, complete this section. How do you think carrier very service compares to your previous service?
		☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes,	please explain: It well be ease to be status at the
	U 1079 /	and .
4.	For wh	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these is?
	1	Shopping I shoppe steey moil
		Personal needs
	1	Banking
		Employement
		Social needs
5.	Do you	currently use local businesses in the community? Yes No
	If yes,	would you continue to use them if the Post Office is discontinued?
		Yes No
Name	en Ko	CharLES DORNbuckLE
Addre	ss: 7	118 Coal City Rb POBOX301
Telepi	hone:	5000
Date:		4/12/11



CHARLES HORNBUCKLE P BOX 301 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chiew

PO Box 59992



Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Daily Weekly Monthly Never Postal Services X **Buying Stamps** X Mailing Letters b. X dupino Mailing Parcels X Pick up Post Office box mail d. Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i, Other Postal Services NO NO YES Entering permit mailings a. X NO YES Resetting/using postage meter a. Nonpostal Services Picking up government forms X NO YES (such as tax forms) NO YES Using for school bus stop b. NO YES Assisting senior citizes, persons with disabilities. ect. If yes, please explain: YES NO Using public bulletin board NO Other e. If yes, please explain: Commun Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? X YES NO If yes, please explain:

Decreonal attention from other Postmasters because they don't know me.

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
4.	If yes, please explain: That want mail dop off area too bod for straling and I am not about want for toget mail. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	I shopping Sophia tuckey Black Eagle
	Personal needs
	Banking Buckley
	Employement (Reficus)
	Social needs
5.	Do you currently use local businesses in the community? Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nan	ne: Car) Vass
Add	ress: PO. Box 216 Rhodell W.V. 2595
Tele	ephone: 304-683-5488
Date	a: 3 25 II



CARL VASS PO BOX 216 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William Mr. Chiew

PO Box 59992



2.

Docket: 1379175 - 25915

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

Postal Services			Weekly	Monthly	Never
a.	Buying Stamps		o o		
b.	Mailing Letters	I			
C.	Mailing Parcels			I	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			4	
h.	Sending Express Mail				
i,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	☐ NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c,	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				*
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?					eeds?
DO	you pass another Post Office during business hours write davoing to or from we	YES	NO	post warrant (
	If yes, please explain:				
	active month of the section of the s				

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?	
Better Just as Good No Opinion Worse	
If yes, please explain:	
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
Shopping	
Personal needs Ducturg	
Banking	
Employement	
Social needs	
Do you currently use local businesses in the community?	
Yes No	
If yes, would you continue to use them if the Post Office is discontinued?	
Yes No	
ame: Juanita adhenis	
ddress: 102 ENGLAND CT Rhodell WVA 2591	15
elephone: (304) 683-900 Y	
ate: 3/24/11	

ven PostMaster 15 ven Niee also Very helpful.

ANY MONE 1 CANTSEC TO DNIVE 14/50 1 CONT WAJK VERY GOOD, SO IF I NEEd help with gomething Shes Alway Nice About

Algo Que pastal Cornier 15 The beg 7 we save Ever han she 19 reply EXTVA SPECIAL

becouse I dont gut out hardly at all



JUANITA ATKINS 102 ENGLAND CT RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chew

PO Box 59992



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Monthly Never Daily Weekly Postal Services X **Buying Stamps** a. X Mailing Letters M Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. X Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured X g. Mail, Delivery Confirmation, or Signature Confirmation X Sending Express Mail h. X Buying stamp-collecting material i. Other Postal Services YES X NO Entering permit mailings a. X NO YES Resetting/using postage meter a. Nonpostal Services Picking up government forms YES X NO a. (such as tax forms) NO IX YES Using for school bus stop b. Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain: X YES NO Using public bulletin board d. YES NO Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2.

YES NO If yes, please explain:



DEBRA HOGAN PO BOX 109 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

• You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William Mr. Chiew



If yes, please explain:

Docket: 1379175 - 25915

W NO

YES

Item Nbr. 21 Page Nbr: 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Daily Weekly Monthly Never Postal Services **Buying Stamps** a. Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation 7 Sending Express Mail h. Buying stamp-collecting material i, Other Postal Services YES NO Entering permit mailings a. YES NO Resetting/using postage meter a. Nonpostal Services Picking up government forms NO YES (such as tax forms) YES NO Using for school bus stop b. Assisting senior citizes, persons with disabilities, ect. YES I NO If yes, please explain: they gother mail. YES NO Using public bulletin board YES NO Other e. If yes, please explain:

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

3.	previously	received Post Offi	rier delivery, there will be ce box service or general or res to your previous servic	delivery service, comple	ery service — proce ete this section. How	ed to questio do you think	n 4. If you carrier	
		Better	Just as Goo	d _	No Opinion	X	Worse	
	If yes	please explain: 🔑	of our second	of Dogester sin	ntol elga	اعدودوه	und an	el.
	86 W	whome w	at Atmenalat	4			ina los	tenfront.
4.	For wh		do you leave your commu	nity? (Check all that ap	ply.) Where do you g	go to obtain t	hese	
	7	Shopping						
	19	Personal needs	3	~				-C
	7	Banking						
		Employement						
	Y	Social needs						-
5.			Businesses in the community of the transport of the Post Of		r leusines Post office	ow in-	the tou	w
Nar	ne. J. in	nmy + Da	+ farmaggi					_
٨٨٥	d Irono: D	0 3015	Rhadill	WV 259	۲			
Add	Iress: P.	0.1501.150	I. KNDUILE	10.000	3			
Tele	ephone:	304-683	1699-					
Dat	e: <u>3</u> -	34.3011						
con	plete this	questionnaire.	ents on a separate piece o					
5	V his	Pay m	ou people	to deline	a mail	whu	En	
De	u y	rame a	past mas	ter in k	hodell .	alroc	Cy.	
a	nd	let it	ou people past mas stay as a nes mail	the.	It is	nots	safe	
ti	· 4	et anyo	nes mail	in pont	I then	free	we.	
DI	no -	I the	Ocanol. +	-bat 0.				



JIMMY AND PAT FARRUGGICI PO BOX 152 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned with your mail being left in your mailbox for extended periods of time. While on vacation or away for the weekend, the Post Office will be glad to hold your mail at the administrative office until your return. Simply fill out a authorization to hold mail card at your local post office or pick a couple up and drop them off in your mailbox. We will redeliver the day of your return or you can pick it up at the servicing Post Office when you return.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William Mr. Chew

PO Box 59992



If yes, please explain:

Docket: 1379175 - 25915

Item Nbr: 21 Page Nbr: 2

YES

NO

Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Daily Weekly Monthly/ Never Postal Services **Buying Stamps** a. V Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services NO Entering permit mailings a. YES NO Resetting/using postage meter a. Nonpostal Services Picking up government forms YES NO (such as tax forms) NO YES Using for school bus stop b. YES NO Assisting senior citizes, persons with disabilities, ect. efferent ways. If yes, please explain: O NO YES Using public bulletin board NO Other YES e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

3. p	you previously received carrier delivery, there will be no change reviously received Post Office box service or general delivery se oute delivery service compares to your previous service?	to your delivery service — pro rvice, complete this section. Ho	ceed to question 4. If you ow do you think carrier
	Better Just as Good	No Opinion	Worse
	If yes, please explain: I is working will	L for all us De	mero Cigno
	Oritio.	V	
4.	For which of the following do you leave your community? (Che	ck all that apply.) Where do yo	u go to obtain these
	services? Shopping VM . //		
	- Hallow, Wolf		
	Thattier (b. v.		
	Banking Mullens WVA		
	Employement		
	Social needs		A
5.	Do you currently use local businesses in the community?	dat.	my box but I howe to pay
0.	Yes No Olon Colon	dost	howe to pary
	If yes, would you continue to use them if the Post Office is disc	continued?	, 0
	Yes No	Modern	
Name	: Qualy milam or	Judith	youallah
Addre	ss: P.O Boy 3/1 - Rhodil	l, WVA	going to do
Teleph	none: 304-683-5388		what ever yo
Date	march 25-2011		workto, no mall
Date:	11/01/1- 23-2011		say
a a main!	e add any additional comments on a separate piece of paper and ete this questionnaire.		ou for taking the time to
111	e have a City hall, We large fire department, or rent things. We have a porhave a verion (ster bill office	
1-0	Ogras Dire department, o	in open do	r for
7 U	La Die Marea Do	lice officer. V	ve on ha
liffe	rent therap.	and mines	in Khodell
Vu	have a lenios (Margal A	I would
	hollow. We have	e a mayor a	alone we all
	hollow. We have hate to see bur en Rhodele are mosely	post office (O and out over
	1. Dr. Jointe mosily	cold people.	Lone a fall
	CA KYO COLOR OF THE	/ /	Made at the



JUDY MILAM PO BOX 311 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
 available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience.
- You stated that the town was incorporated and should have a postmaster. The incorporated status of a town has no bearing on its requirements for postal services.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chew

PO Box 59992



Docket: 1379175 - 25915

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: 1. Daily Weekly Monthly Never Postal Services **Buying Stamps** a. Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services NO YES Entering permit mailings a. I NO Resetting/using postage meter a. Nonpostal Services Picking up government forms I NO (such as tax forms) NO b. Using for school bus stop NO YES Assisting senior citizes, persons with disabilities, ect. If yes, please explain: NO YES Using public bulletin board NO YES e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES I NO isable If yes, please explain: Cant people

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	get to me Because of Thiefs in the some on get the mould not be able to go anywhere for afried someone get the mould not
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Beckley mostly or Mullers
3. previous route del	Personal needs 1. 11 same as above
	Banking Sophia
	Employement disable
	J Social needs Rhodell P.O or places around Rhodell.
5.	Do you currently use local businesses in the community? Yes No A we had a business
	Yes No
Nar	ne: Denny & Dlady Pritchett
Add	ress: POBOX 123 Rhodell, W 25915
Tele	aphone: 304-683-3911
Dat	e: 3/3//20//



DENNY AND GLADYS PRITCHETT PO BOX 123 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
 available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William Mr. Chiere

PO Box 59992



If yes, please explain:

Docket: 1379175 - 25915

Item Nbr: 21 Page Nbr. 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Daily Weekly Monthly Never **Postal Services Buying Stamps** a. M Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g, Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i, Other Postal Services YES Entering permit mailings a. YES Resetting/using postage meter a Nonpostal Services Picking up government forms YES a. (such as tax forms) Using for school bus stop b. YES NO Assisting senior citizes, persons with disabilities, ect. If yes, please explain: YES -NO Using public bulletin board d. YES Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2.

ass 4 other fast offens

3. p	reviously	received Post Office bo	delivery, there will be no change ox service or general delivery se o your previous service?	to your delivery rvice, complete th	service — procee his section. How	ed to question 4. If you do you think carrier
		Better	Just as Good	N	o Opinion	Worse
	If yes,	please explain:	- Co M			
4	For whi	ich of the following do y	ou leave your community? (Che	ck all that apply.)	Where do you g	o to obtain these
4.	service	\$?				
		Shopping				
	17	Personal needs				
	A	Banking				-
		Employement				
		Social needs				
5.	Do you	currently use local bus	inesses in the community?			
		Yes No				
	If yes,		se them if the Post Office is disc	continued?		
Name	Xa	Yes No	Lusk			
Addre	ss: /	19 Flagge	Den Wa	rad 11	11250	915
Telepi	hone:	304-683	-9326			
Date:	4/	11/11				
Pleas	e add an lete this o	y additional comments questionnaire.	on a separate piece of paper an	d attach it to this	form. Thank you	for taking the time to
Sq	last	want my	may griend	150	lighes	nsose in
2/	ykm	ing low	nty Iway	t my/	mal:	to go to
The	Jeg .	aine of	7 25 857	ed.		



JANICE M LUSK 118 FLOWER LN RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You may rent a PO Box at the Josephine Post Office if that is more convenient for you.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chiew

PO Box 59992



Docket: 1379175 - 25915

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Daily Weekly Monthly Never **Postal Services** V **Buying Stamps** b. Mailing Letters SOMETIME THRUTHEN YEAR) Mailing Parcels C. Pick up Post Office box mail d. HAVE A BOX Pick up general delivery mail e. SOMETIME THRU THE YEAR Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail SOMETIMES-) i. Buying stamp-collecting material Other Postal Services YES NO Entering permit mailings a. I NO Resetting/using postage meter Nonpostal Services Picking up government forms NO (such as tax forms) YES NO b. Using for school bus stop YES Assisting senior citizes, persons with disabilities, ect. NO If yes, please explain: Using public bulletin board YES NO d. YES NO Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? V YES I NO If yes, please explain: use due to having County I live too many documents of

your community? (Check all that apply.) Where do you go to obtain these exes in Rhs dell of postal service that is done in Rhodell or Phedell-Receive My banking thru the P.D Boy in the community? Just The Post office - City hall if the Post Office is discontinued? Would not go to a county (that) (OR) would not go to a county that I (OR) would not go to a county of the 2, p code	3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
your community? (Check all that apply.) Where do you go to obtain these exes in Rhs dell of postal service that is done in Rhodell or Phedell-Receive My banking thru the P.D Boy in the community? Just the Post office - City hall if the Post Office is discontinued? Would not go to a county (that) (OR) would not go to a county that I (OR) would not go to a county of the 2 ip code		☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse
in the community? (Check all that apply.) Where do you go to obtain these seres in Rhs dell of postal service that is done in Rhodell in the community? Just The Post office - City hall if the Post Office is discontinued? Would not go to a county that)(OR) would not go to a county that)(OR) would not go to a county that)(OR) would not go to a county because of the 2, p code		If yes, please explain: I work and I do not Leel that my
in the community? Just the Post office - City hall if the Post Office is discontinued? Would not 95 to a county (that) (OR) Would Not county become of the 2 ip Code		
in the community? Just the Post office - City hall if the Post Office is discontinued? Would not 95 to a county (that) (OR) Would Not county become of the 2 ip Code		road -
in the community? Just The Post office - City hall if the Post Office is discontinued? Would not go to a county that)(OR) Would Not county become of the 2, p code Lell WVa	4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
in the community? Just The Post office - City hall if the Post Office is discontinued? Would not 96 to a county (that) (OR) Would Not County become of the 2 ip code		I Shopping No Stores in Rks dell
in the community? Just The Post office - City hall if the Post Office is discontinued? Would not 90 to a county (that) (OR) Would Not go to a county that (OR) Would Not go to a county because of the zip code Well WVa		Personal needs Except postal service that is done in Rhydell
would not go to a county that) (OR) in Ralaigh county become of the zip whe		Banking No Banks in Phedell- Receive My banking thru the P.D. Boy
would not go to a county that) (OR) in Ralaigh county become of the zip whe		Employement
would not go to a county that) (OR) in Ralaigh county become of the zip whe		Social needs
would not go to a county (that) (OR) in Raleigh county become of the zip code	5.	Do you currently use local businesses in the community? Just The Post office - City hall Yes \(\subseteq No
would not 95 to a county (that) (OR) in Raleigh county become of the zip code		
Iell WVa		I yes It No A unit of set go to a county (that) (ore)
Iell WVa		is not located in Raleich county because of the zip code
	Nan	ne: Valeria My co
3528		dress: P.O By 18 Rhodell WVa
	Tele	ephone: 1-304-683 -3528
	Date	e: 4-13-2011
arate piece of paper and attach it to this form. Thank you for taking the time to		ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to aplete this questionnaire.
	,	Having a Post office Box is security with in the
Thee Box is security with in the		Leiding Mand I of the I - // shell orders without
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1 1 11 1 - //steef orders winder	1	of some one Als places it in the constains the estables homes
1 1 11 1 - //steef orders winder	1	The used for town post office is something feer-
ful filled - Milley or cers without worrying in - Mail on time - without worrying weed it in the wrong drop box.	17	711 0 1 0 0 T = 0 0 0 0 T = 0 0 0 0 0 0 0 0 0 0
ful filled - Mail or time - without worrying in - Mail or time - without worrying wed it in the wrong drop box or post office is something the establishmen Big Cities, Carriers have alway been -	l	ettle Cety, town need a security building - like Rhodell -
arate piece of paper and attach it to this form. Thank you for taking the time to	Date Pleacom	e: 4-13-2011 ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this questionnaire. Fluring a Post office Box is security with in the facility of the security with an the security without the
		I family a Det Min Box is security with in the
m. Por in promite with in the	/	Having a fist office sox is securing without the
Mice Box is security with in the		1. 11. And I still a - Modey orders without the
The Box is security with in the	7	fuilding - Helds fulfilled - Mishey orders without
1 1 1 1 - //skey orders winder	6	menting - recent for it is the unthout worrying
1 1 1 1 - //skey orders winder	7	Jassel of a Carrier - Mail on time - winding
1 1 1 1 - //skey orders winder	11	assex of a lived it in the servore drop box
1 1 1 1 - //skey orders winder	1	If some one has placed it in the contrables homes
1 1 1 1 - //skey orders winder		The word for town post office is something the warmen
ful filled - Milley orders without worrying in - Mail on time - without worrying weed it in the wrong drop box.	Č	I Big Cities Carriers have alway been -
ful filled - Milley orders without worrying in - Mail on time - without worrying weed it in the wrong drop box.	1	nos forgouer asous -
ful filled - Mail or time - without worrying in - Mail or time - without worrying wed it in the wrong drop box nost office is something the establishmen Big Cities, Carriers have alway been -	l	ettle City, town Mess a wing



VALERIA WYCO PO BOX 18 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
 available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chew

PO Box 59992



2.

Docket: 1379175 - 25915

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		\(\vec{\pi}\)		
b.	Mailing Letters		V	$\Box_{/}$	
c.	Mailing Parcels		\Box_{f}	V	
d.	Pick up Post Office box mail		过,		
e.	Pick up general delivery mail		团/		
f.	Buying money orders		M		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				□ Not o Ften
h.	Sending Express Mail				团
Ĭ.	Buying stamp-collecting material				v
Oth	er Postal Services		/		
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	✓ NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO I		
b.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	▼ YES	□ №		
e.	Other	YES	☐ NO		
	If yes, please explain:				4
Do	you pass another Post Office during business hours while traveling to or from v			personal r	needs?
		YES YES	NO NO		x .
	If yes, please explain:	ONLY	IF	I 90	, to

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?								
	Better Just as Good No Opinion Worse								
	of the Churches mail out IN A Box that theres								
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?								
	Shopping Beekley WV								
	Personal needs								
	Banking Mullens WV & Sophia WV								
	Employement								
	Social needs								
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No								
Nar	ne: Rev. GANY & BANDANA ESKINS								
Ado	Iress: Bex 175								
Tele	ephone: Rhodell WV 25915								
Dat	e: 3-								



REV. GARY AND BARBARA ESKINS PO BOX 175 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers Manager, Post Office Operations

William W. Chiew

PO Box 59992



Docket: 1379175 - 25915

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			1	
	b.	Mailing Letters	1			
	C.	Mailing Parcels				U
	d.	Pick up Post Office box mail				4
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				9
	h.	Sending Express Mail				4
	î.	Buying stamp-collecting material				
	Oth	er Postal Services		1		
	a.	Entering permit mailings	YES	□N0		
	a.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services			ğ	
	a.	Picking up government forms (such as tax forms)	YES	□4NO	/	
	b.	Using for school bus stop	YES	NO NO		
	c.	Assisting senior citizes, persons with disabilities. ect.	YES	TNO		
		If yes, please explain:				
				<u> </u>		
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	NO		
		If yes, please explain:				*
2.	Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shop	oing, or for p	personal n	eeds?
. Sec. s	50	les base attended to set attended and the set attended at the set at t	YES	☐ NO		
		If yes, please explain:				

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?								
	Better Just as Good No Opinion Worse								
	If yes, please explain: Please remember and the elderly								
	who depend on the window service and								
	don't have transportation,								
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?								
	∑ Shopping								
	Personal needs								
	Banking								
	Employement								
	Social needs								
5.	Do you currently use local businesses in the community?								
	Yes No								
	If yes, would you continue to use them if the Post Office is discontinued?								
	Yes No								
Nan	ne: Cuestar & Paulette Tucker								
Add	ress: 361 Reffe's Branch Rd.								
Tele	ephone: (304) 683-3472								
Date	3/26/11								



CAESAR AND PAULETTE TUCKER 361 RIFFE'S BRANCH RD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992



Docket: 1379175 - 25915

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			1	
	b.	Mailing Letters		W		
	c.	Mailing Parcels				V
	d.	Pick up Post Office box mail	W			
	e.	Pick up general delivery mail				4
	f.	Buying money orders				4
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			1	
	h.	Sending Express Mail				U
	į,	Buying stamp-collecting material				1
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	HNO		
	a.	Resetting/using postage meter	YES	NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	INO.		
	b.	Using for school bus stop	YES	WNO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
	d,	Using public bulletin board	YES	NO		
	e.	Other	YES	NO		
		If yes, please explain:				*
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal n	eeds?
en.	50	Ton bood direction and and an analysis and a second as	YES	1 NO	ō	
		If yes, please explain:				

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain: I AM ELDERLY (90 YRS OLD) AND I CAN'T GET
	OFF MY PORCH TO GET MAIL FROM MAILBOX, WHEN SOMEONE PICKS
	IT UP FOR ME AT A P.O. BOX IT IS LOCKED, ON THE DELLVERY IT ME SET IN THE UN PROTECTED BOX IF NO ONE GETS IT FOR ME. I LIVE ALON For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
4.	services?
	Shopping SOPHIA OR BECKLEY
	Personal needs //
	Banking SOPHIA
	Employement
	Social needs
550	
5.	Do you currently use local businesses in the community? Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nar	me: ROSA E. MCKINNEY
Add	Iress: P.D. BOX 95 RHODELL WV 25915
Tele	ephone: (304) 6 83-9188
Dat	e: 3/25/1



ROSA E. MCKINNEY PO BOX 95 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about senior citizens, Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

PO Box 59992



ROSA E. MCKINNEY PO BOX 95 RHODELL, WV 25915

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Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

William Akers Manager, Post Office Operations

Man W. Chew

PO Box 59992



Docket: 1379175 - 25915

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		\square		
	b.	Mailing Letters	W			
	C.	Mailing Parcels			V	
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				H
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				I
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	Y NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	M NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ NO		
	e.	Other	YES	NO		
		If yes, please explain:				
		DISTINGUIST OF THE CO. OF THE CO.	t others			
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
			YES	☐ NO		
		If yes, please explain:				
		In Helen when I go to Beckley onch a week.				
		~				

3.	If you previously received ca previously received Post Off route delivery service compa	ice box service or gener	al delivery ser	o your delivery : vice, complete ti	service — proceed to his section. How do	o question 4. If you you think carrier
	Better	Just as 0	Good	□ N	o Opinion	Worse
	If yes, please explain:	Because	tid be	afraid	of people	messing
	with	my mails				
4.	For which of the following services?	do you leave your com	munity? (Chec	k all that apply.)	Where do you go to	obtain these
	Shopping	Beckling				
	Personal needs	1				
	Banking					
	Employement					
	Social needs					
5.	Do you currently use loca Yes N If yes, would you continue Yes N	lo e to use them if the Pos		ontinued?		
Nam	ne: Virgil + Viu	rita Harde)			
Add	ress: P.O. DOX 0	21 Rhod	ell, W1	2591	5	
Tele	phone: (304/683	-5266	100			
Date	2 02 11					



VIRGIL AND VINITA HARDY PO BOX 21 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William Mr. Chew

PO Box 59992



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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			100	
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	MO MO		
	a,	Resetting/using postage meter	YES	NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	MO MO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	MO MO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №		
	e.	Other	YES	NO		
		If yes, please explain:				4
			STATE SECTION			
2,	Do	you pass another Post Office during business hours while traveling to or from w	ork, or snop	processor to describe	personal n	eeasr
			YES	NO		
		If yes, please explain:		V.	DR	
		Live so far from shopping area, pas		er	offi	ces
		in route to shopping once 'w	eekly			

3.	previously	received Post Of	arrier delivery, there fice box service or ge ares to your previous	eneral delivery serv	o your deliver ice, complete	y service — proce this section. How	eed to question 4. If you v do you think carrier
		☐ Better	Just	as Good		No Opinion	Worse
	If yes	, please explain:					
4.	For wh		g do you leave your	community? (Check	all that appl	y.) Where do you	go to obtain these
		Shopping	Beckle	y WV			
		Personal needs	Beckle	WV			
	M	Banking	7.52	y and	Mu	llens (NV
		Employement		1		,	
		Social needs	Beckle	y, WV			
5.	Do you	u currently use loca	al businesses in the	community?			
		Yes N	lo				
	If yes,		e to use them if the	Post Office is disco	ntinued?		
		Yes 🕌 N	lo				
Nam	e:	Dana	Spence	<u>r</u>			
Addr	ess:	202	Riffes	Br.	Rhoo	dell, W	10 25915
Tele	ohone:	304-	683-380	8			
Date	ėli eli	3-24	- 11				

I think it's necessary to cut cost in today's economy but I also think we in the Beckley area have already been effected. It took me 13 days to receive a Christmas cand from Midway, WV back in January and just today my Social Security check didn't come, that is the second time in 5 months. The Postal Service is forcing me to do what the government couldn't, direct deposit. Removal of the Beckley sorting center will probably have a bigger effect than closing our Rhodell Post Office but this office is the important gathering center in our small rural town. These small town have lost business, schools and now our post offices.

I won't be using the Stephenson office since it will be a burden to do so

Thank you, Have L. Spencer



DANA SPENCER 202 RIFFES BRANCH RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the Postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

PO Box 59992



DANA SPENCER 202 RIFFES BR RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William Mr. Chiew

PO Box 59992



If yes, please explain:

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YES NO

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Weekly Monthly Never Daily Postal Services X **Buying Stamps** a. X Mailing Letters b. X Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. X Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. X Buying stamp-collecting material i. Other Postal Services M NO YES Entering permit mailings a. YES XI NO Resetting/using postage meter a. Nonpostal Services Picking up government forms ⊠ NO YES a. (such as tax forms) YES X NO Using for school bus stop b. X NO Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain: X YES I NO Using public bulletin board YES NO Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

3.	previously	viously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you received Post Office box service or general delivery service, complete this section. How do you think carrier very service compares to your previous service?
		☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse
	If yes	please explain: If Carrier noute delivery the mail will
4.	For wh	nich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
	\boxtimes	Shopping
	\boxtimes	Personal needs
	\boxtimes	Banking
		Employement
	\boxtimes	Social needs
5.	Do you	u currently use local businesses in the community?
		Yes No
	If yes,	would you continue to use them if the Post Office is discontinued?
		Yes No
Nam	ie:	Ruby Reed
Add	ress:	BOX 297
Tele	phone:	304-683-5120
Date	: 3	-26-11
ere ()	CWW	



RUBY REED PO BOX 297 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations PO Box 59992

William W. Chiew



If yes, please explain:

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Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Monthly Never Daily Weekly Postal Services X **Buying Stamps** X Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. X Pick up general delivery mail e. X Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured X g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services NO X YES Entering permit mailings a. X NO YES Resetting/using postage meter a. Nonpostal Services Picking up government forms X NO YES (such as tax forms) YES X NO Using for school bus stop b. X NO Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain: NO NO YES Using public bulletin board NO YES Other 0 If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? M NO YES

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	Hout & security issues with boute delivery service
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping MACAAthun - SophiA Beckley
	Personal needs
	Banking Souhit Beckley
	Employement
	Social needs Beckley
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nar	ne: Julia BOWENS - Rhodell Health Services INC.
Add	iress: P.O. Box 158 Rhodell WV 25915
Tele	ephone: 304-683-4318
Dat	e: 3/25/2011
	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this questionnaire.
(closing of the khodell Post Office would be very inconvenient for our business, we pick up mail daily. And send out mail daily, knodell Post Office is located approximately 44 mile from our clinic,
	INCONVENIENT FOR OUR business, We fick up mail daily.
	And send out mail daily, brodell Post Office
	is located Approximately 44 mile from our Clinic,



JULIA BOWENS - RHODELL HEALTH SERVICES INC. PO BOX 158 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the
 route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the
 mailbox.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William W. Chind

PO Box 59992



If yes, please explain:

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Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following: Monthly Never Daily Weekly Postal Services **Buying Stamps** a. Mailing Letters b. Mailing Parcels C. V Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services I NO YES Entering permit mailings a. I NO YES Resetting/using postage meter a. Nonpostal Services Picking up government forms I NO YES a. (such as tax forms) NO Using for school bus stop b. NO Assisting senior citizes, persons with disabilities. ect. If yes, please explain: YES] NO Using public bulletin board d. YES Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain: 30 to Dottom 08 09.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employement
	Social needs
5	Do you currently use local businesses in the community? Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Na	ame: Melisa & Stunba
Ac	Idress: 6992 Coal City Rd.
Te	elephone:
D	ate: 3(23/1)
CC	ease add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to mplete this questionnaire.
	Certainly appeal the Decesion to close our community Post office People! he uself can't walk to amiga with a small child get money orders 4 Bills & stamps without transportant. I Bolive a black Ble money without transportant.
	to close our community Pastass
h	yself cant walk to amino it explet he
0	get money orders 4 Bills
5	Hard I Believe a lat CBUS works somes without transpor



04/27/2011

MELISSA STUMBA 6992 COAL CITY RD RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rhodell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Rhodell Post Office should be pursued, a formal proposal will be posted in the Stephenson Post Office and Rhodell Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers Manager, Post Office Operations PO Box 59992

Charleston, WV, 25350-9992



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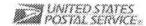
Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps		V			
	b.	Mailing Letters					
	C.	Mailing Parcels		7			
	d.	Pick up Post Office box mail					
	e.	Pick up general delivery mail	D				
	f.	Buying money orders					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
	h.	Sending Express Mail					
	i,	Buying stamp-collecting material					
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	NO			
	a,	Resetting/using postage meter	YES	NO			
	Nor	postal Services					
	a.	Picking up government forms	YES	NO I			
	b.	(such as tax forms) Using for school bus stop	YES	□ №			
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	□ №			
		If yes, please explain: Help with getting their money orders	& ass	sting	them	witt	Mar Bili
	d.	Using public bulletin board	YES	1_1 100			
	e.	Other	YES	NO			
		If yes, please explain:				4	
2.	Do	you pass another Post Office during business hours while traveling to or from v	work, or shop	ping, or for	personal r	eeds?	
		If yes, please explain:					

3.	previously	riously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you received Post Office box service or general delivery service, complete this section. How do you think carrier ery service compares to your previous service?
		Better Just as Good No Opinion Worse
	If yes,	leave mail infront of the homes
	Eorwhi	ch of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
4.	service	
	7	Shopping
	1	Personal needs
		Banking
		Employement
		Social needs
5.		currently use local businesses in the community? Yes 4. No would you continue to use them if the Post Office is discontinued? Yes No
Nam	ne:	Indinia Sneed
Addı	ress:	305 Rhodell WV 25915
Tele	phone:	
Date	1/	4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/05/2011

VIRGINIA SNEED PO BOX 205 RHODELL, WV 25915

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prince Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Prince Post Office should be pursued, a formal proposal will be posted in the Piney View Post Office and Prince Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

William Akers

Manager, Post Office Operations

William M. Olaw

PO Box 59992

Charleston, WV, 25350-9992



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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	\square			
	e.	Pick up general delivery mail				
	f.	Buying money orders				Z
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\square
	h.	Sending Express Mail				Ø
	i.	Buying stamp-collecting material				Z
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	NO		
	noN	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☑ NO		
	b.	Using for school bus stop	YES	✓ NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO NO		
		If yes, please explain:				
	d.	Using public bulletin board	☐ YES	☐ NO		
	e.	Other	YES	☑ NO		
		If yes, please explain:				à
2	De	you pass another Post Office during business hours while traveling to or from we	ork or shop	oing or for	personal n	eeds?
2.	DO	you pass another Post Office during business flours write traveling to or from w	YES	NO	poroundin	
		If yes, please explain:				

		Better	Ju	ust as Good		No Opinion	Worse
	If yes	, please explain:	11.0	301	1 6	1 / 1 "	At as prairie
	10						
4.	For wh	nich of the following do	you leave yo	ur community? (Check all that app	oly.) Where do you g	o to obtain these
		Shopping					
	3"	Personal needs					
		Banking		181			
		Employement					
		Social needs					
				1.0			
5.		u currently use local b	usinesses in t	he community?			
5.	Do you				discontinued?		
5.	Do you	u currently use local b			discontinued?		
	Do you	u currently use local b Yes No would you continue to			discontinued?		
5. Name	Do you	u currently use local b Yes No would you continue to			discontinued?		
Name	Do you	u currently use local b Yes No would you continue to			discontinued?		
Name Addre	Do you	u currently use local but Yes Mowould you continue to Yes No	use them if the				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



2.

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		\boxtimes		
b.	Mailing Letters	\boxtimes			
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				2
e.	Pick up general delivery mail				\boxtimes
f.	Buying money orders			13	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				N
j.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO 🔯		
a.	Resetting/using postage meter	YES	М ио		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO E		
b.	Using for school bus stop	YES	NO 🖾		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ №		
e.	Other	YES	⊠ ио		
	If yes, please explain:				4
	you pass another Post Office during business hours while traveling to or from we	ork or shop	ning or for	nersonal r	needs?
Do	you pass another Post Office during business flours write traveling to or from wh	YES	NO NO	,	
	If yes, please explain:				
	8. 8. 19.60				

		Better	Just as Goo	d	No Opinion	Worse
<u>If</u>	yes, pl	ease explain:				
	which		you leave your commu	nity? (Check all that	apply.) Where do you g	o to obtain these
]	Shopping Coa	I city Count	rystore	+ walma	r+
	Ī	Personal needs	coal city I	Mar Gen	eral	
]	Banking Unito	ed '			
]	Employement	ONE			
	Ī.	Social needs				
		Yes No	usinesses in the commu			
me:						
ldress:						
lephone	*					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



If yes, please explain:

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Postal Service Customer Questionaire

	Postal Service Customer Questionaire						
1.	Please check the appropriate box to indicate whether you used the RHODELL Post Office for each of the following:						
	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps			X/I		
	b.	Mailing Letters		M		(e	
	c.	Mailing Parcels			M		
	d.	Pick up Post Office box mail			NO.	2	
	e.	Pick up general delivery mail				Ø	
	f.	Buying money orders			M		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M		
	h.	Sending Express Mail			\square		
	i.	Buying stamp-collecting material				垣	
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	⊠ NO			
	а.	Resetting/using postage meter	YES	🔀 ио			
	Nor	npostal Services					
	a.	Picking up government forms (such as tax forms)	₩ YES	☐ NO			
	b.	Using for school bus stop	YES	NO 🔀			
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO			
		If yes, please explain: Will burny a neighbor to the past aff	w to) tak	curo	af their pusiness.	
	d.	Using public bulletin board	YES	NO 🔀		pusiness.	
	e,	Other	YES	₹ NO			
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for	personal n	eeds?	
		The state of the s	YES	□ №			

1		Just as Good	No Opinion	Worse
	If yes, please explain:			
-				
F	For which of the following d	o you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
S	ervices?			
	Shopping			
-	Personal needs			
	Banking			
	Employement	7		
1	Social needs			
ress:				
phon				
phon	dd any additional commen	ts on a separate piece of paper and	attach it to this form. Thank you	for taking the time to
phon	dd any additional commen	ts on a separate piece of paper and	attach it to this form. Thank you	for taking the time to
phon se ac plete	dd any additional commen this questionnaire.	past office i	ull be a dis	-service
se ac	dd any additional commen this questionnaire. My Khis y	past office i	ull be a dis de mat have	regulew o
iplete lvsi resp ikli	dd any additional commen e this questionnaire. My Yhis y see who comment	past office i	ull be a dis de nat have , and comp	-service regulew o

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Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the RHODELL Post Office on 03/21/2011. Additionally, during the survey period, questionnaires were available at the RHODELL Post Office to walk-in retail customers.

1. Number of Questionnaires

Total Questionnaires distributed	175
Favorable to proposal	3
Unfavorable to proposal	21
Expressing no opinion	43
Total questionnaires received	67

Postal Concerns

The following postal concerns were expressed

Concern (Favorable):

You were concerned about having to travel to another post office for service,

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (No Opinion):

Customers expressed concern about misdelivered mail.

Response:

The concern about misdelivery has been brought to the attention of the Postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

Concern (No Opinion):

Customers expressed concern for those customers with disabilities who are not able to go to Stephenson Post Office to pick up their mail.

Response

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (No Opinion):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (No Opinion):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. Concern (No Opinion):

No Concern

Response:

Concern (No Opinion):

You expressed concern about receiving your mail from the Stephenson Post Office.

Response:

You may rent a PO Box at the Josephine Post Office if that is more convenient for you.

Concern (UnFavorable):

Customers expressed concern about collection of outgoing mail.

Response:

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to afert the carrier that outgoing mail is to be collected from the mailbox.

Goncern (UnFavorable):

Customers were concerned about a change of address.

Response:

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mall will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable);

Customers were concerned about mail security.

Response

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

No Concern

Response:

Concern (UnFavorable):

You were concerned about having to travel to another post office for service.

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

You were concerned with your mail being left in your mailbox while you were out of town.

Response:

While on vacation or away for the weekend, the Post Office will be glad to hold your mail at the administrative office until your return. Simply fill out a authorization to hold mail card at your local post office or pick a couple up and drop them off in your mailbox. We will redeliver the day of your return or you can pick it up at the servicing Post Office when you return.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (No Opinion):

Customers expressed concern for loss of community identity.

Response

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code.

Concern (UnFavorable):

Customers stated the town was incorporated and should have a postmaster.

Response:

The incorporated status of a town has no bearing on its requirements for postal services.

Community Meeting Roster

Postal Service Respresentive (Names and Titles): Kluin Clark MP00 Sharm Conner Pm. Minder		a: :	Date: 04/13/201/ Time 6:00 pm
Total Number of Customers Present:	5	the Rhodell Fir	e Department, 7064 Coal City
This document may become a part of Names of Customers Present:	the official record that will be	available for public viewing.	
Name N	lailing Address (optional)	Zip Code	Phone Number
Limberly Tystice			
Zicenda Myrun		25928	294-6144
Pat Parriggia		25915	
Janua Farregue		25-915	
Tatricia Fortners		25915	
Cinaly Duck		72827	
Geraldine Lauk		25915	
Alrauline anderson		25915	
Deluc Hosam		25915	
Frances Vass		25915-	
Baskara Estivo		25915	
of Christian		25915	
Judy M. lam		25915	
Carol Smith		25915	
Michael Holsh		25915	
Stanlo avter		25 915	
Hand Handy		25915	
Yalania Mica		259/5	

Community Meeting Roster

Postal Service Respresentive (Na	ames and Titles):		Date: 04/13/2011 Time 6:00 pm
Total Number of Customers Pres	ent:	the Rhodell Place: Road	Fire Department, 7064 Coal City
This document may become a pa	art of the official record that will be	available for public viewing.	
Name	Mailing Address (optional)	Zip Code	Phone Number
Paro a Ch	7200 Coal city Rd	25915	364-683-4747
Olfford R. John Too		25915	
Charle Horke		25915	
Kigli Holshouser		25857	
andipa Lilly		25915	
Circly Forther		25915	
Dean Jarlall		25915	
Cynchia Besky	J.	25915	
Marie Miller		259/5	
Lind Showly or	1	25915	1083-6051
The Preson Cools		25915	
Joe Cadle		259/5	304 683-6255
Peggy midda	50	25915	
Michael Members		25915	
Lesa Lilly		25915	
Shule Sourof		25915	304683-6390
Misanda Austri		25915	,
Jason Austin		25915	
Church wit		0-915	304/83-6390

Community Meeting Roster

Postal Service Respresentive (Na	ames and Titles):	_	Date: 04/13/2011 Time 6:00 pm		
Total Number of Customers Pres	ent:	the Rhodell Fire Department, 7064 Coal City Place: Road			
This document may become a pa	art of the official record that will b	e available for public viewing.			
Names of Customers Present:					
Name	Mailing Address (optional)	Zip Code	Phone Number		
Don Vandal	1/3	25915			
Ruby Reed	Box 294	25915	304-683-512		
JETNY MILLET		25915			
Hatricia Cox		25915			
Thamas Blankensh		25915			
Makel Eli		25915			
anie Shumate	B0 x 312	25915			
Drilles Fronston		25915			
Serina Wilson	B=x54	25915	304-683-6055		
JAMES Austin		25915			
mark wilson	Box54	25915-	304-683-6055-		
Fired Well	Box 93	25915	3ac 683,2034		
Jaann Well	Box 93	25915	304-683-2034		
1					

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

1. Customers asked why their post office was being discontinued while others were retained.

Response

Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

Customers were concerned about a change of address.

Response:

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

You were concerned about having to travel to another post office for service.

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customers were concerned about vandalism of their mail box.

Response:

Mailbox owners can help prevent the vandalism or destruction of their mailboxes by obtaining Postal Service Label 33, Warning: Penalty for Damage to Mailboxes and Theft of Mail, from the Postal Inspection Service. The label can be affixed to a mailbox and warns of the penalties for willful damage to mailboxes and theft of mail. In addition, the Postal Inspection Service advises a customer who discovers someone tampering with a personal or neighbor's mailbox to obtain a description of the culprit and his or her vehicle, including license plate number, and to immediately report the information to the local police or sheriff's department and the Postal Inspection Service.

Concern (UnFavorable):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance.

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Concern (UnFavorable):

You expressed a concern about rural delivery service.

Response:

There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by

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using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (UnFavorable):

Customer expressed a concern over "no fee" Post Office boxes.

Response:

The Postal Service is required to give each customer one type of free delivery. To qualify for a "no fee" PO box, delivery service to your home address must be denied by a Postal Service representative. If you are deemed not eligible for rural type delivery, the customer is entitled to a "no fee" PO box at a nearby Post Office.

Concern (UnFavorable):

Customers were concerned about later delivery of mail.

Response:

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Nonpostal Concerns

Concern (UnFavorable):

Customers stated the town was incorporated and should have a postmaster.

Response

You stated that the town was incorporated and should have a postmaster. The incorporated status of a town has no bearing on its requirements for postal services.

NICK J. RAHALL II 3RD DISTRICT, WEST VIRGINIA

COMMITTEE ON TRANSPORTATION AND INFRASTRUCTURE RANKING MEMBER

Internet: http://www.rahall.house.gov

DOCKET NO. 1379175

Congress of the United States House of Representatives

> Washington, DC 20515-4803 April 11, 2011

2307 RAYBURN BUILDING, WASHINGTON, DC 20515-4803 (202) 225-3452

109 Main Street, Reckley, WV 25801-4610 (304) 252-5000

> 845 FIFTH AVE., ROOM 152 HUNTINGTON, WV 25701-2086 (304) 522-NICK

501 FEDERAL ST., ROOM 1005 BLUEFIELD, WV 24701-3033 (304) 325-6222

> 220 Unideas St. LOGAN, WV 25601 (304) 752-4934

Dear Friends,

Lappreciate your being here today to express your concerns about the postal discontinuance studies occurring in southern West Virginia. It is important that residents take full advantage of the public comment process related to postal closures and consolidations.

I have been in regular contact with the U.S. Postal Service in an effort to protect mail delivery services. Last month, I met with the Postmaster General in expressing my concerns about the proposed consolidation and closure of postal operations. I reminded the Postmaster General that the Postal Service is required by law to consider non-financial factors in deciding whether to close a facility - such as the impact on the community, on postal workers, and on mail delivery services. I also asked the other Members of the West Virginia Congressional Delegation to join me in writing to the Postal Service about our concerns.

The Postal Service is required by law to provide effective and regular mail delivery services to rural areas - even when it costs the Postal Service money and it has to run a deficit to do so. The people of West Virginia deserve the same level of service and the same fairness and equity afforded to the people of other states.

Please know that I will continue to make known my opposition to the proposed consolidation and closure of postal facilities, and work to ensure mail delivery services for southern West Virginia.

With kind regards, I am

Sincerely.

NICK J. RAHALL, II Member of Congress

JOE MANCHIN III
WEST VIRGINIA

DOCKET NO. 1379175 ITEM NO. 25

United States Senate

WASHINGTON, DC 20510-4804

SUITE 303 HART BUILDING WASHINGTON, DC 20510 (202) 224–3954

ENERGY AND NATURAL RESOURCES COMMITTEE

ARMED SERVICES COMMITTEE SPECIAL COMMITTEE ON AGING

GREETINGS FROM JOE MANCHIN III UNITED STATES SENATOR

On behalf of the citizens of the Mountain State, and as your United States Senator, it is my distinct honor to send greetings to all residents from the Rhodell area.

My Senate Office staff directly sees the work that the postal service performs on a daily basis, ensuring the safe, secure, reliable transportation of mail.

I receive dozens, and sometimes hundreds of letters a day from constituents, many of whom can only reach me by writing a letter. Rural post offices are a vital link between me and the people I serve.

I am very concerned about the negative impact of closing post offices in rural communities. I have recently met with various postal organizations and labor representatives.

Last week, I spoke with Postmaster General Patrick Donahoe about my concerns. While I understand the need for USPS to operate in a fiscally responsible way, I asked the postmaster to take rural post offices into careful consideration as they move forward with discontinuance studies and pointed out that rural post offices are different from ones in urban areas. In addition, I wrote to postal officials directly about my concerns.

Again, I applaud you for actively engaging your fellow citizens and bringing this matter to my attention and to the attention of local residents. As I make inquires in Washington on your behalf, please continue to keep me informed of any developments in the Rhodell area.

With warmest regards.

Joe Manchin III United States Senator



03/16/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The postmaster at the RHODELL Post Office retired on 01/01/2010. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 14.00 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at RHODELL may not be warranted.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the Rhodell Fire Department, 7064 Coal City Road on 04/13/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service.

If you have any questions, you may contact Paul Bradshaw at (304) 561-1251.

Thank you for your assistance.

Sincerely,

WILLIAM AKERS

Manager, Post Office Operations

William M. Oww



A. Offic	e									
Name: Area:	RHODEL			District:	State: WW Zip Code: 25915 APPALACHIAN PFC					
	ssional Distri				County:	Raleigh				
EAS Grade:		11				Finance Number	: 55690	0		
Post Off	fice:	Y	Classified Station			Classified Branch		CPO		
This forr	m is a place	holder for nu	mber 27. There was not a	petition re	ecieved.					
Prepare	ed by:	Paul Bradsh	aw				Date:	05/09/2011		
Title:	va-const8412	-	IAN PFC Post Office Revi	ew Coord	inator					
Tele No	o:	(304) 561-1	251				Fax No:	(304) 561-1209		

Title:

Tele No:



A. Office														
Name: Area: Congressi	RHODELL EASTERN ional Distric	ot: 3rd				District: County:	State: WV APPALACHIAN PFC Raleigh		C	Zip Code: 25915				
EAS Grad	le:		11	-		_			Fin	ance Num	ber:	556900		
Post Offic	e:	Y		Classi	fied Stat	ion			Classifie	d Branch			CPO	
This form	is a place h	rolde	r for numl	er 28. Ti	nere was	s no Con	ngressio	nal inquiry	•					
Prepared	by:	Paul	Bradshav	,							Date:		0:	5/26/2011

(304) 561-1209

Fax No:

APPALACHIAN PFC Post Office Review Coordinator

(304) 561-1251

Docket: 1379175 - 25915 Item Nbr: 29 Page Nbr: 1

Proposal Checklist

Section I	Responsiveness to Community Postal Needs
/	Tell what we are doing and why.
	Is reason for discontinuance justified and documented in the record?
	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
	Last three fiscal years of revenue and revenue units.
-	Decline in service workload/reduction in EAS level, if appropriate.
/	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
/	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
/	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
/	Information on petitions and congressional inquiries included with Postal Service responses.
	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
/	Advantages and disadvantages of proposed alternate service.
/	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
/	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
/	Was Post Office used as meeting place?
	Was Post Office a shelter for a bus stop?
	Did the Post Office have a public bulletin board?
	Were government forms available at the Post Office?
	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
	What is the historical value of the office?
	Is an address change necessary?
	Will the community identity be preserved?
	What are the growth trends (flat, up, down)?
_/	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

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Section IV	Economic Savings					
	A statement of annual savings includes a breakdown as follows:					
	Postmaster salary (EAS, Minimum, no COLA)	\$ 33168				
	Fringe benefits 33.5%	\$ 11 111				
	Rental costs, excluding utilities	\$ Ø				
	Total annual costs	\$ 44279				
	Less estimated cost of replacement service	- 5959				
	Total annual savings	\$ 38320				
A one-time expense of \$Q	will be/was incurred for installation of CBUs and parcel lockers.					
	Is postmaster salary based on the minimum salary without COLA?					
	Does postmaster salary reflect the current office evaluation?					
Section V	Other Factors					
	The Postal Service has identified no other factors for consideration (if appropr	iate).				
	List other factors as appropriate.					
	Other factors when replacement service is a CPO.					
Section VI	Summary					
	The proposal must include a brief summary that explains why the closing or connecessary and an assessment of how those factors supporting the need for changative factors. In taking competing considerations into account, the need to degree of effective and regular service must be paramount.	nange outweigh any				
Section VII	Notices					
Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provide at that time.						
Checklist Completed By:						
Investigative Coordinator	Date					
Reviewed and Certified By:	Darelshaw 5/26/11					
District PO Review Coordinator	Date					



06/03/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the RHODELL Post Office Docket No. 1379175

This is to advise you that on 06/08/2011, I will post for public comment a proposal to close the RHODELL Post Office in Raleigh County, Congressional District No. 3.

If you have any questions, please call PAUL BRADSHAW District Review Coordinator at (304) 561-1251.

ROBERT CAVINDER District Manager APPALACHIAN PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



06/03/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of RHODELL Proposal Docket No. 1379175 - 25915

Please post the enclosed proposal to close the RHODELL Post Office in the lobby. The proposal must be posted in a prominent place from 06/08/2011 through close of business on 08/09/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (304) 561-1251.

PAUL BRADSHAW
Post Office Review Coordinator
APPALACHIAN PFC District

Enclosures: PS Form 4920 Proposal

Invitation for Comments Comment Forms Official Record

Date of Removal: 08/09/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE RHODELL, WV POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Rhodell Post Office:

The Postal Service is considering the close of the Rhodell Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/08/2011 through 08/09/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Rhodell Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

PAUL BRADSHAW PO BOX 59992 CHARLESTON, WV 25350-9992

For more information, you may call PAUL BRADSHAW at (304) 561-1251 or write to the above address.

Thank you for your assistance.

WILLIAM AKERS PO BOX 59992

CHARLESTON, WV 25350-9992

JUN 0 8 2011

Posting Round Date:

Date of Removal: 08/09/2011

Removal Round Date:

PROPOSAL TO CLOSE THE RHODELL, WV POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1379175 - 25915





UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE RHODELL, WV POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Rhodell Post Office:

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Please return the comment form to:

PAUL BRADSHAW PO BOX 59992 CHARLESTON, WV 25350-9992

For more information, you may call PAUL BRADSHAW at (304) 561-1251 or write to the above address.

Thank you for your assistance.

WILLIAM AKERS PO BOX 59992

CHARLESTON, WV 25350-9992

Posting Round Date:

Date of Removal: 08/09/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE RHODELL, WV POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1379175 - 25915

Docket: 1379175 - 25915 Item Nbr: 33 Page Nbr. 2

Concern:

4

Response:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Rhodell, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Stephenson Post Office, located three miles away.

The postmaster position became vacant when the postmaster retired on January 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Workload and revenue has declined with the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Rhodell post office may not be warranted. The close proximity of the Stephenson post office and HCR delivery within the community will continue to provide a maximum degree of regular and effective service to the community.

The Rhodell Post Office, an EAS-11 level, provides service from 07:30 to 12:30 and 13:00 to 16:00 Monday - Friday , 07:30 to 11:00 Saturday and lobby hours of 7:30 to 16:00 on Monday - Friday and 7:30 to 16:00 on Saturday to 107 post office box or general delivery customers and 52 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$18,076 (47 revenue units) in FY 2008; \$16,304 (43 revenue units) in FY 2009; and \$14,152 (37 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 13, 2011, representatives from the Postal Service were available at the Rhodell Fire Department, 7064 Coal City Road to answer questions and provide information to customers. 51 customer(s) attended the meeting.

On March 21, 2011, 175 questionnaires were distributed to delivery customers of the Rhodell Post Office. Questionnaires were also available over the counter for retail customers at the Rhodell Post Office. 67 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 21 unfavorable, and 43 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Stephenson Post Office, an EAS-11 level office. Window service hours at the Stephenson Post Office are from 08:00 to 12:00 - 12:30 to 16:15, Monday through Friday, and 08:30 to 10:15 on Saturday. There are 104 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

Customers expressed concern about collection of outgoing mail.

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in

notifying correspondents of the change.

	Response:	Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
2,	Concern:	Customers expressed concern about misdelivered mail.
	Response:	The concern about misdelivery has been brought to the attention of the Postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
3.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to Stephenson Post Office to pick up their mail.
	Response:	Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
4.	Concern:	Customers were concerned about a change of address.

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5. Concern: Customers were concerned about mail security. Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. 6. Concern: Customers were concerned about senior citizens. Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. You expressed concern about receiving your mail from the Stephenson 7. Concern: Post Office. Response: The customer may rent a PO Box at the Josephine Post Office if that is more convenient for you. You were concerned about having to travel to another post office for 8. Concern: service. Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. You were concerned with your mail being left in your mailbox while you Concern: were out of town. Response: While on vacation or away for the weekend, the Post Office will be glad to hold your mail at the administrative office until your return. Simply fill out an authorization to hold mail card at your local post office or pick a couple up and drop them off in your mailbox. We will redeliver the day of your return or you can pick it up at the servicing Post Office when you return. 10. Concern: Customer expressed a concern over "no fee" Post Office boxes. Response: The Postal Service is required to give each customer one type of free delivery. To qualify for a "no fee" PO box, delivery service to your home address must be denied by a Postal Service representative. If you are deemed not eligible for rural type delivery, the customer is entitled to a "no fee" PO box at a nearby Post Office. Customers asked why their post office was being discontinued while 11. Concern: others were retained. Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers questioned the economic savings of the proposed 12. Concern: discontinuance. Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings. 13 Concern: Customers were concerned about later delivery of mail.

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Response:

14. Concern:

Response:

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about obtaining services from the carrier.

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about vandalism of their mail box.

Mailbox owners can help prevent the vandalism or destruction of their mailboxes by obtaining Postal Service Label 33, Warning: Penalty for Damage to Mailboxes and Theft of Mail, from the Postal Inspection Service. The label can be affixed to a mailbox and warns of the penalties for willful damage to mailboxes and theft of mail. In addition, the Postal Inspection Service advises a customer who discovers someone tampering with a personal or neighbor's mailbox to obtain a description of the culprit and his or her vehicle, including license plate number, and to immediately report the information to the local police or sheriff's department and the Postal Inspection Service.

Concern:

Response:

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Response:

There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

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Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post

office. Stamps by Mail order forms are provided for customer convenience.

2. Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.

customers.

4 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees. 5. 6.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided

by the rural or contract delivery carrier.

2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

3. A change in the mailing address. The community name will continue to be used in the new address, A

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Rhodell is an incorporated community located in Raleigh County County. The community is administered politically by the Rhodell city hall. Police protection is provided by the Rhodell Police Department. Fire protection is provided by the Rhodell Fire Department. The community is comprised of retirees, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Rhodell Church of God, Gospel Tabernacle, First Baptist Church, Rhodell City Hall, Rhodell Fire Dept, Rhodell Health Clinic and the Open Door. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Rhodell Post Office will be available at the Stephenson Post Office, Government forms normally provided by the Post Office will also be available at the Stephenson Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. Co	ncern:	Customers expressed	concern for le	oss of	community	identity.
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Response: A community's identity derives from the interest and vitality of its

residents and their use of its name. The Postal Service is helping

to preserve community identity by continuing the use of the

Rhodell Post Office name and ZIP Code.

Customers stated the town was incorporated and should have a Concern:

postmaster.

Response: The incorporated status of a town has no bearing on its

requirements for postal services.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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III. EFFECT ON EMPLOYEES

The postmaster retired on January 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 38,320 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 0</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 44,279 - \$ 5,959
Total Annual Savings	\$ 38,320

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Rhodell, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Stephenson Post Office, located three miles away.

The postmaster retired on January 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Rhodell Post Office provided delivery and retail service to 107 PO Box or general delivery customers and 52 delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$38,320 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Rhodell Post Office and Stephenson Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the RHODELL Post Office.

1.	Effect on Your Postal Services. Describe any favorab believe the proposal would have on the regularity or ef	
2.	Effect on Your Community. Please describe any favo you believe the proposal would have on your communi	
3.	Other Comments. Please provide any other views or in Postal Service should consider in deciding whether to a	7
	PO REVIEW COORDINATOR Saul D Bradshaw	munity
Name of	f Postal Customer Sign	ature of Postal Customer
Mailing A	Address	
City, Stat	ate, and ZIP Code	Date



08/08/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/09/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

PAUL BRADSHAW

Post Office Review Coordinator

PO BOX 59992

CHARLESTON, WV 25350-9992



A. Office											
Name: RHODE							State:		Zip Co	de: 25	5915
Area: EASTER Congressional Dist		3rd				District:	APPALACHI	AN PFC			
EAS Grade:	rict.	11				County:	RALEIGH	Number:	556900		
	-				-				550500		·
Post Office:	1		Classified	Station			Classified Bra	nch		CPO	
This form is a place	t holder	for numbe	r 36. The ro	ound dated	copies of	the propo	osal have been	received.			
Prepared by: Title:		Bradshaw LACHIAN	PFC Post C	Office Revie	w Coordir	nator		Da	ate:	<u>08</u>	3/12/2011
Tele No:	(304)	561-1251						Fa	x No:		04)
Western W. 1420)									167 AN T-07528	56	61-1209

Date of Posting 06/08/2011
Posting Round Date:

Date of Removal: 08/09/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE RHODELL, WV POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

Date of Posting: 06/08/2011

Date of Removal: 08/09/2011

UNITED STATES POSTAL SERVICE

Invitation for comments on the proposal to glose the rhodell, wy post office and establish service by highway contract route service

To the customers of the Rhodell Post Office

The Postal Service is considering the close of the Rhodell Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/08/2011 through 08/09/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Rhodell Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

PAUL BRADSHAW PO BOX 59992 CHARLESTON, WV 25350-9992

For more information, you may call PAUL BRADSHAW at (304) 561-1251 or write to the above address.

Thank you for your assistance.

WILLIAM AKERS PO BOX 59992

CHARLESTON, WV 25350-9992

/ JUN 63 2011

Date of Posting: 06/08/2011

Posting Round Date:

Date of Removal; 08/09/2011

Removal Round Date;



PROPOSAL TO CLOSE
THE RHODELL, WV POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

Date of Posting: 06/08/2011

Date of Removal: 08/09/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE RHODELL, WY POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Rhodell Post Office:

The Postal Service is considering the close of the Rhodell Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/08/2011 through 08/09/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

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For more information, you may call PAUL BRADSHAW at (304) 561-1251 or write to the above address:

Thank you for your assistance.

WILLIAM AKERS PO BOX 59992

CHARLESTON, WV 25350-9992

Wan M (The

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 08/08/2011

Postal Customers of the Rhodell Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Rhodell Post Office, which was posted 06/08/2011 through 08/09/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Rhodell Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

WILLIAM AKERS PO BOX 59992

CHARLESTON, WV 25350-9992



08/12/2011

MEMO TO THE RECORD

SUBJECT: RHODELL

Docket Number 1379175 - 25915

The proposal to consolidate the RHODELL was posted with an "Invitation for Comments," at the RHODELL from 06/08/2011 through 08/09/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

PAUL BRADSHAW
Post Office Review Coordinator
APPALACHIAN PFC District



A. Office							
Name: RHOD					State: WV	Zip Cod	e: 25915
Area: EASTI Congressional Di				District: County:	APPALACHIAN PFO	λ	
EAS Grade:	11			County.	Finance Number	er: 556900	-
Post Office:	V	Classified Station			Classified Branch		CPO []
					State in the second	1	
	20 20 12	o German		16.	S 10.1		
This form is a pla	ce holder for num	ber 39. There was not a	premature	appeal r	eceived.		
December of Inc.	Doul Bendaha	100				Date:	08/12/2011
Prepared by: Title:	Paul Bradsha	w N PFC Post Office Revie	our Coordi	notor		Date.	00/12/2011
Tiue.			ew Coordii	iator			(304)
Tele No:	(304) 561-125	51				Fax No:	(304) 561-1209



08/12/2011

MEMO TO THE RECORD

SUBJECT: RHODELL

Docket Number 1379175 - 25915

The proposal to consolidate the RHODELL was posted with an "Invitation for Comments," at the RHODELL from 06/08/2011 through 08/09/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

PAUL BRADSHAW
Post Office Review Coordinator
APPALACHIAN PFC District

POST OFFICE REVIEW COORDINATOR



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8/12/2011

MEMO TO THE RECORD

Subject: Revised Proposal to Close RHODELL WV Docket: 1379175-25915

There is no change to the original proposal.

Paul D Bradshaw Post Office Review Coordinator Appalachian PFC District

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL					
Fact Sheet 06/03/20					
2. Post Office Name RHODELL		3. State and ZIP + 4 Code WV, 25915-9998			
4. District, Customer Service 5. Area	6. County 7. Congressional District				
APPALACHIAN PFC EAST		RALEIGH	3rd 10. Proposed Perman	ant Altamata Sandaa	
8. Reason for Proposal to Discontinue Workload and revenue has declined with the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Rhodell post office may not be warranted. The close proximity of the Stephenson post office and HCR delivery within the community will continue to provide a maximum degree of regular and effective service to the community.	9. PO Emergency Suspend(A No Suspension	reason and Date)		ent Attended Service	
11. Staffing			12, Hours of Service	2 12000	
a. PM PM Vacancy Ro	eason & Date: retired	a, Time M-F 07:30 to 12:30 and 13:00 16:00	Sat to 07:30 to 11:00	Total Window Hours Per Week	
b. OIC Career	Non-Career	a, Lobby Time M-F 7:30 to 16:00	Sat 7:30 to 16:00	43.50	
EAS-11	owngraded from EAS-11		Į.		
e. No of Others- 0 No of Career- 0 No	of Non-Career- 0				
13. Number of Customer	s Served		14. Daily Volume (Piece	is)	
a. General Delivery	0	Types of Mail	Received	Dispatched	
b. P.O. Box	107	a. First-Class	331	71	
c. City Delivery	0	b. Newspaper	57	2	
d. Rural Delivery	0	c. Parcel	4	1	
e. Highway Contract Route Box	52	d. Other	3	2	
f. Total	159	e. Total	395	76	
g. No. Receiving Duplicate Service	0	f. No. of Postage Meters		0	
h. Average No. Daily Transactions	14,00	g. No, of Permits		0	
Finances a, FY 2008 2009 2010		Receipts \$ 18,076 \$ 16,304 \$ 14,152	b. EAS Step 1 PM Basic Salar (no Cola) \$ 33168	c. PM Fringe Benefits (33.5% of b.) \$11,111	
	16a. Q	uarters			
Postal Owned 30-day cancellation clause? Yes Located in: Business Home			(if Yes, must vacate by	nual Lease \$ 0	
	175703				
16b. Explain: 17. Schools, Churches and Organization in Se	arvice Area: No: 5	19. Administrative/Eman	ating Office (Designed)		
Rhodell Church of God, Gospel Tabernacle, Fi City Hall, Rhodell Fire Dept		Name STEPHENSON Window Service Hours: M	EAS Level 08:00 to 12:00 - -F12:30 to 16:15 -F 08:00 to 16:50	11 Miles Away 2.9 SAT 08:30 to 10:15 SAT 08:00 to 10:50	
18. Businesses in Service Area:	No: 2	20. Nearest Post Office (
Rhodell Health Clinic and the Open Door.		PO Boxes Available: 10	08:00 to 12:00 -	11 Miles Away 2.9 SAT 08:30 to 10:15 SAT 08:00 to 10:50	
	21. Prej	pared by		Telephone No. AC ()	
Printed Name and Title PAUL BRADSHAW		Signature PAUL BRADSHAW		(304) 561-1251	
PO Discontinuance Coordinator Name	Telephone No. AC ()	Location		***	
PAUL BRADSHAW PS Form 4920 June 1993	(304) 561-1251	CHARLESTON, WV			



08/12/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

RHODELL

Docket Number 1379175 - 25915

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

DARRYL MYERS

District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

RHODELL, WV, 25915-9998

Office Name,	State, ZIP Code;	RHODELL, WV, 25915-9998				
EAS Level:		11				
District:		APPALACHIAN PFC				
County:		RALEIGH				
Congressiona	I District:	3rd				
Proposal:		✓ Close Consolidate				
Reason For P	ronsed:	retired				
	vice Proposed:	Highway Contract Route Service				
Customers Af	n no vo	riigiina) contact reate corrier				
Post Office		107				
General Del		0				
Rural Route		0				

an editor a continuo	ontract Route (HCR):	52				
City Route:	and the second s	0				
Intermediate		0				
Intermediate	HCR:	0				
Total numb	er of customers:	159				
Date	Action					
	Office suspended, Reason suspended:					
04/04/0040	Suspension notice sent to Headquarters. Postmaster vacancy occurred, Reason; retired					
01/01/2010	OIC: Career: 0 Noncareer: 0 Other Employee	es: 0				
02/07/2011	District manager authorization to study.	30,				
SSSSSSS DESCRIPT	Questionnaires sent to customers. Number sent: 1					
03/21/2011	Analysis: Favorable 3 Unfavorable 21 No Opin	ion 43				
	Petition received, Number of signatures; 0 Concerns expressed;					
	Congressional inquiry received: No					
	Concerns expressed:					
06/03/2011	Proposal and checklist sent to district for review. Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920)					
06/03/2011	attached).					
06/03/2011	Proposal and invitation for comments posted and round-dated.					
08/12/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis:					
None	Favorable 0 Unfavorable 0 No Opinion 0 0					
None	Premature PRC appeal received. Concerns expressed:					
06/03/2011	Updated PS Form 4920 completed (if necessary).					
08/12/2011	Certification of the official record.					
	president, Area Operations.	nt, Delivery and Retail, and copy of transmittal letter to vice				
	Headquarters logged in official record (option entry					
	Record returned to district for additional considera Record returned as not warranted.	uon.				
	Final determination posted at affected office(s) and	d round-dated.				
	Final determination removed and round-dated.					
	Postal Bulletin Post Office Change Announcement	t form sent to Headquarters.				
	No appeals letter received from Headquarters.					
	Appeal to PRC received. PRC opinion received on appeal:					
		JSPS Withdrawn:				
	Address management systems notified to updated					
	Discontinuance announced in Postal Bulletin No.:	Effective date:				
Review Coordi	nator/person most familiar with the case:					
	PAUL BRADSHAW	(304) 561-1251				
	Name/Title	Telephone Number				
		Altrasteria y certain a dictional actività della con-				
	PAUL BRADSHAW	(304) 561-1251 Telephone Number				
	District Post Office Review Coordinator	relephone Number				



08/15/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Rhodell Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Paul Bradshaw, Post Office Review Coordinator, at (304) 561-1251 or William Akers Manager Post Office Operations.

DARRYL MYERS

DISTRICT MANAGER

PO BOX 59992

CHARLESTON, WV 25350-9992

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4C/P1379175.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, EASTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the RHODELL was received by 08/30/2011. Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 09/09/2011

Date of Removal: 10/11/2011

OCT 1 1 2011 12201

FINAL DETERMINATION TO CLOSE THE RHODELL, WV POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



Date of Posting: 09/09/2011

Date of Removal: 10/11/2011



FINAL DETERMINATION TO CLOSE THE RHODELL, WV POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Rhodell, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Stephenson Post Office, located three miles away.

The postmaster position became vacant when the postmaster retired on January 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Workload and revenue has declined with the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Rhodell post office may not be warranted. The close proximity of the Stephenson post office and HCR delivery within the community will continue to provide a maximum degree of regular and effective service to the community.

The Rhodell Post Office, an EAS-11 level, provides service from 07:30 to 12:30 and 13:00 to 16:00 Monday - Friday, 07:30 to 11:00 Saturday and lobby hours of 7:30 to 16:00 on Monday - Friday and 7:30 to 16:00 on Saturday to 107 post office box or general delivery customers and 52 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$18,076 (47 revenue units) in FY 2008; \$16,304 (43 revenue units) in FY 2009; and \$14,152 (37 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 13, 2011, representatives from the Postal Service were available at the Rhodell Fire Department, 7064 Coal City Road to answer questions and provide information to customers. 51 customer(s) attended the meeting.

On March 21, 2011, 175 questionnaires were distributed to delivery customers of the Rhodell Post Office. Questionnaires were also available over the counter for retail customers at the Rhodell Post Office. 67 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 21 unfavorable, and 43 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Stephenson Post Office, an EAS-11 level office. Window service hours at the Stephenson Post Office are from 08:00 to 12:00 - 12:30 to 16:15, Monday through Friday, and 08:30 to 10:15 on Saturday. There are 104 post office boxes available.

The proposal to close the Rhodell Post Office was posted with an invitation for comment at the Rhodell Post Office and Stephenson Post Office from June 08, 2011 to August 09, 2011. The following additional concerns were received during the proposal posting period:

prop	posal posting period:	
1.	Concern:	Customers expressed concern about collection of outgoing mail.
	Response:	Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
2.	Concern:	Customers expressed concern about misdelivered mail.
	Response:	The concern about misdelivery has been brought to the attention of the Postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
3.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to Stephenson Post Office to pick up their mail.
	Response:	Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
4.	Concern:	Customers were concerned about a change of address.

Response: Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Concern: Customers were concerned about mail security. Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Concern: Customers were concerned about senior citizens. Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. You expressed concern about receiving your mail from the Stephenson Concern: Post Office. Response: The customer may rent a PO Box at the Josephine Post Office if that is more convenient for you. You were concerned about having to travel to another post office for 8. Concern: service. Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. You were concerned with your mail being left in your mailbox while you 9. Concern: were out of town. While on vacation or away for the weekend, the Post Office will be glad Response: to hold your mail at the administrative office until your return. Simply fill out an authorization to hold mail card at your local post office or pick a couple up and drop them off in your mailbox. We will redeliver the day of your return or you can pick it up at the servicing Post Office when you return. 10. Concern: Customer expressed a concern over "no fee" Post Office boxes. The Postal Service is required to give each customer one type of free Response: delivery. To qualify for a "no fee" PO box, delivery service to your home address must be denied by a Postal Service representative. If you are deemed not eligible for rural type delivery, the customer is entitled to a "no fee" PO box at a nearby Post Office. Customers asked why their post office was being discontinued while 11. Concern: others were retained. Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers questioned the economic savings of the proposed 12. Concern: discontinuance. Response: Carrier service is more cost-effective than maintaining a postal facility

Concern:

and postmaster position. The Postal Service estimates a positive annual

Customers were concerned about later delivery of mail.

Response:

14. Concern:

Response:

15. Concern:

Response:

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about obtaining services from the carrier.

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about vandalism of their mail box.

Mailbox owners can help prevent the vandalism or destruction of their mailboxes by obtaining Postal Service Label 33, Warning: Penalty for Damage to Mailboxes and Theft of Mail, from the Postal Inspection Service. The label can be affixed to a mailbox and warns of the penalties for willful damage to mailboxes and theft of mail. In addition, the Postal Inspection Service advises a customer who discovers someone tampering with a personal or neighbor's mailbox to obtain a description of the culprit and his or her vehicle, including license plate number, and to immediately report the information to the local police or sheriff's department and the Postal Inspection Service.

You expressed a concern about rural delivery service.

Response:

There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- 4 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for
- 5. Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- 2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- 3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Rhodell is an incorporated community located in RALEIGH County. The community is administered politically by the Rhodell city hall. Police protection is provided by the Rhodell Police Department. Fire protection is provided by the Rhodell Fire Department. The community is comprised of retirees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Rhodell Church of God, Gospel Tabernacle, First Baptist Church, Rhodell City Hall, Rhodell Fire Dept, Rhodell Health Clinic and the Open Door. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Rhodell Post Office will be available at the Stephenson Post Office. Government forms normally provided by the Post Office will also be available at the Stephenson Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customers expressed concern for loss of community identity.
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Rhodell Post Office name and ZIP Code.
2.	Concern:	Customers stated the town was incorporated and should have a postmaster.
	Response:	The incorporated status of a town has no bearing on its requirements for postal services.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 38,320 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 0</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 44,279 - \$ 5,959
Total Annual Savings	\$ 38.320

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Rhodell, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Stephenson Post Office, located three miles away.

The postmaster retired on January 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Rhodell Post Office provided delivery and retail service to 107 PO Box or general delivery customers and 52 delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$38,320 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Rhodell Post Office and Stephenson Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Rhodell Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Rhodell Post Office and Stephenson Post Office during normal office hours.

Hand Geal Du		
July Division	08/30/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



09/09/2011

OFFICER-IN-CHARGE/POSTMASTER Rhodell Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Rhodell Post Office Final Determination Docket No. 1379175 - 25915

Please post in the lobby the enclosed final determination to close the Rhodell Post Office. The final determination must be posted in a prominent place from 09/09/2011 through close of business on 10/11/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/12/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (304) 561-1251.

Sincerely,

PAUL BRADSHAW

POST OFFICE REVIEW COORDINATOR

PO BOX 59992

CHARLESTON, WV 25350-9992

Date of Posting: 09/09/2011

Date of Removal: 10/11/2011

FINAL DETERMINATION TO CLOSE THE RHODELL, WV POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



Date of Posting: 09/09/2011

Date of Removal: 10/11/2011



FINAL DETERMINATION TO CLOSE THE RHODELL, WY POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

Docket: 1379175 - 25915 Item Nbr: 50 Page Nbr: 1

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 09/09/2011
Date removed: 10/11/2011
No. of days posted: 32

Actual discontinuance date:
Official discontinuance date:
(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: RHODELL, WV

ZIP Code: 25915-9998 Finance no: 556900

County: RALEIGH
Type of discontinuance:

Consolidate () Close (X)

Type of discontinued facility

Post Office (X)

Classified Station () Branch ()
Community Post Office (CPO) ()

Coordinator name: PAUL BRADSHAW

Telephone: (304) 561-1251

AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: STEPHENSON

ZIP Code: 25928-9998 Finance no: 557746

County: RALEIGH

Original name retained? Yes (X) No ()
New last line of customer address is:

RHODELL WV,25915

Type of replacement service

Post Office () Route (X)
Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

Date:

(Location) District: APPALACHIAN PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.

Headquarters entry: () TL () HS

^{*}Final determination posting is not required for CPO, classified station, or classified branch discontinuance. Final determination for an independent Post Office must be posted for at least 30 days.



08/30/2011

DISTRICT MANAGER PO BOX 59992 CHARLESTON, WV 25350-9992

ATTENTION: Post Office Review Coordinator SUBJECT: Final Determination- RHODELL

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

ERADOU.

Thank you for your assistance.

Dean J Granholm

Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:

Vice President, Area Operations, EASTERN Area